1. Complaint Register Copies from (2016 onwards) all Depts (Submitted on 4/3/21)

2. Library Details (4/3/21)

3. 4.2.2.2 (4/3/21.)

Dr. Anilkumar

PROSTHO

(Complaint Register)
Copy

18/12/15	Micromotor handpiece (U.G)	not rotating	Repaired (~~b~~ bur holder replaced) 18/12/15
19/12/15	Micromotor Handpiece ① (PG : 3)	Not working	Repaired & Return 30/12/15
21/12/15	Micromotor handpieces (2) (U.G)	not working	Repaired 21/12/15
29/12/15	1) Micromotor handpiece (2) (U.G)	Not working	- Burr holder replaced Repaired 29/12/15
	2) Micromotor box	No power supply	Fuse out, Replaced 29/12/15
	3) Lathe	Not working	Wheel loose (fixed) 29/12/15
31/12/15	Hand Pieces Bur Cap (2)	~~not~~ Slot damaged	Cannot be repaired 31/12/15 (Slot damaged)
31/12/15	micromoter ①	Not working	
5/1/16	micromoter ① & Hand piece ① PG.	Not working 11/1/16. Recevid one micro moter Handpiece returned on 12/1/16 (Dr. Arous)	11/1/16 12/1/16
12/1/16	Micromotor handpiece (U.G)	Not working	Repaired 12/1/16
12/1/16	Micromotor handpiece - ③ (Preclinical)	Not working	Repaired & Returned 12/1/16
13/1/16	Micromotor handpiece (U.G)	Not working	Repaired 13/1/16
	Dental light (P.G Chair # 1)	Not working (Sensor defection [illegible])	
~~14~~/1/16	micromoter Hand Piece		

9/12/15
9/12/15
[illegible] 4/15
(Catridge slot blocked)
15
(Repaired)
[illegible] damaged)
with new one)
1/12/15
complaint
[illegible] with
catridge) 14/12/15
damaged, [illegible]
catridge
1/1/15

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13/1/16	micro motor Hand Piece ①	Not Working	Repaired 13/1/16
14/1/16	micro motor ⑤ Hand Pieces	Not working	Repaired ① micro motor 9/1/16.
14/1/16	Air motor handpiece (3)	Not working	3 new cartridges replaced 14/1/16
	X-ray remote	Battery failure	Replaced with new one & returned 14/1/16
19/1/16	micro moter Hand pices.	Not working	Replaced Handpieces. after 19/1/16. repair 19/1/16
19/1/16	Micromotor handpiece (3) (Preclinical)	Not working	2 Repaired & returned, 1 Yet to repair 19/1/16
23/1/16	~~Stat~~ Fridge Stabilizer	Not working.	Reported to Electrician 23/1/16
25/1/16	Polishing lathe	Not working	Repaired 25/1/16
6/2/16	Chair # 14	No power supply to chair	Repaired 6/2/16
9/2/16	Chair # 10	Air leak from basin	Repaired 9/2/16
9/2/16	Chair # 9	Micromotor handpiece not working (D. [illegible])	Repaired 9/2/16

paired 15/1/16

ired ① micro motr 9/1/16.

ew catridges
laced 11/1/16

laced with the
one & returned 14/1/16

d Handpieces after 19/1/16.

pair 19/1/16

Repaired &
returned, 1 Yet
epair 19/1/16

Reported to
Electrician
23/1/16

paired 25/1/16

epaired 6/2/16

epaired 9/2/16

epaired 9/2/16

15/2/16	Chair # 2 (Dr. Anu)	Foot switch cover broken	Replaced with new one 15/2/16
	Chair # 1 (Dr. Namritha)	Micromotor not working Suction holder switch complaint	Repaired 15/2/16
	Chair # 9 (Dr. Naziya)	Micromotor handpiece not working	Taken for repair 15/2/16
16/2/16	U.G. lab	Micromotor not working	Repaired 16/2/16
	Dewaxing Unit (UG)	Gas tube leak	
	Chair # 11	Spittoon block	Repaired 16/2/16
17/2/16	Chair # 1 (Dr. Namritha)	Light not working	Repaired 17/2/16
19/2/16 19/2/16	Micromoter & Handpies Airotor	Not working Not working Prostho PG	Need catridge (out of stock)
22/2/16	Chair # 1 (Dr. Namritha)	Light not working	Repaired 22/2/16
	Micromotor handpiece (U.G.)	Not working	

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1/3/15	Chair # 1 (Dr. Namratha)	Light not working	Repaired 1/3/15
	Chair # 4 (Dr. Abu)	Micromotor handpiece not working	
2/3/16	Chair # 11	Chair movement not working	Repaired 2/3/16
	Chair # 14	Chair movement not working	
	Chair # 7	Light not working	2/3/16
4/3/16	U.G	Micromotor control box not working	Repaired 4/3/16
5/3/16	PG	modeltrimer Not working	→ excess water removed 5/3/16
5/3/16	P.G (Dr. Angel)	Micromotor Hand piece Not working	Handpiece repaired ~~works~~ 5/3/16
8/3/16	P.G Chair # 1 (Dr Namritha)	Light not working	Repaired 8/3/16
9/3/16	Chair # 11	Chair movement not there	Repaired 11/3/16
	Chair # 14	Suction not working	Repaired 9/3/16
[illegible]	[illegible]	[illegible]	[illegible]

Repaired
1/3/16

Repaired
2/3/16

2/3/16

Repaired
4/3/16

→ Excess water removed
5/3/16

Handpiece ~~not~~ repaired ~~works~~
5/3/16

Repaired
8/3/16

Repaired
9/3/16

Repaired
9/3/16

28/3/16	~~Micro~~ P.G (Dr. Abu)	Micromotor handpiece not working	Taken for repair
10/3/16	Dr Angel (pg)	micro motor Hand Pies	
	P.G (Dr. Namrata)	Micromotor Not working control box	Repaired
10/3/16	Preclinical lab. (6 Level)	model Trimer ~~Not~~ working Not working	Motor Burnt 8/3/16
14/3/16	U.G (Prostho lab UG)	Gas regulator knob broken Gas Regulator damaged	Replaced with Repaired & new one replaced with new one 2/3/16
	Chair No: 14	Airotor port - pressure leak	Repaired 28/3/16 15/3/16
15/3/16	U.G	lathe stone - loose	fixed 15/3/16
30/3/16	U.G ①	Micromotor handpiece not working (burr broken inside)	Repaired 30/3/16
17/3/16	Chair # 3	Airotor port (not working	Repaired
	② (PG - Dr. Sy..)	Micromotor handpiece not working (# 2)	taken 17/3/16 for repair
17/3/16		Micromotor handpiece peculiar control box not working	Repaired & 30/3/16
31/3/16	U.G	Model trimmer not working	Repaired 17/3/16
17/3/16	Dr. Abu (P.G)	(Micromotor handpiece not working (Disc stuck)	~~Not~~ Repaired 31/3/16 Return
1/4/16	P.G	Autoclave not working	Repaired 7/3/16
18/3/16	Sterilizer	not working - connector damaged	2 ...
	U.G	Micromotor control box not working	Repaired taken 12/3/16
21/3/16		Micromotor handpiece (1) & control box	
2/4/16	P.G (Dr. Namrata)	Model trimmer not working	Repaired 2/4/16
23/3/16	Model trimmer	Water block & drainage	

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Taken for repair	8/04/16	Prostho. PG.	(C-52 56358.) Airotor Hand piece Repair not working	Catridge damage Repaired & replaced with new catridge 2/4/16
Repaired 28/3/16				
Replaced with new one 28/3/16	6/4/16	Chair # 14	Chair completely not working	- Fuse [illegible] & repaired 6/4/16
Repaired 28/3/16				
Repaired (on inside) 30/3/16	7/4/16	Micromotor (U.G.) handpiece	not working	Repaired 7/4/16
		Lathe (U.G.)	not working	
taken for repair — Rt 30/3/16	New 1/4/16	Chair # 15	light not working	
Repaired 31/3/16	12/4/16	Micromotor (U.G.)	2 handpiece not working	① Replaced with new straight handpiece ② handpiece repaired 12/4/16
Repaired 1/4/16				
Repaired 1/4/16	15/4/16	Lathe (U.G.)	~~wa~~ dental stone loose	fixed 15/4/16
Repaired 2/4/16	15/4/16.	Hand press	Not working	Rpo Catridge
	16/4/16	Prostho preclinical Lab	Hand Pieces Not working.	damaged. repaired with new catridge

18/4/16	Chair # 2 (Dr. Anu)	Front panel not working	Repaired	2/5/16
	Chair # 8 (Dr. Nicholas)	Micromotor holder loose	Fixed	
	Chair # 11 (Dr. Ashwin)	3-way syringe - not water	Repaired & placed with new 3-way tip (water button was damaged) 18/4/16	3/5/11 4/5
18/4/16		~~Ther~~ Micromotor handpiece (PH) not working	(Wire damaged - Power chord) Repaired 18/4/16	6/
20/4/16		① Micromotor handpiece not working (U.2)	Repaired & returned 20/4/16	9/
		② Micromotor S. handpiece thread blocked	Replaced with new one 20/4/16	
21/4/16	Chair # 3 (Dr. Sujith)	Chair trolley not working (Micromotor & scaler display)	Repaired 21/4/16	
27/4/16	CSSD	Autoclave: Repair: To company. (Not working)	C/o Pyinto.	

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Repaired	2/5/16	V.G	① Micromotor handpiece not working	Repaired 2/5/16
Fixed			② Straight handpiece not working	Repaired 2/5/16
Repaired & placed with new 3-way by (water button was damaged) 18/4/16	3/5/16	V.G	① Micromotor handpiece not working ② Straight handpiece - bur stuck	Repaired 3/5/16
(Wire damaged - Power chord) Repaired 18/4/16	4/5/16	V.G	Chair # 11 - Airotor port not working	Repaired 4/5/16
Repaired & returned 20/4/16	6/5/16	V.G	Micromotor handpiece not working	Repaired 6/5/16
Replaced with new one 20/4/16	9/5/16	V.G	New micromotor handpiece and control box	Installed & checked 9/5/16
Repaired 21/4/16	"	V.G	Micromotor handpiece ②no's not working	Both repaired 9/5/16
C/o Bijinto	"	Lathe (V.G)	Motor not working	Motor winding

11/5/16	Chair #1 (Dr Namrita)	Micromotor & rotar front panel not working	Repaired	11/5/16
11/5/16	U.G	Micromotor handpiece not working	Repaired	11/5/16
12/5/16	Chair #1 (Dr Namrita)	Airotor - no water	Repaired	
17/5/16	U.G	Lathe issued to department after repair (dental stone changed)	17/5/16	
18/5/16	U.G	1 MM handpiece & control box not working	Repaired & returned	18/5/16
		Chair # 14 Airotor port - no pressure	Repaired	18/5/16
19/5/16	U.G	Gas regulator knob stuck	Repaired	19/5/16
	Chair # 2 (Dr Ansu	P.G - Airotor port not working	Booster cap damaged	Replaced with spare 19/5/16
24/5/16	U.G	MM handpiece & control box not working	Taken for repair	24/5/16
24/5/16	Chair #1	Light not acton		

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paired	11/5/16
ired	11/5/16
paired	
) /6/16	
ired a return	18/5/16
ired	18/5/16
ired	19/5/16
cap again	Replaced with spare 19/5/16
for ur	24/5/16

26/5/16	P.G Chair # 2 (Dr. Anu)	Airotor port - no water	Repaired	26/5/16
	Chair # 14 (U.G)	Airotor port leak	Repaired	
28/5/16	Prosthe U.G	Gas tube leak	Repaired	28/5/16
31/5/16	Pre-Clinical - 1 new MM handpiece & control box issued			31/5/16
3/6/16	U.G	Micromotor handpiece not working	Repaired	3/6/16
8/6/16	Pre-Clinical	1 MM handpiece not working	Repaired	8/6/16
10/6/16	Pre-Clinical	2 MM handpiece not working	Repaired	
14/6/16	Pre-Clinical	2 MM handpieces not working	Bur holder broken	Repaired.
18/6/16	Pre-Clinical	1 MM handpiece not working - bur slot damaged	Replaced	18/6/16
18/6/16	Pre-Clinical	Model trimmer repaired & returned to pre-clinical lab	15/6/16	
21/6/16	Chair # 11 Chair # 14	Power Plug damaged, Airotor port not working Airotor port not working	Repaired	21/6/16
22/6/16	U.G	1 MM handpiece not working	Repaired	24/6/16
23/6/16	Pre-Clinical	2 MM handpiece & control box not working	Repaired	23/6/16

29/6/16	Implant room	Chair #1 Suction not working	Repaired 29/6/16
4/7/16	Dr. Anon Chair # 2 (P.G)	MM handpiece not working	Repaired 4/7/16
	Chair #6	light not working	
8/7/16	Prostho	Airotor Handpiece not working C7800126 C7800123 & ~~[illegible]~~ check	- Taken for repair / Returned on 12/7/16 Repair Returned & .. 8/7/16
8/7/16	Chair # 11	Suction not working	Repaired 9/7/16
9/7/16	U.G	2 MM handpiece not working	Repaired 9/7/16
	P.G	Chair # 4 Suction not working (Dr Abu)	Repaired 9/7/16
12/7/16	U.G	Airotor handpiece C5256358 not working	Ref Catridge damaged - Replaced with new 12/7/16
13/7/16	P.G	Chair # 8 Suction not working (Dr. Nicholas)	Repaired 13/7/16.
	U.G	Airotor handpiece not working C4Y40134	Catridge damaged. Replaced with new Returned 15/7/16
15/7/16	U.G	2 MM handpie[illegible] working	

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29/6/16	16/7/16	Prostho P.G	1 MM handpiece not working.	Repaired & Returned 16/7/16
4/7/16			1 MM control box not working	Repaired 18/7/16
	20/7/16	P.G	Chair # 4 (Dr. Abu) Airotor port - no air & water	Repaired 20/7/16
Returned 2 on 12/7/16 repair (new catridge issued) 8/7/16			Chair # 9 (Dr. Naziya) No water from spittoon	
9/7/16			Chair # 6 (Dr. Shibi) Suction not working	
9/7/16	20/7/16	P.G	Projector not working	Repaired (Marwin)
9/7/16	26/7/16	P.G	Chair # 1 (Dr. Namita) Airotor port pressure - high	Adjusted.
			2 Dewaxing unit not working	Repaired
with	29/7/16	U.G	Airotor handpiece C7800123 not working	Catridge alot stuck. Repaired 29/7/16
17/16	1/08/16	U.G	chair #3 not Raising.	Repaired
/7/16			chair #4 not Raising.	Need spare
maged with			chair #7 not Raising	Repaired
13/7/16			chair #9 not Raising	Need spare
			chair #15 Not Raising	Repaired

	Prostho	U.G	chair # 13 Not Raising	Repaired	
			chair # 17 Not Raising	Need spare	12
			chair # 16 Not Raising.	Repaired	- 16
			Micromotor ① Damaged	Repaired	
			Autoclave Not working	Recently replaced, coil burnt, need spare	
			Airotor hand piece ③ Numbers. ① Damaged.	Repaired, not collected by dept yet.	16
		P.G.	Dental chair - light complaint (Dr. Namrita)	Repaired	
			Micrometer Not working.		15
			Pan No: ⑥ not working	Electrical complaint	1
			Dental chair - light complaint. (Dr. Ansu)	Repaired	
			Micromotor not working		
			Autoclave Not working	Board complaint	k
			Sterilizer - Damaged	Rusted, working ok	
			Dental chair - not working. (Dr. Aswin)	Need motor spare.	
3/8/16		U.G	Chair # 14 Suction [illegible] broken	Fixed.	
				Repaired	

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		Pre-clinical	1 MM handpiece not working	Repaired
ace	12/8/16	U.G	Chair # 10 air port leak	Repaired
	16/8/16	P.G	1 MM control box not working (Dr. Namrita)	
laid, ued spare			1 MM control box & handpiece not working (Dr. Nicholas)	Repaired
not	16/8/16	P.G	3 control boxes not working (Micromotor)	Repaired
y dept mgt		U.G	2 MM handpieces & control box not working	Repaired
ed				
	17/8/16	P.G	X-ray machine ported to Endodontics P.G dept (implant room)	on 17/8/16 19/8/16
complaint	19/8/16	U.G	Model trimmer not working	Repaired.
ed		P.G	chair #9 no water from spittoon.	Repaired.
complaint	20/8/16	U.G	chair #14 air port leaking	"
working ok	25/8/16	U.G.	Micro motor Not working –	
motor spare	25/8/16	PG	Chair Complant, water no light Conplant,	
	26/8/16	UG	Model Trimmer complant	

19/9/16	U.G.	Implant Hand piece Not Working. (Adin Drill ①)	Repair (Mints) given Not Repair Replaced 25/9/16.
25/9/16.	U.G. "	① Airotor hand piece - NO - C7800123. ② Airotor hand piece NO - CHY40134. } not working	~~Rep~~

2017

17/10/17 ~~14/10/17~~	Prostho UG.	Micromotor not working	
9/11/17	Prostho UG	Autoclave. (Complaint) (SNS) -	P.C.B Complaint Baju 10/11/17.
9/11/17	Prostho PG	Micromotor Not Working ②. (Dr. Abu) - ① (Dr Parvathy) ①	Micro Motor Leak Complaint Repaired by. Baju 10/11/2017
10/11/17	Prostho (PG)	chair complaint (Dr Jisha) air leaking (Dr Nazia) handpiece	Baju Baju 10/11/2017.
13/11/17	Prostho PG	Chair Complaint (Dr Tessa.)	Baju 13/11/2017
14/11/17	UG lab	Micromotor (lab) Repaired (15120097) Micromotor (pre-clinic) " (14094230)	14/11/17
16/11/17	Prostho PG	Micromoter - 2 chair No - 157, 160 chair leaking (Dr Abu) " (Dr Tessa)	Repaired Baju Repaired Baju 16/11/17 20/11/17.
22/11/17	Prostho UG	Chair complaint - (Water	Baju 22/11/17.

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repair	22/11/17	Prostho UG Lab	Vibrator NOT working.	Biju 22/11/17
~~noted~~		Prostho UG	micro motor ② NOT working.	
6.	25/11/17	Prostho PG	chair complant	
			(Dr Nazia's) chair airleaking.	Biju 25/11/17
			(Dr Parvathy) chair waterleaking	Biju 29/11/17
	25/11/17	"	Dr. Nazia chair up/down complaint	Biju 27/11/17
			Micromotor panel switch complaint	Fathima 27/11/17 Motor replaced
	27/11/17	"	Dr. Abu, Micromotor - light complaint	Board complaint 28/11
1/12/17. updated	28/11/17	"	Dr Tessa, Micromoter unit and hand peice complent	Unit not working Send to store for repair
			Dr Jisha. Handpeice and micromotor complaint	Completed Fathima 27/11/17
completed	28/11/17	Prostho UG Lab.	Micro moter complaint	Repaired Fathima 29/11/17
dec. 11/2017	2/12/17	"	Dr. Tessa, Micromotor (Return)	Repaired Biju
11/2017	6/12/17	PG	Dr. Tessa, Water leaking	Repaired Biju 13/12/17 8/12/17
	7/12/17	PG	Dr. Tessa, Micromotor ~~handy~~ complaint Marathon 15090409	taken to store for repair Repaired given Fathima 5/12/17
1/11/2017	"	PG	Dr. Nazeeya Air leaking	Repaired Biju 7/12/17
	8/12/17	UG	Booster bottle stuck	Fathima 8/12/17
1/12/17	"	"	Airotor ~~water~~ leaking	
	21/12/17	PG	Trimmer Complaint (No water)	Repaired Fathima
Biju 16/11/17			Airotor complaint (Dr: Jisha)	Repaired
			Micromotor Handpiece (160 70521)	Taken for repair
1/17.			Dr. Nazeeya keypad complaint	Temperarily repaired Need to change keypad
	3-1-2018 3-1-18	Prostho PG	Dr Elizabeth - chair complant	Biju 3.1.18
			Dr Tessa -	

8/1/18	Prostho	P.G. Auto clave Complaint	Repaired	8/1/18
15/1/18	Prostho UG	Needle Burner Complained		
19/1/18	PG	Airotor /3way syringe not working	Repaired	Fathima 19/1/18
23/1/18	Prostho UG	Dental Chair complaint No: 148, 147 light & suction comp	Repaired	23/1/18.
30/1/18	PG	3way syringe water not coming (Dr. Shaby) Tumbler water not coming (Dr. Jisha)	Repaired	Fathima 30/1/18
30/1/18	PG	Airotor pressure low (Dr. Tessa) (tube changed)	Repaired	30/1/18
2/2/2018	PG	161 Chair leaking (Dr TESSA)	Repa	2/2/18
6/2/18	UG	Micromotor not working		Biju 8/2/18
8/2/18	Prostho PG	Dr Nazia's Chair		
15/2/18	"	Dr Shibi chair (162)		
	"	Dr Veena " (164)		
16/2/18	"	Dr Jisha Airotor stuck (cartridge pblm)		Fath
17/2/18	"	Dr Nazija Micromotor not working (163)	cord complaint changed	Fathima 20/2/18
		No: 164 : ~~Airotor~~ Air tube changed No : 162 Air tube changed	Biju 17/2/18 taken to store	
21/2/18	PG	159 Micromotor Complaint (No: 24741) 157 Lab Micromotor Complaint 151 20099	23/2/18	
28/2/18	Prostho UG	(3) micromotor Not Working Bifradent Sol (1603-022-0050) Mighty-C104 / 257 in store One Micromotor taken back Marathon to prostho	28/2/18 1/3/18	
2/3/18	Pre-clinic	② Micromotor (lab) Base not working given to store C34-125 C34-110 with		

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8/1/18	2/3/18	Pre-clinic	Marathon Handpiece complaint	Alice
Fathima 19/1/18	3/3/18	PG	Airotor Dr. Tessa, Dr. parvathy Complaint	Fathima Repaired
23/1/18	3/3/18	UG	Implant Handpiece : 2 complaint NSK : OBEX0120 → taken H&M : 19647	Selian back Alice
Fathima 30/1/18	13/3/18	PG	Airotor not working & Tube broken.	Fathima
30/1/18	17/3/18	ProsthoPG	Micro Motar Complant – Dr Jisha	
	17/3/18	"	Micro motar – C.34	
2/2/18	19/3/18	Preclinic	Lab Model Trimmer not working	Fathi 19/3/18
	23/3/18	Prosthoph	Lathe Wheel Broken – Need to pu.	
	24/3/18	ProsthoPG	Micro Motor complant - Dr Jisha	Micromotor taken to dept 15121474 Fathi 3/4/18
1/2/18	3/4/18	"	Dr. Nazeeja ; Board Complaint → Main board burned	Fathi 3/4/18
	3/4/18	"	Dr. Veena ; Air leaking - tube Changed	
	~~3/4/18~~	~~"~~	~~Micro Motar complant – Dr Jisha~~	Fathi 3/4/18
Fathima 20/2/18	3/4/18	"	Micro Motor Complant - Dr Jisha ~~130817~~ EA 1308177 86 Serial No, F01 61145	Fathima 3/4/18
Fathi	10/4/18	"	Dr Jisha (167) Suction not working	Fathima 10/4/18
	17/4/18	"	Dr. Nazeeja (163) Panel not working * New panel Keypad installed	Fathi
	17/4/18	"	Spittoon not working (164)	Completed Fathi
	18/4/18	Prostho UG	Implant Handpice not working. (NSK) ① (given to Biju)	
	27/4/18	Prostho UG	Micromotor (lab) complaint →	Board short Rin

28/4/2018 Prostho PG — Maratho Micromotor (lab) handpiece complaint (SN: 18011495) Dr. Elizabeth. — Taken to store — Rectified taken back, same day — Rectified 28/4/18 Fathima

8/5/2018 Prostho UG — No: 156 Booster bottle can't tight/loose. thread broken.
No: 147 Airotor leaking — Rectified } Fathima 8/5/18
No: 143 Head rest complaint — Rectified } Biju 18/6/18

10/5/18 ProsthoPG — Dr Veena - chair water leakage. — Biju 14/5/18

16/5/18 Prostho PG — Chair complaint - Dr Parvathy
1 water leaking / ~~Booster bottle air leak~~
2 Booster bottle (air) leeking — Biju 16/5/18

21/5/18 Prostho UG - micromotor complaint Serial No: BB2181 — 21/5/18

28/5/18. preclinical lab: Lauth meshine complaint (puff changing) — Alex

1/6/18. Micro Motor Not working. (UG Clinic) (Prostho) Repaired — Biju 1/6/18

4/6/18. model trimmer complaint (preclinical lab prostho) — Alex, Biju 4/6/18

7/6/18 Physiodispenser (Implant) Hand Piece Damaged (an clinic) — Sabitha 7/6/18 — Biju 7/6/18

9/6/18 Gas Leaking Repair. Biju. Biju 9/6/18

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8/4/18 ~~11/6/18 preclini~~

11/6/18 preclinical lab!
microscotor, Lathme Shine compleunt
Repaired Raju 13/6/18

zenback; 11/6/18 Micromotor(HP) Complaint } -> taken to store
am day 12/6/18 Micromotor(HP) 15|20099 } given to department Fath
en. 13/6/18 Micromotor(HP) Compelamt. Repaired Biju 13/6/18

Fathi 8/5/18 21/6/18 micromoter UG clinic Not working — Biju 21/6/18
Biju 8/5/18 23/6/18 chair Not working — Biju 23/6/18
26/6/18 Micromotor not working ~~(166)~~ -> Need booster cap
8/5/18 26/6/18 PG Clinic Chair No: 166 not working } Completed
27/6/18 Suction not working (167) } Fath 27/6/18

Biju 5/18 29/6/18 Dental Chair ~~(UG~~ (UG clinic) Pressure leaking Selma
Repaired Balu 30/6/18

4/7/18 Dental chair (Pris) 3way Syringe not ~~[illegible]~~ working Selma

4/7/18 Dental chair — Dr Shibi's light complaint — Keypad chan[illegible] Repaired Biju 4/7/18
4/7/18 Dental chair - 156 Air leaking }
Repaired 4/7/18 Micromotor Complaint } Repaired Biju Fath 4/7/18

9/9/18 Gas line Valve and Bunsen Burner (UG) (PG) new fixed By Joy. Fath 9/9/18

Alex Binu 4/6/18 9/4/18 model ~~[illegible]~~ not working (P.G) ~~[illegible]~~ Block Repaired Balu 12/7/18 Fath
13/7/18 Chair (162) leaking. Repaired Biju 13/7/18 Fath

13/7/18 To Store.
Micro motor. (Serial No. 120) Model No. 34. Can't be repaired Fath Biju

25/7/18 Dr T... chair light complaint

27/7/18 Prostho.U.G Micromotor Not Working. Kindly send to store.
9.25am

3/8/18 ProsthoPG ~~To Store.~~

~~Micro Motor (3)~~
~~Confident, S.No 185~~
~~Mighty Lab/Digi C-108 A~~
~~Serial No 269~~
~~Confident/MIGTY motor C-34~~
~~Serial No 131~~
~~Aritculater — 11~~
~~claamp - 8~~

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DATE	UG/PG - CHAIR No	ITEM	COMPLAINT
31/7/18	UG -	micro motor	Shock Complaint
3/8/18	PG - To store	Micromotor (3) Confident (135-SL NO) " (269-SL NO) " (131 -) Articulator (11) Clamp (8)	
8/8/18	PG - 163	Chair (No 163)	Air leaking
"	PG	Micromotor	Not working
"	PG - 164	Chair	Airotor not working
9/8/18	UG.	Dental lathe Replace the cotton Puff	
30/8/18	PG - 161	Dental chair - Chesa	Light Complaint
30/8/18	PG	Micromotor Handpiece	Handpiece Complaint
4/9/18	PG - 169 implant	Dental chair	Suction not working
8/9/18	UG - 146	Dental chair	Movement problem
15/9/18	UG.	Micsomotor	Not working
15/9/18	Prostho PG	Suction ~~moto~~	Not working.
18/9/18.	preclinical lab	Lauth meshine	Not working
25/9/18	Prostho UG	Dental chair.	Water Booster Leaking

REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEP STAFF
Earthing due to wet finger's/ switch. make sure switch/ finger's should be dry before On it.	Fathima	
Tube changed Repaired Booster Cap new fixed & Air tube changed Airotor & suction made functional	Babu 8/8/18 Fathima 8/8/18	
Keypad new fixed	Babu 9/8/18	
Panel switch new fixed & Bulb changed light & Micromotor made functional	Fathima 30/8/18	
taken for repair 30/8/18.	Repaired 4/9/18	
Suction PCB Complaint PCB changed from chair No: 168	Fath 4/9/18	
Repaired	Fath 8/9/18	
Repaired	Babu 15/9/18	
Repaired	Babu 20/9/18	

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DATE	UG/PG chair no.	ITEM	COMPLAINT
8/10/18	164 PG	Burner	Not working
"	164 - PG	Micromotor	Micromotor Reverse not function
11/10/18	161 - PG	Airotor	Airotor leaking
13/10/18	Dental chair - UG 158	Dental chair	Suction Not working.
15/10/18	PG - 161	Chair - chair	Air leaking
15/10/18	PG - 162	"	Suction complaint
15/10/18	UG-155	Confident chair	3 way syringe complaint
16/10/18	PG - 157	Confident chair	Suction Complaint
"	PG - 159	" "	Airotor not working
24/10/18	PG - 161		Air leaking
	UG - 146		chair movement problem
	UG		Crown remover Complaint
26/10/18	PG: 161	Dental chair	NRV changed
8/11/18	PG:	Booster Bottle	3 booster bottle given
"	PG: 157	~~Water tap~~ Dental chair	Water leaking
8/11/18			
21/11/18	Prostho UG	Dental chair Broken	Table Broken.
23/11/18	Prostho UG	Dental Chair Airotor - Tube water leaking.	
23/11/18	UG: 155	Dental chair	Suction repaired Side Switch new
23/11/18	UG: 147	"	Airotor Coupling, Air NRV, Side Switch, Booster
23/11/18	UG: 154	"	New Booster bottle
26/11/18	PG: 159 (Dr. [illegible])	Dental chair	Light Complaint

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
	Repaired	Fath 5/10/18	
functioning		checked Fath	
	Repaired Motor winding burned → New Suction Motor fixed	Fath 11/10/18 → working Fath 15/10/18	
	} Repaired	Fathima 15/10/18	
mt	Repaired	Fath 15/10/18	
	Repaired Relaxation valve changed	Fath 16/10/18 Fath 16/10/18	
m	Repaired Need to change side switch : Repaired	Fath 26/10/18	
plain	Taken to store for repair } Repaired & taken back	Fath 26/10/18	
ven	to PG }	Fath Fath 26/10/18	
	Repaired	Fath	
	} T joint broken Need to replace T joint & spittoon box	21/11/18	
	Repaired NRV changed	Fathima 23/11/18	
o	fixed } working	Fath 23/11/18	
Aiso-	tor Single cavity holder,		
ooster	bottle fixed new,	23/11/18	
e fi	ed	Fath 23/11/18	
	Light Sensor LED / Indicator changed }	Fath .../18	

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DATE	UG/PG chairno	ITEM	COMPLAINT
27/11/18	UG : 156	Dental chair	Suction Complaint
	UG : 155	"	Suction complaint
30/11/18	~~UG~~. Implant Room	Dental chair	Suction complaint
30/11/18	UG. Micro motor		Not working
4/12/18	P.G.	Chair no 157	Adjustment not possible
	PG	Chair no 158	Airotors not working, suction not working, Light not working not movement
	PG	Chair no-163	Fully complaint
	PG-	Chair no-165	Fully complaint
		Chai	
	PG.	Chair no-166	Suction not working.
	PG .	Chair no-167	Suction not working.
5/12/18	UG	Chair No.145	up & down Not working.-
	UG	Chair NO.155	Three way Syringe No water →
7/12/18	UG	micromotor	not working
7/12/18	preclinical	micromotor	not working
22/12/18	UG Clinic	Airotor Hand piece chak ②	Not working (P).
22/12/18	P.G chair.	Micromotors.	not working. (Shibu) Elizabeth
22/12/18	P.G	Light Connector	Complaint (working stage)
22/12/18	PG Chair 167	Suction	not working
07/1/19	PG.	Micro motor Grill unit	Not working working stage (8011507 maratho 7194390)
			[illegible]

REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
Board complaint, PCB from 154, installed in 156, Now working Repaired	Biju Fath 27/11/18	
Repaired	Biju 30/11/18	
	Biju 14/12/18	
	Biju 14/12/18	
	Biju 14/12/18 Biju 5/12/18 Biju 5/12/18	
Micromotor, store (SN: 5147995-15120099) Repaired	Repaired Fath	Return to prostho pg on 23/1/19 Fathima
Suction motor burned need to change PCB & Motor Returned to prostho Pg. on 23/1/2019	Fath motor new fixed	Fathima

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ITC NO COMPLAINT

DATE	UG/PG-clinic No	~~STEAM~~ ITEM	COMPLAINT
3) 21/1/19	P.CD.	Cheirano-163	Sucfion not coaelaing.
4) "	"	Chervmo-167	Suction nut working.
5) "	"	Chaemo-160	Suchen nut walking
6) "	"	Cheun no.157	gus stand fallclown.
23/1/119 7)	P.CD	micromotur Full unit	marathon box no (7194384) Handpiece no=(AA18011495) work in store. ~~but~~ bus. not insest micromotas handpieace
8) 25/1/19	PG-implant	chair 169	Suction Complaint
9 2/2/19	Pcn.	Chair no.162	this chair is not the water suphuy.
4/2/19	PCD.	Chair no:160	hight not working and not a. water suplary.
1. 12/2/19	UG clinic	Chair no:151	Suctions Not Working.
12/2/19	BL.Cp. clinic	plastic chair (6)	Complaind - Retrned to Store.
14/2/19	pcn	Chair no:158	suction not working, light con[illegible]
20/2/19	PG - 160		chair not working
	PG - 165		Not working
	IG - 158		light complaint
23/2/19	UG -	Airoloc chuck	Airoloc chuck complaint
25/2/19	P.CD	Chair no 161	water healding.
28/2/19	UG.	Airotor	Hand Pice & chuck. complaint ① No.OBF90567 ② OBF- 90565
[illegible]			light not working

	REMARK OF BIOMEDICAL STAFF	SIGNATURE.	REMARK OF DEPT STAFF
	TCB complaint 163 & 167 Take time to repair. ~~Repaired~~	Fathima 24/1/19	
	→ Please inform to supervisor.		
84)	In store Repaired Return to dept. on 7/2/19	Fathima	
pieace		Recieved	
	Repaired.	Fathima 25/1/19	
phy. -a.	Repaired	5/2/19	
.	Rectd	12/2/19	
Store -			
Complant	Repaired	Fathima 14/2/19	
	Repaired, Except suction all working	Fath 20/2/19	
	temporarily repaired. TCB Complaint	Fath 20/2/19	
	2 chuck's are not working working, can't be use for Appolo	Fath 23/2/19	
nt	chuck interchanged	Fathima	
	1 - ·ed		

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DATE	UG/PG- chair NO	BTSM	COMPLAINT
7/3/19	PG.	Chairs no-167	Less pressure In Airotor-
7/3/19	PG	Chair 158	~~micro motor~~ ~~light~~ . } Fully complaint
9/3/19	PG.	Chair 160	Cross Barrier notworking
13/3/19	PG		Marathon HP complaint (16070226)
14/3/19	PG	164	Suction complaint
14/3/19	PG	158	Micromotor Complaint (chair
14/3/19	UG	156	Movement complaint
16/3/19	P.G.	Chair no-160	Suction not working.
20/3/19	UG	Chair no 156	~~ch~~ suction not working,
27/3/19	P.G	Chair no-160	Chair pipe. leaking
"	P.G.	Chair no 163	chair head fall down.
30/3/19	PG.	Chair no 158	Air leaking.
1/4/19	P.G.	Chair 167	Air leaking.
1/4/19	PG	Chair No: 159	Airotor low power
"/4/19	P.G	Chair no 159	dis coat the Chair
2/4/19	P.G.	Chair no 161	Suction notworking.
2/4/19	UG	Mx	Micro motor not working and handpiece
~~2/4/19~~	~~P.G~~	~~Micromotor~~	
3/4/19	UG - 148	Dental chair	T joint broken
3/4/19	P.G	Micromotor NEAA 15120099	notworking.
"	P.G.	Micromotor Bx-5147995	notworking } working state
"	PG	Micromotor. [illegible]	not working

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
orde-	Checked due to compressor pressure low		
lly complent	Light complaint due to the Sensor complaint PCB complaint	13/3/19	
working	checked, Need to cal Gas repairing technician		
complaint 6)	Taken to store 13/3/19 Back to dept. on 14/3/19		
plant	Repaired	Byju	
Complaint (chair attached)	checked Not repaired		
complaint	Repaired	Biju	
not working.	Repaired		
shive,	Repaired	20/3/19	
raking	Repaired	29/3/19	
Melons.	Repaired	29/3/19	
f y.	Repaired 30/3/19	Byju	
power	Auoton complaint Repaired 1/4/19		
th Chair	Repaired	3/4/19	
working.	Repaired	3/4/19	
not working and handpiece	New fixed	3/4/19	
i.	Send to store for repair	Returned 3/4/19	
9 workinstore	Returned		

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DATE	UG/PG-chair No.	ITEM	COMPLAINT
4/4/19	P.G	Chairsno/160	Water Leaking
4/4/19	P.G.	Gas	Gas leaking.
17/4/19	P.G	Chairsno/167	Light not working
24/4/19	PG	164	Suction Complaint, Micromotor
30/4/19	P.G	166.	Air leaking.
3/5/19	P.G.	162.	Air Leaking.
16/5/19	Preclinic		Model Trimmer complaint
20/5/19	P.G. (1)	Micromotors AA18011507	not working ✓
9 "	PG. (2)	AA18011495	
"	PG	micromotors Box 7194390	Complaint of Box ✓
22/5/19	PG.	Chair 160	water leaking.
"	PG	Micro motor Boxno-7194384	not working. working stand
		micromotors No. 19120099	
27/5/19	PG	Micromotor Box 7194390 micromotor AA18011807	not working-
27/5/19	P.G.	Sterilizers.	Return By store.
30/5/19	PG.	Chair no/157	Micromotor and Airotor not working
"	PG	Chairsno-158	Sensor Complaint PCB complaint micromotor

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
	Serviced	Fath	
f			
rotor	complaint - Keypad changed	Fath	
	Repaired	Babu 4/5/19	
	Repaired	Babu	
lart	Repaired	Fath 4/5/19 Biju 16/5/19.	
/	Store for repair Fath 20/5/19	Pilu Fath.	
in stand	Two units with motor in stair Fath 27/5/19 Repaired Taken back on 1/6/2019	Fathima	
	New sterlized issued.	Fath 27/5/19	
no/			
l			
in motor			

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DATE	UG/PG-chair No.	ITEM	COMPLAINT
30/5/19	PG	Chair no 159	Dis coal; threeway Complaint
30/5/19	PG.	Chairno-160	Pipe leaking, Micromotors and three way Complaint
30/5/19.	PG	Chairno-162	Booster Bottle switch notworking threeway Complaint
30/5/19	PG	chairno 164	three way Complaint
30/5/19	PG	Chairno165	Micromotors, Suction and threeway Complaint gas notworking.
30/5/19	PG	Chairno166	Falling Complaint
30/5/19	PG	Chairno-167	Airmotor, threeway and suction not working.
30/5/19	PG	Chairno168	Falling Complaint
3/6/19	UG	Micromotor (1203861)	Not working
8/6/19	PG	Chair No:158	Airotor not working
8/6/19	UG-lab	Micromotor	Not working
8/6/19	UG lab	Gas leaking	Valve - washer Complaint
"	Pre-clinic	"	Temperuly repaired
12/6/19	P.G	micromotor	Blatwoelany Borno-5121515 micro motorwithcordno-0901021
12/6/19	P.G	Needle Burners	not working.
13/6/19	P.G	Doctors Chair	Broken no-(2)

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
omplaint			
rotas.			
laint			
walking			
il			
ol.			
g. 3B			
Repaired & Return		Fath 3/6/19	
	Repaired	Fath	
	→ in store		
bplaint →	[illegible]		
1515 → 1021	[illegible] in store.	Repaired Return to Dept. Fath 17/	

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DATE	UG/PG-chair	Item	Complaint	Rem
26/6/19	P: CD.	Articulator	work in Store no: 0216R.035932-063	
"	P: CD.	needle Burner	Return to Store.	
26/6/19	P: CD	Chair: 159	water Leaking.	
29/6/19	PG-160	Dental chair	Chair not working	PCB & S
2/7/19	P. CD.	Chair no 164	water Leaking.	
2/7/19	Preclinical lab		Lathe meshine Complant	
8/7/19	P. CD.	Micromotor Handpiece	not working. 7194384, 15120099. work in store.	Re
12/7/19	P. CD	Chair no-162	Suction not working. ↳ Suction Motor Comp	N
12/7/19	P. CD.	Micromotor with Box	No-7194390 NO-AA 18011507 ~~not power~~ this unit is not powered. irregular sound.	
19/7/19	PG	Light Body Gun	Complant	B
26/7/19	PG-167	Dental chair	Footrest screw Complaint & Air Leaking	
31/7/19	PG. 1	Chair. ~~160~~ 158	light not working.	
1/8/19	UG-146	Dental chair	Airotor tube with Coupling	
6/8/19	UG	micromotor + handpiece (1945131) SDE/H3741	Not working → shifted to Store	
8/8/19	PG-169	Dental chair - Chesa Ary	light can't be focused.	
8/8/19	PG	Airotor-H/P	2 Airotor Handpiece not wor	
31/8/19	Prostho	Autoclave	Steel drum broken.	

	Remark of Biomedical Staff	Signature	Remark of Dept: Staff
135932- 063	Bin Bm 26/6/19		
PCB	Spittoon/tumbler solenoid changed Fath Repaired 4/7/19	Fath	
4			
	Received for repair in store Fath 8/7/19 Returned, Repaired Fath		
Suction Motor complaint wes el.	Motor shifted from 167 -> Repaired Biju 15/7/19 Received for repair in store Fath 12/7/19 Transformer complaint to be changed Given to Store Fathima Beyond repair need to purchase new one Fath 25/7/19 Repaired		
lea g			
	Sensor complaint		
ouplang Stone	new fixed -> Replaced 10/10/19 Revathy	Fathima 1/8/10	
. .	Light arm tight. Repaired Fath 8/8/19		
not working	One taken to Store for repair (Dr. Minnu) -> Return Repaired Fath 8/8/19		

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DATE	UG/PG - Chair NO	ITSM	COMPLAINT	RE
24/8/19	UG. Chair-No. (145)		Air Tube Complaint.	
3/9/19	P:G.	Micromotors Box 5161145 Conecters. 13081776.	not working.	In store
3/9/19	P:G.	Micromotors Box 5121515 Conecters. EA-12116004	not working	In store 9/9/19
3/9/19	P:G	Micromotors. Box. 7194384 Conecters. AA15120099.	not working.	
3/9/19	P.G.	Micromotor Box 5147995 Conecters. AA 18011495	not working	
9/9/19	PG - 164	Micromotor not working	Keypad changed	
11/9/19	P.G.	Chair No-161	Broken to the suction stand.	
12/9/19	UG	Chair. NO. 155.	Air Tube Complaint.	
3/10/19	UG	micromotor Not working		

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
t-			
tor	Repaired	8/11/19	
slem 9/9/19	2 connectors return to department		
ungd	(onyx)	9/9/19	
etion	suction holder to be changed		
Tment		Repaired	
..hina			

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DATE	UG/PG-chair no	ITSM	COMPLAINT
11/10/19 ·	Pre-clinicallab		Pan, Not working. Pipe line cas
18/10/19	PG.	Chair·162	Air leaking.
19/10/19	P.G.	Chair·164	Air leaking.
21/10/19	·PG·	Chair 164	Air leaking
22/10/19	PG.	Chair 164	Air Leaking.
23/10/19	PG	"	Micromotor Complaint
23/10/19	preclinicallab		micromotor complaint
26/10/19 ·	U.G	micromotor & hand piece 1945450 AA-19022773	– Not working shifted to Store
4/11/19 ·	U.G. Lab	Sterilizer	Water leaking.
4/11/19	U.G.	Chair 145	
"	U.G.	Chair 155	Not working.
5/11/19.	U.G.	chair.	Three way Not working.
8/11/19	U.G. Lab	Micromotor Hand piece	Not working
26 06/11/19	Prostho U.G	micromotor 1945450	Not working.
11/11/19	Prostho U.G	micromotor 1945450	Not working.
13/11/19	Prostho U.G	micromotor 1945450	Not working.
15/11/19	Prostho U.G	micromotor 1945450	Not working.
19/11/19	PG - 164	Dental chair	Air leaking
19/11/19	PG - 163	"	Water Leaking - NRV
25/11/19	Prostho U.G	micromotor 1945450	Not working

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
line cas -	→ Please inform to Supervisor		
	Repaired 6mm connector	Fathima 23/10/19	
,	Repaired	Fath 23/10/19	
	Repaired		
re	Repaired	26/10/19	
ing.	Repaired	6/11/19	
	Repaired	Fath	
	Repaired	9/11/19	
	Repaired	11/11/19	
		13/11/19	
	Repaired	15/11/19	
	Repaired	Fathima 18/11/19	
RV to	be changed → Repaired	Fath 19/11/19	
	Repaired	25/11/19	

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	DATE	UG/PG-chair No.	ITEM	COMPLAINT
3	26/11/19	PG 157	}	Airottes and suction not Working
4	26/11/19	~~157~~ PG, 163		
5	26/11/19	PG 161		
6				
1	27/11/19	PG-~~micro~~	micromotor	micromotor not working
0	30/11/19	U.G.	micromotor 1945450	not working
	2/12/19	PG chair No: 164	~~Ai~~	Air leaking
8	3/12/19	PG	micromotor	micromotor complaint
9	14/12/19	preclinical lab	model Trimmer complaint.	Disc broken to be purchased
	14/12/19.	prostho ug	Chair Section complaint	
1	20/12/19	Prostho U.G	micro motor 1945450	Not. Working
	20/12/19	Prostho PG	Micromoto 2MM 0653	not working
	6/1/2020	~~PG~~ U.G.	micromotor 1945450	} Not working.
	~~6/1/20~~ 6/1/2020	~~PG~~ PG PG - 160	Dental chair	chair fully not working
	6/1/2020	PG - 166	Dental chair	chair fully complaint
	6/1/2020	PG - 167	Dental chair	chair full complaint
	10/1/2020	PG - 163	Dental chair	Air leaking
	[illegible]	PG	Micromotor	Not working → motor

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF Dept - Staff
rking	Repaired	27/11/19	
orking	Repaired	27/11/19	
	Repaired	2/12/19	
	Tube changed	Fathima 3/12/19	
uing	Taken to Store - carbon brush changed	Beji 20/12/19	
urchase			
	Repaired		
	Repaired	20/12/19	
	Repaired	Biju	
	Keypad changed Tumbler spittoon changed	Biju 6/1/20 Fathima	
al-	Keypad, Motherboard, Suction motor changed Ai Tube (an) 6mm changed		
motor			

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Date	UG/PG-chair No.	ITEM	COMPLAINT	Re
13/1/2020	Dental chair -164	Dental chair	~~Bo~~ light not working	
15/1/20	Dental chair 158	Dental chair	verybadd suctioned	
27/1/2020	UG-0623	Dental chair	Spittoon Block	
27/1/2020	UG-0638	"	water leaking	
29/1/2020 ×	PG-0694	Micromotor & Handpiece	~~slitch~~ (Switch checkup) No ~~tat~~ working	
30/1/2020	U.G. 1945780	Micro	Noworking	
~~1/2/2020~~ 3/2/2020	1945731	Micromotor	over-working.	Transformer
4/2/2020		micromotor	not working	compl
4/2/20	Preclinic	Model trimmer	Carborandum Disc change	
4/2/2020	preclinical lab	micromotor	not working	
12/2/2020	Prostho PG	Micromotor & Handpiece	not working	
24/2/2020	Prostho Pre-clinical lab	Pipe complaint	pipe leakage	
24/2/20	~~St~~ Prostho UG Lab	Sterilizer	Not working.	
27/2/2020	Prostho UG	Hand piece Not working ..	① Hand Piece Sent to Store	
28/2/2020	prostho PG	Micromotor 7194390.	working very slow working	
②	"	Micromotor & Handpiece 1945425	Not working & hand piece bur loose	
③	"	Micromotor	not working and	

	REMARK OF BIOMEDICAL STAFF	SIGNATURE	Remarks of Dept. Staff
	Bulb (12V 50W) changed	Fathima 13/1/2020	
	Repaired	Fathima 27/1/2020	
	Repaired	Fathima 27/1/2020	
eup)	Returned	Fathima	
former co chang	mplaint → Repaired	Fathima	
	Repaired Return to dept.	Fathima 4/2/20 Fathima 5/2/20	
	Repaired	28/2/20	
ssl being ose	Repaired 28/2/2020		

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Date	UG/PG	Items	complaint
28/2/	PG	chair No. 157	Airbottom watter complaint
"	PG	chair No. 161	chair water complaint
"	PG.	chair No: 162	Light complaint
"	PG	chair No: 163	Airleacking problem.
29/2/2020	PG	chair No: 163	Suction complaint
	PG	chair No: 164	Light complaint.
29/2/20	U.G.	chair no. 165	light complaint
29/2/20			
6/3/2020	PG	micromotor & Handpiece 1945425	not working
2.	"	micromotor & Handpiece 5148502	Not working
10/3/2020	"	micromotor & Handpiece 7194390	not working
"	PG	chair No: 163	Air leaking Problem
17/6/20	PG	PCDS/BME/PRO/DC/0640	Suction complaint
"	"	PCDS/BME/PRO/DC/0643	Air leaking
25/6/20	PG	chair No:	

omplat
b
m.
/em

Remarks of BioMedical Staff	Signature	Remarks of Dep. Staff
Repaired	Fathima	

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PG chair NO:160 flame complaint
PG chair NO:157 suction complaint
PG chair NO:164 chair not working

25/6/20 PG chairNO:163 flam complaint.

25/6/20 P.G. micromotor Repaird
CPG Micromotor Repaird

1/7/20 PG chair : 160 hight complaint
1/7/20 PG chair : 163 Air leaking

10/7/2020 PG chairNO:164 suction complaint
10/7/ " PG chairNO.161 chair complaint.

13/7/2020 PG ~~chair no.~~ ~~Micromotor~~ ~~handle~~ micromotor handle complaint
(2 handles)

29/7/20 PG. micromotor Handpice. ① Repair.
" UG. micro Motor – ① Repair (unit)

4/8/2020 PG micromotor Handpiece Repair
" PG chairNO:163 Air problem

5/8/2020 PG chairNO:161 suction complaint
8/8/2020 PG chairNO:164 Air complaint
" PG chairNO:160 Airrotor water complai
" DG chairNO:162 Airway complaint (tarava

19/8/2020 " Micro motor ~~Hand~~ piece 19022784 not working

ine
ng } Repaired 26/6/20

Repaired 26/6/20

} Repaired Fathima 1/7/20

cable tie } Repaired Fath

d

dle Repaired 13/7/2020

) } In store } Fathima 27/7/20 } Returned Rectified Fathima 30/7/20

Repaired, Repaired 4/8/2020

b Repaired 8/8/20

complaint (warranty) Repaired 26/8/20

rking Repaired

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26/8/20 ① micro motor — Not working - S. No. 5148502 -
② micro motor Not working - S. No. 7194390

27/8/20 UG - Dental chair Movement complaint
27/8/20 micro motor Connector (Not working)
3/9/2020 ① PG Micromotor Handpiece complaint
No (H37L1)
3/9/2020 ② PG Micromotor Handpiece not working
(H37L1)
③ PG micromotor Handpiece not working
(H37L1)
① PG Micromotor (1945425)
(5148502)
7194390
10/9/2020 PG. All chair check up.
14/9/2020 UG. micromotor not working
(14/9/2020 PG chair No: 164 not working)
6/10/2020 PG Micromotor not working
1945425
PG Hand piece not working
5/10/2020 PG chair No: 161
chair not moving
PG chair No: 162. Airway complaint

6/10/2020 PG chair No: 163 suction complaint
" (PG chair No: 164 Not working)
7/10/20 PG chair No: 159 Airotor [illegible]
8/10/2020 PG chair No. 157 Threeway complaint

12/10/20 PG chair No: 163 Light not working.
17/10/20 PG chair No: 161 Light complaint

} Repaired & Return to Dept. 26/8/20

} Repaired
Repaired 28/8/20

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14/9/2020

2/10/20

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8/10/20

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11/10/20 PG PCDS/BME/PRO/DC/0~~468~~ 638 Dental chair suction not working

11/10/20 PG PCDS/BME/PRO/DC/0645 Dentalchair suction complaint
no dust cover
~~12/11/20 PG. chair~~
12/11/2020 PG chair NO:.161 Air leaking complaint
12/11/2020 PG chair NO: 159 Airway complaint
12/11/2020 PG ~~pc~~ DS/BME/PRO/Lmm/0656. ~~not~~
& Hand piece notworking

21/11/20 PCDS/BME/PRO/DC/0468 Air Leaking
2/12/20 P.G. micromotor 5148502 Not working
~~16-12-20~~ U.G. micromotor 19454150 Not working
1-1-2021
23/12/20 PG dental chair Airleaking
(643)

30/12/20 PG chair No.162 Airotor complaint

1/1/2021 PG. Dental chair NO: 161 (642) suction complaint
Chair no: 167 Three way complaint
(0647)

8/1/2021 PG. chair no: 158 ~~all check up and not repair~~
— 3 way complaint
Chair NO: 159 Chair 3way complaint
Chair NO: 160, 3way and airotor, water
complaint
Chair N: 163: Air leaking
Chair No: 167: Airotor complaint.

orking Low suction tube changed Fathima 11/10/20

plaint Dust cover fixed
ver suction repaired } Fathima 11/10/20

omplaint
laint } Repaired Fathima 18/11/20

y

Repaired Fathima 21/11/20

ng
king instore Fathima 2/12/20

Repaired Fathima 23/12/20

} Repaired
3 way syringe changed Biju 1/1/21

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~~epairs~~

{ ~~3way changed~~ Repaired
Sensor 3 way changed, cavity holder changed } Fathima 10/1/21

lates Repaired 3 way changed, Cavity holder change

} Repaired } Fathima 12/1/21

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19/1/2021	Prostho UG Micromoto hand piece	- 19022733 Not working, Sent to Store msd
28/1/2021	Prostho P.G Chair 16b	Not working.
28/1/2020	Prostho U.G micromotor	1945131 Not working.
11/02/2021	Prostho P.G micromotor	1945453 Not working.
11/02/2021	Prostho P.G. Dental chair 16b	Not working.
5/2/21	Prostho PG/PCDS/BME/PRO/SU/10681/ (PCDS/BME/PRO/LC/0676)	Light cure unit (Beecool) Scaler unit (DTE)
8/2/21	Dental chair 12th	Movement complaint
	Dental chair 15th	"
9/2/21	Prostho U.G Micromotor handpiece Not working, Airotor handpiece Not-working.	
23/2/21	Prostho P.G lathe machine buff complaint	
24/2/21	Prostho P.G, Flame knob complaint and crown Removal damaged.	
26/2/21	Prostho PG - 4th chair micromotor not working	Micromotor complaint
27/2/21	Preclinic Micromotor lab (0702)	Not working
	Lathe machine	"

t to Store
nsf

ng

Repaired Pam 20/1/21

Repaired Pam 28/1/21

In store
Repaired Fathimi 4/2/21

Returned to department from peippad sub centre Fathimi 5/2/21

Repaired cord changed (side switch) Fathimi 8/2/21

Pam 9/2/21

23/2/21

On/off valve missing Fathimi 24/2/21

Repaired Fathimi 27/2/21

Returned to dept.
Return to dept Fathimi 27/2/21

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OMFS.
(COMPLAINT REGISTER)

2

Date	Item No	Complaint of equipment	Remarks of the technician	Sig. of the HOD
25/10/17	1	Chair No - 1 - (Water not working (PG)	PG 1st chair air tube leaking, NRV complt	
	✓2	Chair No 2 - Not at all working	15/12/17	
	3	Chair No 7 - Spitoon block	Completed	
	4	Chair No - 8 - Switch up & down not working	Spare needed 15/12/17	
	5	Chair No 9 - Switch back & forth not working		
	6	Chair No 11 - Water not working	filter complant 15/12/17	
	✓7	Chair No 14 - Movement & water not working	Need spare	
	8	Chair No 15 - Provide an instrument tray		
	9	Chair No 16 - Water not working	filter complaint	
	10	Chair No 17 - Not working	Spare needed	
	11	Chair No 18 - Not working		
	12	UG Autoclave - Not working	Spare need	
	13	UG Autoclave - ~~leaking~~ Water leakage		
	14	PG - Chair No 1 - X-Ray Viewer not working	Chair loose	
	15	PG - Chair No 3 - Switch up & down not working	Motor complant need spare	
	16	PG Chair No 4 - Not working	Motor complaint	
	✓17	Chair No 33 (Contided) - Not working		
	✓18	Chairs Minor OT (4) - Not working	spare needed	
	19	Portable suction (2) - Not working	Need spare	

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	Remarks of the technicians	Sig. of the HOD
rking	PG ~~1st chair~~ air leak Leaking. NRV complaint 15/12/17	
lock.	Completed	
p	Spare needed 15/12/17	
	filter complaint 15/12/17	
	Need spare 15/12/17	
	filter complaint	
	Spare needed	
	Spare need	
	Screw loose .	
-p	Motor complaint need spare	
ting	Motor complaint	
Not	spare needed	
- Not	Need spare -	

Repair / Not	Remarks of the techicians	Sig: of the HOD	Dept; sisters
	Air Tube and NRV changed.		
	Repaired 15/12/17		
	Repaired		

Date	Item no	Complaint of equipment	Remarks of the technician	[illegible]
~~10/10/17~~ 15/11/17	20 21	Chair No: 1 leaking (air) Chair No: 11 airtube leaking, water leaking	tube changed. tube and NRV changed	5/11/17
22/11/17		B.P. Apparatus Not working. (2 no)	One bulb changed One bladder & Bulb changed	23/11/17 25/11/17
24/11/17		Portable ~~RVG~~ Xray Battery complaint 1 - not working (need replacement) 2 - minor problems	Need to contact company ① given the store	
25/11/17		UV Cabinet light Not working.	Tube [illegible]	28/11/17
25/11/17		PG chair No OSP-31 X-Ray Light not working.		25/11/17.
28/11/17		PG chair No:-OSP-30- Light Arm Loose		28/11/17
28/11/17		PG-Chair No:-OSP-37,33 Not Working.		[illegible]
~~28/11/17~~ 15/12/17		PG- chair No 38 air leaking	Tube changed	15/12/17
15/12/17		PG chair No 36 Not working [illegible]		
5/2/18		UG. Chair No: 19,20 Not working.		

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Repair / Not	Remarks of the technician.	sig. of the HoD.	Dept. Sister
			Vinitha
			Vinitha
			Vinitha
			Vinitha
	chair attachments light arm, tray arm detached		

DATE	ITEM	Complaint of equipment	Remark of technician	Sign	
09/02/18	Bp apparatus	Bp apparatus not working (Air leaking)	Bp bladder changed	Repaired 10/2/18	3/3/18 8/3/18
09/02/18		Portable micromotor not working (2 no's)	Both micromotor base are working		22/3/18
10/2/18		straight handpiece not working OBDZ0115	Taken to store 9.30am / taken back 9.45am		31/3/18 "
17/2/18		UG chair spitoon Block	Repaired	17/2/18	18/4/18
20/2/18		PG ~~chair~~ water leaking silicon parts stucked	Repaired		27/4/18 27/4/18
26/2/18		Air Leaking - PG. & water Leaking. } 39.	Repaired	28/2/18.	10/5/18
3/3/18.		~~UG No 12 (chair) not moving~~ ① NOT WORKING No: (UG) - 14, 12, 23, 28. ② No MOVEMENT (UG) CHAIR No: 16, 27, 19 ③ No UP And DOWN MOVEMENT CHAIR No: 18, 20 ④ No WATER (UG) CHAIR No: 26, 21, 24 Waste line, Foot control, Suction } Sleeve Damaged CHAIR No (UG) 28, 18, 27, 14, 20, 12, 21	Need spare parts		28/5/18 29/5/18 31/5/18 5/6/18 5/6/18 6/6/18 11/6/18

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3/3/18	on chair No: 39, 29	Air Leaking.	3/3/18 Repaired Tube full Changed	Vinitha
8/3/18	PG Chair No: 33, 36	up/down Motor Changed (2)	Biju.	Vinitha
31/3/18	Ph.	Handpiece connector not working.	Rectified 7/4/18	Vi.th
"	Ph	~~AVG.~~ not working. Portable Xray (Dexcowin)	Battery damaged Need to buy new one	Vinitha
18/4/18	Ph	Portable Suction not working.	Repaired Babu 27/4/18	Vinitha
27/4/18	Ph.	Needle Burner not working.		Vinitha
27/4/18	Ph.	Chair no: OP 35 Air leaking.	Repaired Babu 27/4/18	Vinitha
10/5/18	UG.	Chair No: 17 spittoon Block.	Repaired Babu 10/5/18	Vi.th
28/5/18	Ph.	Portable Suction not working.	Repaired Babu 28/5/18	Vinitha
29/5/18	Ph.	Chair no: 35 water leaking.	Babu 29/3/18	Vinitha
31/5/18	Ph	Chair no. 38 water leaking		Vinitha
5/6/18	UG	chair no: 15 light not working.	Babu 5/6/18	Vinitha
5/6/18	Ph.	Auto clave Not working.	Coil Not working	Vinitha
6/6/18	Ph.	Portable Suction 4 nos. not working	Repaired Babu 6/8/18	Vinitha
11/6/18	PG	Chair No: 27 X-ray viewer not working Informed Vineetha Sr. on 11/6/18 to Dr. [illegible]	Repaired Babu 13/6/18	Vinitha

19/06/18	UG Chair no- ~~Chair~~ is not able to adjust the height	Repaired 19/6/18
19/6/18	Stethoscope ~~[illegible]~~ Broken. ~~Stetoscope~~	Repaired Stethfoam changed Fathima 25/6/18
22/6/18	PG Chair No:31 Light Not working.	Repaired Vinitha 22/6/18
22/6/18	PG chair No:32 water leaking.	Repaired Vinitha 22/6/18
28/6/18.	X-ray Viewer tube Not working.	
4/7/18.	UG Chair No:23 Water leaking.	Vinitha 4/7/18
4/7/18	UG Chair No:18 Not working.	4/7 Vinitha 4/7/18
4/7/18	PG chair No: 32 Movement Not working.	4/7 Vinitha 6/7/18
5/7/18	stethoscope complaint	4/7 Steth foam changed Fathima 5/7/18
24/7/18	UG AUTOCLAVE NOT NO-2 WORKING WASHER BROKE DOW	Gasket Broken Need spare Vinitha Fathima

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DATE	UG/PG - CHAIR NO	ITEM	COMPLAINT	RE
7/8/18	UG - 17	CHAIR	WATER LINE NOT WORKING.	
9/8/18	UG - 25	chair	Light not working.	3
3/9/18	UG - 12, 18, 20, 21, 23, 28.	Chair	Chair not working. NO LIGHT, NO WATER.	12- 19- 28
3/9/18	UG - 11, 24	CHAIR.	WATER LINE NOT WORKING	20
3/9/18	UG - 16, 19, 27	CHAIR.	CHAIR NOT MOVING.	31
3/9/18	UG - 26	CHAIR	CHAIR NOT MOVING, WATER LINE NOT WORKING.	26,5
3/9/18	UG - 22	CHAIR	WATER LEAKING.	Sed
3/9/18	PG - 33, 36	CHAIR	SCALER NOT WORKING.	
15/9/18	UG - 20-24	CHAIR	Light cover	
1/10/18	UG - 13	CHAIR	Movement complaind	N
5/10/18	UG - 20	chair	chair motor complaint	
	UG - 28	chair	Tray Missing	
	UG - 4	chair	Spittoon bulb T joint Broken	
12/10/18	UG - 17	chair	Chair motor complaint	
15/10/18	PG - 38	Dental chair	Micromotor complaint	
23/10/18	PG.	R.P apparatus not working	2 NOS:	0

REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPART. STAFF
Solenoid cleaned	9/8/18	
Bulb changed	9/8/18	
18- Sideswitch changed, Connecting burned replaced on 5/9/18	Fath	
15- Sideswitch changed 1/10/18		
28- Chair PCB changed 4/10/18		
20- Side switch changed on 5/10/18		
28 - side switch changed. 5/10/18		
No:16 Side switch changed 1/10/18		
No:19 Side switch changed 4/10/18		
26, Side switch changed 4/10/18		
side switch changed on 5/10/18		
N Side switch changed 1/10/18		
Spare needed	Fath Biji	
Repaired	Fath 11/10/18	
Switch complaint - Tempered, repaired	Fath 15/10/18	
Repaired One bulb and one . ?		

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24/10/18	UG	Bp apparatus	Not working	Bl
24/10/18	PG	Cautry Cable	complaint	
15/11/18	UG	CHAIR No:-17	LIGHT, CHAIR NOT WORKING	
16/11/18	UG	CHAIR No:20	Chair tray to be shifted	Ch
19/11/18	UG	CHAIR NO: 18	SIDE SW ITCH NOT WORKING.	
27/11/18	UGP:	chair No:17	Spittoon Block	
28/11/18	UG	CHAIR NO: 18	CHAIR SWITCH NOT WORKING.	
		CHAIR NO:23	BULB NOT WORKING	
15/12/18	UG.	CHAIR NO:-17	MICROMOOOR CHANGED	
18/12/18	PG		X-RAY VIEWER NOT WORKING.	
"	PG	CHAIR NO 30	X-RAY VIEWER NOT WORKING.	
1/1/2019	UG	chair No 17	Foot costool changed (for micro motor	
19/1/19	PG	Chair No 31	Foot control for micromotor not working	
19/1/19	UG	Chair no:18	chair not working	
14/02/19	PG	Micromotor connector 2 in number	Not working	Mo
18/02/19	UG.	Chair No:-14	Chair is shaking	
18/02/19	PG	Cautery	Cautery plate - loosened	
18/02/19	PG.	Implant	Implant physio dispenser not working }	Contac
6/3/19	PG - 29		Airotor water leaking	N
"	PG - 39		Xray viewer loose	
21/3/19	UG	chair No! 17,18,19,21	Not Working.	
27/5/19	UG.	Chair no:22	Light not working.	
31/5/19	PG.		Micromotor No: ABF 81087 Not Working	

Bladder changed	24/10/18	
Repaired	24/10/18	
Chair tray transferd to Chair No. 28.	16/11/18	
Repaired	16/11/18	
	28/11/18	
	28/11/18	
	15/12/18	
	18/12/18	
motors)	1/1/18	
	24/4/19	
Motor Complaint → Need to change motor		
Motor hearing Complaint	11/3/19	
	2/4/19	
	18/7/19	
Contacted to company. Takento store on 6/8/19	6/8/19	Returned to ~~store~~ Dept. after service on 30/8/19 30/8/19
NRV changed		
Repaired	6/3/19	
Repaired	4/6/19	
Repaired	4/6/19	

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4/7/2019	PG - 29	Dental chair	Air leaking	
13/7/19	PG.	BP apparatus. - 2 Nos	Not Working. sm - cuff only one	1-Bladd repaired
8/8/19	UG	Chair No.17	Spittoon Block	
26/8/19	UG	Chair No: 20, 25, 19, 18, 14	Not working	Spare noted.
20/9/19	PG	Chair No: 21 light not working.	Light not working.	Wire loose co
30/9/19	PG.	Chair No. 39	X. Ray Viewer loose	Repair
30/9/19	UG.	Chair No. 28	Not working.	
11/10/19	PG	Chair No: 35	X-Ray Viewer Not working.	
12/10/19	UG	Chair No: 27	Light not working.	Bulb
21/10/19	UG	Chair No: 22	Defective light - ch No. 20.	Re
28/10/19	PG	-	Micro Motor Handpice 2 Nos. not working. NO: ABF 81087, NO: :B020115	Bearin
28/10/19	PG.		Micro motor Connector Not working	
11/11/2019	PG	Dental chairs	Please check ~~the~~ all the connectors of micromotor.	
11/11	PG	Chair. 36	~~Also~~ Air leaking.	

Repaired	Jathi 4/7/19
1-Bladder 1-Bulb changed repaired	Jathmi 16/7/19
Spare parts requirement noted and it is requested	Jath
Fuse loose contact Repaired	Repaired Biju 25/10/19 Jath 14/10/19
Bulb changed	Jath 14/10/19
Repaired	Biju 28/10/19
Bearing complaint — To be send to company for repair	Jath 8/10/19

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12.11.2019	UG.OMFS	Chair 17	Light arm broken.	Need
12.11.19	UG	Stethiscope	Diaphram complaint, handed over to Biomedical Dept	
12.11.19	PG	Connector - 17060529 EA 13081761 EA 12111093 EA	Not working. Handed over to Biomedical Dept	Repa Rema
		Micromotor - handpiece AFB1087	Not properly working (heating) Handed over to Bio Dept [illegible]	
		Chair 33	connector is heating when working the chair	SL NO:
		BP apparatus Pc	Bulb air leaking, mercury reading can not ~~[illegible]~~ read.	habe
		Portable BP apparatus	(Bulb) air leating	
20.11.2019	UG-25	chair not working	Light, Movement complant	Taken Transforme chang
22.11.19	UG	Chair. 15	Arm rest broken due to rusting.	
26.11.2019	UG	Chair 16	Air leaking,	
"	UG	BP apparatus	Bulb is leaking Handover to Biomedical Dept	Bulb
16.12.19	PG	Micromotor Handpiece	2 Complaint	One

Rusted needs to chair already		changed as obsolete
Need to purchase		
17060529 Repair of 12111093 Returned to department	Fathima 15/11/19	
SL NO: 24744 taken to store	Fathima 15/11/19	
tube changed Repaired	Fathima 20/11/19	
Transformer damaged Transformer from chair No: 14 changed to chair No: 25	Fathima 21/11/19	
	Fathima	
Bulb & Bladder changed	Fathima 14/12/19	
One repaired		

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17/12	PG	Micromotor Complant -	
"	PG	Suction not working.	
27.12.19	PG	micromotor connector not working	1 taken by Faltm's
2.01.2020	UG	Chair No. 27	Spitoon Connection oss dis unnected from the pipeline
13.01.2020	UG	Chair No 27	Dental Chair Light switch disconnected.
15.01.2020	VG	chair No 13	Movement complaint
15.01.2020	PG	Micromotor connector	1 not working
15.01.2020	PG	Micromotor - Connector	New one (19032187)
28.01.2020	PG	Chair 36	Micromotor not working : by f control Airtor suction not workin No water connection (Airo
		Chair 32, 37	Completely not working.
		Chair 29	Light arm can't be focussed
		Chair 31	- Light not focussing. - ~~motor not working by~~ pedal support· Pedal Switc not working.
		Chair 35	Pedal switch not work
		Chair 38	Micromotor connector lo contact.

Repaired	Bm 17/12/19
Repaired	Bm 20/12/19
Repaired	Fathima 15/1/2020
taken to store for repair	Fathima 15/1/2020
issued	Fathima 15/1/2020
	Fathima

GM dental Solution
will be repaired in feb 1st week
(All these chairs) Fath

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29.1.2020	PG	Micromotor connector	EA. 17060529 Buzzing while working	~~140~~ 1907 biom
1/2/2020	UG	Dental chair	Movement complaint	Repai
		Dental chair 19	Updown Movement compl	
		Dental Chair 18	Movement complaint	1912 Receiv
8.2.2020	UG	UV Cabin	Light not working.	
14.2.2020	UG	BP apparatus	Not working, handed over to Falmina	
"	PG	Micromotor connector	EA 12110697 Not working	in Store
15.2.2020	UG - 33	Dental ~~cedley~~ chair	Movement complaint	
	UG - 35	"	Movement complaint	
22/2/2020	PG	Portable Suction apparatus	Not working	
25/2/2020	PG - 71	Dental chair	Bulb 24V 50W changed	
25/2/2020	PG.	Portable Suction apparatus	1st Can't open 2nd another one is not working	
	PG. 71	Dental Light.	Not focussing.	
3/3/2020	PG	Micromotor Connector	EA 17060530 Not working	Not w

~~140~~

19070386 Received from
biomedical Dept.
30/1/2020

Repaired
PCB complaint
Updown motor complaint
4/2/2020
4/2/2020

19120436 Micromotorconnector
Received from biomed Dept
8/2/2020

Tube
Fotto fused need to change
Tube changed

Repaired

6A Fuse changed
15/2/2020

Repaired
24/2/2020

22/2/2020

[illegible]
25/2/2020

Repaired
25/2/2020

Not [illegible] Taken to the Biomed.

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2|3|2020	PG	Suction. Complant		
4|3|2020	PG	Oxygen Cylinder Taken by Fathima		Replaced
18.3.2020	PG	Suction Apparatus (4 Nos)	Loose Connection, while working.	
21-3.2020	Staff Room	Plastic chair	broken the plastic wires informed to Sibi Sir.	
5.9.2020	PG	Micromotor hand piece (straight)	working is very slow. NO : ABF 81082 Ex 6B NSK	
19/9/2020	PG	Chair No. Micromotor		
28/09/2020	PG	Chair 31 chair 36	Spitoon pipe leaking Spitoon not working (~~wa~~ No water)	
9/10/2020	PG	Dental chairs	No water in all chair	
12/10/2020	PG	BP apparatus Stethescope	tubings, bulb not working to be repair	Bulb c Steth f
13/10/20	PG	Bp apparatus	Not working	
21/10/2020	PG	chair No 1	water leaking	
5/11/20	PG	Micromotor H/p	OBDZO 114	Given t (old H

Repaired 2/3/2020

Replaced on 6/3/2020.

Repaired 19/9/20

Bulb complaint to be changed Bulb changed 27/10/20
Stetho-frame changed
Instruments taken back to [illegible] 15/10/20

Repaired

Repaired 21/10/2020

Given to dept
(old H/P repaired) 1/11/20

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6/11/2020	PG	Chair 31 Chair 33	Light handle complaint Light complaint	
6/11/20	UG	PCDS/BME/OMFS/DC/0035 TCDS/BME/OMFS/DC/0036	Seat Motor	Cha
16/ /20		Autoclave (King)	Not working	Repai
24/12/20	PG	Chair 30 Chair 33 Chair 38	- No water in Spitoons - Light handle loose. - Light handle not properly working	
30/12/2029		BP apparatus	Not working handed over to biomed. Dept – Repaired	Repa
1/1/21	Suction unit		Low pressure	of
6/1/21	UG - 0028	Dental chair	Not working	Side Sc 8L
6/1/21	UG - 0029	"	Not working	Repairec
6/1/21	UG - 0030	"	Not working	Repaire
6/1/21	UG - 0037	"	Not working	Repairec
6/1/21	UG - 0038	"	Not working	Repaire
6/1/21	UG - 0040	"	Not working	Side
6/1/21	UG - 0041	"	Not working	Repa
6/1/21	UG - 0042	"	Not working	

Repaired "	Fathima 6/11/20
changed (taken from obsolete chair)	Fathima 6/11/20
Repaired	Fathima 16/11/20
Repaired	Fathima 24/12/20
Repaired } Repaired Bp Bladder and bulb changed Fathima 1/1/21	Fathima 30/11/20
Side switch changed sleeve changed Repaired sleeve changed Repaired Sleeve changed Repaired sleeve changed up/down motor Repaired Sleeves changed side switch changed Repaired sleeves changed	Fathima 6/1/21

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5/2/2021	UG	Chair 1 3rd Row 2nd chair	Not working (not elevating) 4/2	7/2/d
"	PG	BP Apparatus (2)	Not working 4/2	Bp blade to be [illegible]
17/02/21	PG	PCDS/BME/OMFS/DC/0072	Dental light unit dam	
26/12/21	PG	PCDS/BME/OMFS/DC/0074	Micromotor complaint	

Up/down motor complaint to be replaced — Fathima /1/21

Bp bladder and bulb are complaint to be changed, for use temporarily arranged from OMR dept. — Fathima 6/1/21

One Bp apparatus repaired (Bp bladder, Bulb, cuff changed) — Fathima 23/2/21

unit damaged — New light unit fixed on 7/2/21

mplaint — Microomotor - Scaler PCB changed — Fathima 27/02/21 — Fathima

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PERIODONTICS.

(COMPLAINT REGISTER)

perio, U.G, P.G

10

Perio - ~~P.G~~

Date	Complaint	PG/UG		
9/11/17	Chair no: 8. Scaler handpiece tube leaking			
13/11/17	Chair No - 90 Confident - up and down not working / Micro motor not working.			
13/11/17	Chair no - 80, 81, U.G Light not working.			
14/11/17	Chair no. 80 Light Complant			
U.G	Chair no. 81 Light not working	UG	Tube changed	14/11/17
	Chair no 80 tube water leaking	UG	Tube changed	14/11/17
	P.G			
14/11/17	chair NO: 1 Light Not working	PG	Repaired, working	Fathima 14/11/17
	chair NO: 91 Micromotor Not working		Micromotor - Scalar PCB & keypad changed	14/11/17
	~~Chair 1 Light Not working~~			
14/11/17	Autoclave water leaking			
18/11/17	Light ~~[illegible]~~ Chair no: 81 working.			18/11/17 Repaired.
20/11/17	Chair No: 63 (U.G) Light nete walking,			21/11/17
	Chair No: 64 Light nete walking			21/11/17
27/11/17	NSK Micromotor Handpiece			

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nged 14/11/17

ged 14/11/17

ing Fathima 14/11/17

n PCB
ged 14/11/17

18/11/17 Repaired.

21/11/17

21/11/17

ush
1 hima

22/11/17	Perio (P.G) Bottle tube change.		22/11/1
23/11/17	chair. No-1 chessa Light Not working		23/11/1 Repaired.
24/11/17	chair No - 81 -(UG) No water, ~~No~~ Light Not working chair No - Scaler Not working		24/11/1
29/11/17	chair No - ~~8~~ 1, chessa Tube leaking ~~chair No-7~~	Need to change holder temperaily repaired	Fathima 29/11/17
30/11/17	Micro motor (45) Not working - OH. 900332	Returned - Fathima Returned	Fathima 5/12/17
30/11/17	Chair No. 1 (PG) Light not working		Repaired Fathima 30/11/17.
2/12/17	chair No-1 (PG) Light holder - change		2/12/17
	chair No-2 wood peaked handpiece change.		2/12/17 2/12/1
	chair No-9 Scaler change.		2/12/1
8/12/17	Scalar handpiece complaint (PG No: 3)		Fathima 8/12/17
12/12/17	chair No-2 Tube change No: 2		12/12/17

18/12/17	chair NO -3 scaler handpiece Not working.	18/12/17
21/12/17	chair No. 9 Scaler handpiece Not working	Repaired 28/12
28/12/17	chair NO 3 Air leaking Chair NO: 72 Chair NO: 83 not working	Repaired 28/12/17 28/12/1 28/12/17
2018		2018
5/1/18	PG chair No: 3 Water leaking	Valve changed, Repaired 5/1/18
17/1/18	PG. chair NO: 3 waterleaking	Repaired 17/1/18.
24/1/18	UG Chair NO: 9 Scaler not working	Repaired 24/1 Repaired 30/1
3/2/18	PG 1st chair Air leaking	Tube changed 3/2/18
6/2/18	PG: Polishing bur with Micromotor not working	6/2/18
9/2/18	Chair NO: 82	micromotor not work Micro motor u.co. not working.
10/2	PG: Scalar (woodpecker) 1st chair's not working	Scalar handpiece tip broken
	PG: chair Nos 3, No water in scalar	Repaired
	UG: Booster bottle stuck (chair No: 7?)	Biju

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14/2/18'	chair No : 74 Side switch not working ~~chai~~ No focusing Cup	Side switch taken from chair No focusing cup taken from chair N. Fathi
15/2/18'	chair No : 2 (PG) Suction not working	Repaired Biju
15/2/18'	Chair no: 3 scaler not working?	Fathi 16/2/18'
19/2/18	PG. Chair No: 85, Scaler complaint [illegible]	19/2/18
	C.G. Implant micro motor not working.	Repaired 19/2/18
	P.G. Air leaking 88 chair Scaler not working - 87 chair motor complaint 86 chair	Repaired Biju 20/2/18
20/2/18	C.G. Chair No: 79, suction not working	Repaired 20/2/18.
23/2/18	PG: No:1 Suction filter cap fell down.	Fathi
28/2/18	C.G. Chair No: 79, 80 suction not working	Suction hose broken need to change Suction motor complaint
"	PG chair No:- Light complaint	Sensor complaint Sensor changed Fathi

2/3/2018 UG chair No: 73
All sleeves changed
(covering, Suction sleeves)
2/3/18 Biju

2/3/18 UG chair No: 70
Light complaint.
Light switch changed
Fathima 2/3/18.

3/3/18 PG: chair No. 8, suction not working
Repaired
Fathima 3/3/18

8/3/18 PG chair No: 91
Motor (up/down) changed
Same chair found that, light handle side broken informed to staff
Biju 8/3/18

8/3/18 PG. NO: 91
~~micro motor~~
The black coloured wrap around the micromotor got removed.
Repaired Biju 9/3/18

10/3/18 PG chair NO: 83
Light complaints and Handle loose.

12/3/18 Chair NO: 80 UG.
Light complaint
Rectified.

12/3/18 Chair NO: 85 PG.
Chair complaint
will rectify after receiving spares.
Fathima

12/3/18 chair NO: 84 PG.
Light handle complaint
Fathima

Chair NO: 79.
Water leaking.
Scaler Cord broken, found

Suction Complaint: 73 No: Rectified Fathima 12/3/18

14/3/18 Chair 79
Chair complaint.

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15/3/18	P.G. Chair No: 85. suction complaint	
16/3/18	UG chair No: 79 Scailer code broocken	Repaired 16/3/18
16/3/18	U.G Chair. No: 72 Light Complaint	
19/3/18	PG- Chair No: 88, 87 scaler complaint	87 working
22/3/18	PG - chair No: -90 light complaint !	
23/3/18	Suction handle is broken in chair no. 86	Repaired
23/3/18	Light is not working in chair no 8 and 90	Repaired
23/3/18	The water flow from the scalar tip is limited in chair no. 86 and is not working continuosly.	Repaired
24/3/18	PG chair No! 90. Scaler loose complaint.	Repaired
27/3/18	Chair No: 79 Suction not working.	Repaired 28/3/18
28/3/18	Chair No: 84 P.G. Suction not working	Repaired 31/~~28~~/3/18
28/3/18	chair No: 83 PG. suction not working	(Motor Complaint) 28/3/18
31/3/18	Chair No: 79 ~~not~~ suction. not working.	Repaired 31/3/18
3/4/18	Chair No: 79. Suction not working	Repaired 3/4/

5/4/18 Chair No: 88 . PG.
Suction box from water
leaking
Repaired
6/4/1

5/4/18 Chair No 73 UG
Suction Not working

6/4/18 Chair NO 72 UG
mal Fuctioning of chair's
upper & Down Press Button
Repaired

6/4/18 PG - chair No: 84
scaler not working
Repaired 6/4

" PG - chair No:
chairbottle leaking
Repaired 6/4

12/4/18 PG. Chair No: 87
Scaler not working
Repaired 13/4/18

" PG. Chair No: 90
chair light Complaint PCB complaint

13/4/18 UG chair No: 82
Micromotor repaired
* low suction tube with holder
new connected, Micromotor cord changed

16/4/18 PG chair no : 83
suction not working
Suction motor and S
PCB are changed

16/4/18 PG chair no : 84
water flow from the scaler Repaired

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17/4/18 : chair No: 82
Food control joystick new one installed.
Biju 17/4/18.

17/4/18 Chair No 79
Water tube of scalier unit leaking
Babu 18/4/18

18/4/18 UG chair No: 82 foot control repaired
PG chair No: 84 Panel switch, 3way syringe replaced
Biju 18/4/18.

19/4/18 PG chair No: 85 Motor changed
chair No: 88, 8 PCB changed
chair No: 87 repaired
All chair repaired
Biju 19/4/18

20/4/18 PG Chair No: 89 Motor (seat) changed
Filter cap changed
Arm rest (R) changed
Biju 20/4/18

24/4/18 UG Chair No: 72
not working.
Biju 24/4/18

24/4/18 PG chair No: 83
Light Not working
24/4/18 Also leaking.
Babu 24/4/18
24/04/18 PG chair No: 90
Light Not working
27/4/18 UG Chair not working
Chair NO: 75
Chair No: 76 Chair p
Chair light Not Working
Chair No 77 Light Not Working
Chair No: 78 Light Not Working
Need spare parts

28/4/18 4.07	Chair No: 73 Scaler machine code leaking	Repaired 5/5/2018
5/5/18	PG. Chair No: 88 Air leaking	Need to change article 7/5
8/5/18	P.G Chair No: 87 Air leaking	Repaired 8/5/18
8/5/18	Chair NO: 73 Suction not working	Repaired 8/5/18
10/5/18	Chair No: 83 P.G. Light complaint	Repaired 10/5/18
16/5/18	Chair no: 85 PG. Air complaint	Repaired 18/5/1
16/5/18	Chair no: 81 Scaler A/O water	Repaired 16/5/1
16/05/18	chair No: 73 scaler tube leakage.	Repaired 16/5/1
17/5/18	~~chair no: 90 PG/ Air leaking and light complaint~~	
29/5/18	Chair NO: 70 (G.W.) ~~Chair~~ Light Complaint water leaking.	Repaired 29/5
	Chair NO: 79 U.G. Function not working	Repaired

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2/6/18	chair No:1 PG ~~No~~ Bulb not working	Bulb changed } Repaired
4/6/18	Chair: NO: 72(U.G) Suction not working	Repaired 4/6/18
	Chair. NO: 78(U.G) Light not working	Repaired 4/6/18
	Chair: NO: 85 Chair: NO: 87 woodpecker instrument open	4/6/18
5/6/18	chair NO: 85 Light not working	Repaired 8/6/18
12/6/18	Chair. 79 (U.G) ~~bottle~~ complaint.	Repaired 13/6/18
	Chair NO: 72 [illegible]. Chair. NO: 80(U.G) Suction not working. Broken-(Regulator)	Repaired 13/6/18
	Chair NO: 80 Light not working.	
12/6/18	chair No: 84(P.G) suction not working	Repaired 13/6/18
14/6/18	Chair No: 72(U.G) Light note working.	Repaired 14/6/18

14/6/18	Chair NO 79 Suction Not Working	Repaired	14/6/18
"	Chair No 72 Scution Not Working	Repaird	14/6/18
19/6/18	✓ Chair NO: 83 P.G. chair tap leaking		
20/6/18	✓ Chair NO: 82 · U·G Light (Broken) Complaint:		
25/6/18	Chair NO: U·G air Complaint	Repaired	25/6
25/6/18	Chair NO: 80 suction not working	Repaired	28/6/18
26/6/18	✓ chair No: 84 (PG) chair light not working		
"	✓ Chair No: 88 chair light not working		
28/6/18	chair No: 82 Scaler ~~not~~ ~~Out~~ Water leaking	Repaired	28/6
28/6/18	chair No: 81, Micromotor installed. (Sayang)		28/6/18
30/6/18	Suction complaint chair No: (79)	Repaired	

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4/7/18 Chair no: 79. (U.G)
Scution not working
Suction Complaints
Repaired
Balu
4/7/18

Chair NO: 72. (U.G)
Suction not working
Repaired
Balu
4/7/18

5/7/18 chair No: 90 (P.G)
Scales gets heats up
~~chair No~~ :
while working

" chair no: ~~8~~91 (P.G)
Scales get heats
up while working.

wrong handpiece used
Balu
Fathima

" chair no: 83 (P.G.)
chair light complaining
Holder complaint
Fathima
11/7/18

5/7/18 False (roofing) ceiling ~~fallen~~ collapsed
down

7/7/18 ~~chair no: (U.G).~~
~~suction complaint~~
9/7/18 Chair no: 73 (U.G)
~~Lig~~
Complaint Airotor, Micromotor
cavity holder broken.
Repaired
Balu
9/7/18

11/7/18 light could not be focused
properly in chair no. 87
and it's suction is not working
can't be repair
Need total replacement

Leakage on suction in chair
no: 85
/under supervision
Fathima
11/7/18

11/7/2018	Chair No: 87 Suction not working		Repaired 11/7/18
13/07/18	~~chair NO 85~~ leacage on Suction in chair No:85		Repaired 13/7/18
13/07/18	chair No:87 Suction Not working Properly		Repaired 13/7/18
13/07/18	Chair No: 82 Suction not working		Repaired 14/7/18 19/7/18
14/7/18	Chair No: 81 Chair fall complaint		14/7/18
23/7/18	Chair No: 79 (4:07) leaking		Repaired 25/7/18
24/7/18	Chair No: 72 Suction not working leaking		Repaired 25/7/18
24/7/18	Chair No: 82 Suction not working	Due to motor stuck	Repaired 24/7/18

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4/8/18	chair No 73 Air Leaking
19/12/18	chair NO;72 Hand Piece Leacking
281	

DATE	UG/PG - CHAIR NO	ITEM	COMPLAINT
31-7-18	PG - 85	CHAIR SUCTION	NOT WORKING PROPERLY.
1-08-18	PG - 85	chair Suction	Not working Properly
"	PG - 87	chair Suction	Not working Properly
4-8-18	UG - 73	~~Air Leaking~~	Air leaking
10-08-18	PG - 83	~~Chair Suction~~	Suction - Leaking
10-08-18	PG - 83	chair Suction	Suction leaking.
"	PG - 83	chain suction	Suction leakage.
"	PG - 85	chain suction	pressure low
"	"	light	can't be focused properly.
"	PG - 86	chain Full	Not working
"	PG - 87	light	can't be focused
"	PG - 88	chain	Movement not working.
10-08-18	UG - 73	suction	leakage.
10-8-18	UG - 73	Box	Leaking
"	UG - 65	Light	Not Working
14-08-18	PG - 83	Chair Suction	Suction leaking
28/8/18	UG - 72	Dental chair - chesa	Suction not working Scaler tube leaking
28/8/18	PG - 83	Dental chair chesa	Water - Air leaking Light not working
13/9/18	UG - 81	Dental chair	Suction not working
"	UG - 72	Dental chair	Water Leaking
14/9/18	UG - PG	Airotor Hp.	Not working
18/09/18	PG - 85	Dental Chair	Suction chamber ~~box~~ is opened
"	" - 86	"	Fully complained.
"	" - 88	"	Chair Movement not working
"	" - 89	"	Fully complained
"	" - 91	"	Scaler has no water flow

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEP STAFF
Repaired 31/4/18		
Repaired	4/8/18	
	4/8/18	
Repaired	4/8/18	
	10/8/18	
Reason Complaint internal cable [illegible]		
Repaired	28/8/18	
Suction PCB changed, motor repaired.	28/8/18	
→ Repaired → Need to [illegible]holder	28/8/18	
{ Motor burned - Need to repair (rewind) }	13/9/18	
Scaler tube broken, changed	13/9/18	
Catridge changed	17/9/18	

Date	UG/PG-chair No.	ITEM	COMPLAINT
25/09/18	U.G. 73	Dental chair Box.	Saction leaking. leaking
20/10/18	U.G: 82		Saction not working, Sed
01/11/18	PG . 83	Dental chair	Air leaking
1/11/18	UG : 70	comf Dental chair	Switch cover and light
5/11/1	UG: 81		Saction Hand pice notworking
1/11/18	UG: 75	"	Side switch changed
1/11/18	UG : 77	"	light complaint
1/11/18	UG : 77	"	light complaint movement complaint
	As per use, 10 UG		10 no's of chair's are work + OP chair's (4)
8/11/18	PG- 83	Dental chair	Light Not working
17/11/18	UG 80	Dental ch	chair leaking
17/11/18	UG- 81	Denal chair	Wood Pekee Hand Piece light, Suction Not Working
17/11/18	UG : 80 UG : 81		New low suction tube fixed low suction tube fixed
22/11/18	UG : 80 UG : 82	Dental chair "	New reflector fixed Reflector new fixed.
22/11/18	UG	Micromotor HP	New Contra angle micro SN: 000045
13/12/18	U.G. 10: 73		Saction handpic not working

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
complaint Repaired	Biju [illegible]/11/18 Biju 2/11/18	
Switch changed : working now	Fathima 1/11/18	
Working now	Biju	
Repaired Switch cover changed working now	Biju 1/11/18	
Bulb & side switch changed working now. as on 1/11/18	Fathima 1/11/18	
Bulb changed : Repaired	Fathima 9/11/18	
Need to purchase woodpecker Handpiece : Suction repaired	Biju 17/11/18	
	Fathima 17/11/18	
	Fathima 22/11/18	
- motor issued from store	Fathima 22/11/18	23/11/18
	Biju 15/12/18	

DATE	UG/PG-Chair No.	ITEM	COMPLAINT
15/12/18	PG- 84	Dental chair	Air leaking
"	" 86	"	Not working
"	" 88	"	Not working
"	" 89	"	Not working
20/12/18	Chair - 72	Dental chair	Hand Piece leaking
"	Chiar 73	Dental chair	Chair is not Stable
22/12/18	Chair: 81	Dentalchair	Chair Suction not working
"	Chair: 74	Dentalchair -	
26/12/18	PG- 83	Dental chair	Suction Not working
"	PG - 90	Dental chair	Handle of the Gray table has become loose
28/12/18	UG - 73	Dental chair	Water leakage from the base - Dental chair
S/N			
1) 1/1/2019	U.G. 72	Dentalchair	"
2) "	U.G. 73	Dentalchair	not working leaking
3) 2/1/2019	PG : 83	Dental chair	Light complaint
4) 3/1/2019	UG : 79	Dental chair	Movement complaint water
5) 5/1/19	U G	Dental chair	Suction tube torn
6) 7/1/19	UG : 72	Dental chair	→ water leaking. → light can't
7) 7/1/19	UG :	Needle Burner	Not working
8) 11/01/19	PG. 83	Dental chair	Water leaking
9) 10/1/19	UG - 80	Dental chair	Suction Not Working
10) 14/1/19	UG - 72	Dental Chair	Suction not Working
11) 15/1/19	U.G. 80	Dentalchair	Suction Not working
12) 15/1/19	U.G. 72	"	" "
13) 16/1/19	U.G: 82	Dentalchair	Suction not working
14) 18/1/19	U.G. 79	Dental Chair	Scaler tip not working
15) 21/1/19	U.G 82	Dental chair	Water leaking
24/1/19	U.G. 73	Dental Chair	Scaler unit [illegible]

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
	27/12/18	
	28/12/18	
	26/12/18	
	3/1/19	
Repaired	3/1/19	
Suction bottle changed	4/1/19	
Repaired	7/1/19	
eaking Repaired. Side switch changed	3/1/2019	
Suction tube changed	7/1/19	
Fuse (5A) changed		
	11/1/19	
	11/1/19	
	14/1/19	
	16/1/19	
	28/1/19	
	28/1/19	

Sl.	DATE	Unit/Pt-chair no	ITEM	COMPLAINT
1	1/2/19	UG-82	Dental chair	Suction not working
~~#~~		~~UG-79~~	~~Dental chair~~	~~"~~
17	14/2/19	P.G 83	Dental chair	Light not working.
18	"	"		X-Ray View not working
19	15/2/19	PG: 88	Dental chair - Chesa	Suction not working
20	22/2/19	P.G.83	Dental chair	Suction not working
.	22/2/19		Scaler unit	Scaler tip broken By
21	23/2/19	UG-81	Dental chair	Scaler HandPiece Not Working
22	23/2/19	PG-91	Dental Chair	Scaler Handpiece not working
23	23/2/19	PG-87	"	[illegible]
24	25/2/19	[illegible] 83	[illegible]	[illegible]
25	26/2/19	P.G 83	Dental chair	Suction Not working.
26	25/2/19	U.G.79	Dental chair	Scaler Handpiece not working
27	26/2/19	P.G.91	Dental chair	~~Scaler~~ Scaler not working
28	5/03/19	UG-73	Dental chair	Suction Not Working
29	5/3/19	UG-81	Scaler unit	Power Low
30	5/3/19	PG-87	Dental chair	Booster ON/OFF Switch
31	6/3/19	UG-79	Dental chair	Scaler not working
32	13/3/19	P.G. 83	Dental chair	Suction not working.
33	15/3/19	U.G. 83	Dental Chair	Scaler not working
34	20/3/19	P.G. 91	Dental chair	Scaler not working.
35	20/3/19	P.G. 83	Dental chair	Scaler not working.
36	20/3/19	UG-75	Dental chair	Scaler - UP Button Down Scaler unit SN: S17500745 (UG-1) that Unit

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
	15/2/19	
Repaired Tube complaint	Biju 15/2/19	
Repaired Nozy (~~[illegible]~~ Tip inside the Handpiece)	15/2/19	
No Complaint.	22/2/19	
Rectified	23/2/19	
Rectified	[illegible]	
No work Rectified	-/2/19	
Repaired	25/2/19	
Hampic Broken	25/2/19	
Repaired	26/2/19	
Repaired Fuse 5A changed	Biju	
Repaired		
Complaint Booster ON/OFF Switch changed	Biju 5/3/19	
Repaired	6/3/19	
Repaired	15/3/19	
Repaired	20/3/19	
Repaired	20/3/19	
(+3 bits) Handpiece No: 1732380 WLS		

4/11

	DATE	UG/Purchase No.	ITEM	COMPLAINT
37	21/3/19	83 (UG)	Scaler handpiece	No water ~~[illegible]~~ flow from handpiece
38	21/3/19	91 (PG)	Scaler handpiece	No water flow from handpiece
39	22/3/19	[illegible]	Scaler hand[illegible]	[illegible]
40	[illegible]	53	Scaler hand	during working
41	23/3/19	83	Scaler hand piece	water [illegible]
42	25/3/19	Chair 90 PG	Water bottle	Tube disconnect
43	26/3/19	Chair 90 "	"	"
44	26/3/19	Chair 83 PG	Scaler handpiece	Water leaking
45	29/3/19 ~~28/3/19~~	chair: 90 chair: 91	Scaler handpice	No watter flow from handpice
46	29/3/19	chair 90		
47	29/03/19	chair-91	Scaler hanpice	Scaler hand piece heats up during working
48	3/4/19	Chair 91	Chair Not working	— Repaired
49	3/4/19	Light cure		3M ESPE Elipar light cure issued to UG.
50	2/4/19	Scaler unit		2 new scaler handpieces with ~~[illegible]~~ 1870188 W15 (S17500743)
51	3/4/19	chair - 73		Suction not working
52	5/4/19	Chair no 73	Dental chair	Light Not Working
53	6/4/19	Chair 83 PG	Dental chair	light Not working.
54	8/04/19	chair No 82 UG	Dental chair	Suction not working Properly
55	"	chair No 81	Dental chair	No water flow from hand piece
56	9/4/19	Chair 83 PG	Dental chair	Suction Not working.
57	9/4/19	Chair 91	"	Chair, Not working.

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
Repaired	27/3/19	
Repaired	27/3/19	
Repaired	27/3/19	
Repaired Fath 27/3/18	27/3/19	
Repaired (SN: 932125027573)	Fath 3/4/19 Fathima 3/4/19	
ord ~~Replaced~~ purchased by Dr. Nezy & Dr Melwin (51750005J) 1870018 IN15 Repaired	Fathima 3/4/19 Fath 4/4/19	
Repaired	6/4/19	
Repaired	6/4/19	
Repaired	8/4/19	
Repaired	8/4/19	
Switch complaint : Need to change ~~[illegible]~~ Repaired	Fath	

S/N	DATE	UG/PG chair No	ITEM	COMPLAINT
59	18/04/19	Chair 91	Dentalchair	Scaler not working
60	15/04/19	Chair 73	Suction	[illegible]
61	16/04/19	Chair 83	"	Suction not working
62	22/04/19	Chair 81	Dentalchair	Scaler not working
63	23/4/19	Chair 90	Dentalchair	Suction not working
	28/4/19	Chair 73	Dental Chair	Suction not working
	27/4/19	Chair No: 79	Scaler	low power
	29/4/19	chair No: 80	chair	Movement Complaint
	30/4/19	Chair No: 73	Dental chair	light can't be [illegible]
	30/4/19	chair No: 83	Dental chair	[illegible] light not working
	3/5/19	Chair 90	Dental chair	Suction Not working
	4/05/19	Chair No 83 PG	Dental chair	Suction Not working
	4/05/19	Chair No 90	Dental chair	Suction Not working
	13/05/19	chair No 73	Scaler H/P	Scaler H/P installed in chair no 73
	14/05/19	chair No 83	Dental chair	Light not working
	22/05/19	Chair No. 80	Dental chair	Suction Not Working
	22/05/19	~~chair~~ suction unit	~~Dental chair~~	New H/P connected to UPS
	28/5/19	Chair NO: 72	Dental Chair	Chair not working
	"	Chair No. 71	"	Chair light Complaint.
	1/6/19	Chair No. 90	Dental chair	Light not working.
	1/06/19	Chair No 73	Dental chair	Light not working Proper
	"	chair No 72	Dental chair	chair Possion cannot be adju
	7/06/19	chair No: PG	Dental chair	Suction Not working
	11/6/19	Chair No: 82	Dental chair	Suction not working
	12/6/19	Chair 87 PG	Dental chair	Water Block
	"	PG chair 90	"	" "
	12/6/19	Chair 91	Dental chair	Not working
	12/6/19	UG No. 82	Dental chair	Suction complaint
	12/6/19	PG : 91	Scaler unit	S1700456 J Scaler un
	14/6/19	PG 86	Dental chair	movement Complaint

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
Repaired	16/4/19	
Repaired	Biju	
Repaired	2?/4/19	
Side switch changed	29/4/19	
Repaired 30/4/19		
Bulb holder changed		
Repaired	4/5/19	
Repaired	4/5/19	
Repaired	6/5/19	
(SN: 18B0178W15) → (SL7501367 unit)	13/5/19	
Bulb Complaint 12V 50W bulb changed	14/05/19	
↳ Repaired	22/05/19	
unit (SN 18B0367W115)	22/05/19	
Side Switch complaint → temporarily changed	28/5/19	
Bulb changed	03/6/19	
Repaired		
Repaired		
Repaired		
Repaired	4/6/19	
Repaired	Biju	
Repaired		
Repaired		
Repaired	12/6/19	
installed → Working		

S/N	DATE	UG/PG-Chair No:	ITEM	COMPLAINT
	17/06/19	UG-Chair No:80	Dental chair	Suction Not working
	17/06/19	chair No:82	Dental chair	Suction Not working
	17/06/19	Chair No: 73	Scaler unit	Not working :- micro cable broken (18B0178 W15) → Handpiece 21/6/19 → Handpiece taken
	21/6/19	chair No:91	Scaler unit	No water coming
	21/6/19	chair No:84	Scaler unit	Not working
	8/07/19	Chair No:83	Dental Chair	Suction Complaint
	8/07/19	" N.90	scaler unit	not working
	9/07/19	Chair No:91	Scaler unit	No water coming
	9/07/19	Chair No:87	Dental chair	Suction not working.
	16/07/19	chair No:80	Dental chair	Suction Not working Properly
	19/7/19	chair No:79	Dental chair	Suction Not Working Properly
	"	" "74	Dental chair	Suction Not Working Proper
	23/7/19	Chair No:90	Dental chair	Scaler not working
	24/7/19	Chair No:87	Dental chair	Suction not working
	24/7/19	Chair 90	Dental chair	Scaler not working.
	24/7/19	Chair 91	Dental chair	Scaler ~~not~~ water slow
	27-7-19	chair 83	~~ea~~ Light	Light is not working
	29/7/19	Chair: 72.	Dental chair.	Suction not working
	"	Chair: 75	Dental chair	light is not working & Movem
		Chair: 78	Dental chair.	"
		Chair: 79	Dental chair.	
		~~70~~ UG-70	Dental chair	Switch cover new fixed
		UG-71	Dental chair	Switch cover new fixed
		UG-74	Dental chair	Movement not working. Switch cov
		UG-77	Dental chair	Light not working
	[illegible]	[illegible] 83	Dental chair	Scaler not working

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REMARKS OF BIOMEDICAL STAFF	SIGNATURE	REMARKS OF DEPT. STAFF
Repaired	Bijo 17/6/2017	
→ Beyond repair ith cord need to send to IDS office (ernakulam) for repair to send EKM on 21/6/19	17/6/19	Now cord changed (SN : 187 0058 K115) 12/7/19
Repaired	21/6/19	
Repaired	21/6/19	
Repaired	8/7/19	
Repaired Holder changed from 89	9/7/19	
Repaired	8/7/19	
Repaired Repaired 16/7/19 9/7/19		
Repaired	22/7/19	
Repaired	22/7/19	
Repaired Repaired Repaired Repaired	27/7/19.	
50W Bulb changed Repaired	24/7/19	
Meter stuck & fuse changed Repaired	31/7/19	
Repaired	31/7/19	
Switch cover changed Repaired		
Repaired changed Light Switch changed Repaired	31/7/19	

Sl	DATE	Ug/Pg-chair No	ITEM	COMPLAINT
1	5/8/19	Chairno:82	Dentalchair	Suction not working.
	,,	Chair:no73	Dentalchair	Suction not working
4	22/08/19	chairno73	Dental chair	Suction Not Working
	,,	chair No:81	Dental chair	Suction Not Working
	,,	chair No:82	Dental chair	Suction Not Working
	22/08/19	Chair 91	Dental chair	Scaler cord complaint
	23/8/19	Chair No:72.	Dental chair	Leaking
	~~24/8/19~~			
	24/8/19	~~periocs~~	~~A/c~~	~~Complaint.~~ Suction not working.
	26/8/19	Chair No 72		
	,,	Chair No:		
	28/8/19	Chair 87	Dental chair	Scaler Not working
	30/8/19	Chair 83	Dental chair	Suction complaint
	17/9/19	chair 83	Dental chair	chair movements not working
	"	chair 87	Dental chair	movement not working and scalar leaking
	"	chair 90	Dental chair	scalar leaking
5	23/9/19	chair83	Dentalchair	Suction not working Light can't be focused
	23/9/19	periocs,		needle Burner not working.
	7/10/19	Perio p.g. No:09		scalar not working.
	9.10.19.	Chair 71	Dentalchair	Chair not working
		Chair 72	Dentalchair	Chair movements not working
	~~9/10/19~~	~~chair No:09~~		
	9.10.19	Chair No:09		scalar not working

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
Repaired Suction Sensor changed Repaired	Fathima 6/8/19	
Repaired		
Repaired		
Repaired	Biju 23/8/19	
Repaired		
Repaired		
Repaired		
Repaired	Biju 9/8/19	
Repaired		
Main PCB changed, Keypad Repaired	Biju 17/9/19	
Main PCB changed Repaired	Biju 17/9/19	
Repaired	Biju 17/9/19	
Repaired Holder changed Repaired	Biju 23/9/19	
Repaired ~~Toggle switch changed~~ Repaired Toggle switch changed		Fathima 10/10/19
~~Tog~~ Suction holder to be changed		

Remarks of Biomedical Staff.	Signature	Remark of Dept. Staff.
Wire broken by rat, 3Pin plug changed Working	Biju 10/10/19	
	Repaired 16/10/19	
	Repaired 16/10/19	
Repaired	Fathima 22/10/19	
Repaired	22/10/19	
Repaired	23/10/19	
Repaired	23/10/19	
Repaired	24/10/19	
Repaired	25/10/19	

Biju

working.

movement

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Date	UG/PG-chairs	Item	Complaint
10.10.2019	UG - 73	Dental chair	Suction not working
12-10-19	P.G. 90	Dental chair	Scaler leaking.
14-10-19	"	"	Scaler leaking
15-10-19	"	"	Scaler leaking.
16-10-19	"	"	Scaler leaking
16/10/19	UG. 73	Dental chair	Air leaking. Suction not working
16/10/19	UG. 81	Dental Chair	Position not working proper
"	UG: 82	Dental chair	~~82~~. Suction not working
21/10/19	UG, 66	Dental chair	Air leaking
"	UG. 72	Dental chair	Suction not working
23/10/19	P.G. 87	Dental chair	Suction not working
23/10/19	P.G. 91	Dental chair	Suction not working
~~23/10/19~~	~~UG~~	~~Dental Chair~~	Ch
24/10/19	UG - 79	Dental chair	Suction Not working Proper
24/10/19		Micromotor	Not fitting to handle & not working
9/10/19	UG - 81	Scaler unit	Scaler unit -P installed
11/11/19	U:G	Chair no-73.	Suction not working, pipe
"	U:G.	Chair no 73	Chair not working.
"	U:G	Chair no: 78	not movement, Suction not work., Airotor not working. three way not working. Airotor stand Broken.
~~11/11/19~~	~~U:G~~		
11/11/19	U:G.	Chair no 77	suction, Airotor and three way not working. Airotor stand. Broken pipe not working not
11/11/19	U:G	Chair 76	Chair Full of Complaint
11/11/19	U: G	Chair no: 75	Airotor, suction and three way not working. water connection nil
~~11/11/19~~	~~U:G~~		

11/11/19	U:C1 ~~Chair No70~~	Chair no 70	Airotos, suction and * threeway notworking Airotes stand Brokes water connector nil
11/11/19	U:C1.	Chair no 74	Airotos, Suction and three way not working Airotos stand Brokes Water Conection nil/not movement
11/11/19	U:C1	chair no 71	threeway, Airotos, ~~Suction~~ and suction notworking water connection nil.
11/11/19	U:C1	Chair no 72	chair Falling Complaint
11	U:C1	Chair no 80	water connection nil Airotos and threeway not working
11/11/19	U:C1	Chair no 81	Suction, Airotos, and threeway notworking. not a water Conection not movement
11/11/19	U:C1		
13/11/19	PG	PG: 88	Woodpecker UDS-P Scaler
13/11/19	U:C1.	U:13 Cabin.	not working.
14/11/19	U:C1.	~~Chair no~~ 2 82	Scaler Leaking.
18/11/19	P:C1.	Chair no 84	Scaler notworking.
18/11/19	P:C1	Chair 85	Chair Falling complaint

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Repaired 12/11/19

from chair no 81 (UG) changed to chair No: 88 Biju

Repaired Fathima 11/11/19

18/11/19	Chairno 86	P.G	Chair 86 pulling Complaint
18/11/19	Chairno.87	P.G.	patient position not correct.
18/11/19	Chairno. 88	P.G.	Chair no 88 Air Leaking.
18/11/19	P.G.	Chair-89	Chair pulling complaint
21/11/19	PG	Chairno 83	Scalar Heating.
22/11/19	PG	Chairno.91	Water leaking.
27/11/19	PG	Chair.91	Suction not working
12/12/19	PG	Chair: 90	Suction not working
	P.G.	Chair No:91	~~water~~ water leaking, scaling not working
	P.G	Chair no 83	Suction not working.
14/12/19	PG - 0261	Dental chair	light not working
	PG - 0266	Dental chair	
16/12/19	Cl:Cl	Chair no.80	Scalar not working.
16/12/19	PG: 83	Dental chair	Suction not working
18/12/19	Cl.Cl.	Chairno-80	Scalar not working.
"	U.G.	Chair no 81	Not movement.
21/12/19	P.G.	Chair No:87	water leaking.
"	P.G	" :88	Motor Complaint
"	P.G	" :83	Not working.
2/1/2020	P.G.	Chair No: 83	Suction Not working.
7/1/2020	Cl:Cl	Chairno-80	Chair not movement
9/1/2020	Cl:Cl	Autoclave	Working Autoclave. Mirror not working

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Repaired 6mm Connector fund	Fathima 19/11/19
Repaired	5/12/19
Repaired	5/12/19
Repaired	5/12/19
Repaired	12/12/19
Repaired	12/12/19
Bulb changed Repaired	Fathima 14/12/19
Thread damaged Hose loosen from motor	Fathima 16/12/19
Scaler H/p thread damaged New H/p(BMS-081983) given from store (Coldstock). Side switch changed working	Fathima 18/12/19
Repaired	21/12/19
Repaired	21/12/19
up/down motor broken need to change Repaired	14/1/2020
Sun 16L N class autoclave beyond repair (spare unavailable) [illegible] forwarded for new one	Fathima 17/1/2020

9/1/2020	U.G.	Chair 73	Chair not a movement
17/1/2020	PG	chair 91	Booster Bottle Washer Broken
21/1/2020	P.G.	chair.91	Suction Not working, Scaler
"	"	chair-87	Suction Not working.
"	"	"-83	Suction Not working.
24/1/2020	"	Chair.83	Suction Not working.
26/2/20	PG	chair No: 262	Light Complaint
29/2/2020	U.G.	Chair.72	Pipe leaking
4/3/2020	P.G.	Chair No. 83	Suction Complaint, three way. Complaint
4/3/2020	PG	Chair no.85	Airtube broken, not movement
4/3/2020	PG-269	Chair no 91	Scaler Complaint, Movement
4/3/2020	PG.	Chair no 90	Loose Contact.
4/3/2020	UG	Chair No 80	Air leak
20/3/2020	U.G	Chair no 64	tube broken. ([illegible])
	U.G	chair no 67	tube broken ([illegible])
	U.G	Chair no 65	tube broken ([illegible])
18/06/2020	UG	chair no:82	Suction Not Working Prope
/06/20	UG-229	Chair No: 80	Movement Complaint

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chair up/down motor complaint } Fathima 19/1/2020
to be changed
washer changed Fathima 17/1/2020

working not low suction tube changed } Repaired Fathima 22/1/2020

Repaired } Fathima 24/1/2020

Holder changed Fathima 26/2/20

3 way repaired] Fath

Tube to be changed Fath

complaint Repaired Fathima 7/3/20
Inform to Electrician

Repaired 17/3/2020

Repaired Fathim

Up/Down motor changed Fath

1/7/2020	Pcs Chair no-91		water leaking.
4/7/2020	Pcs	Chair no-90	Not a move ment-
20/07/2020	UG-80		Suction Complaint
"	UG-81		Suction Complaint
	UG-82		Suction complaint
	UG-81		"
27/7/20	UG-80 81 82	Scaler unit	Scaler unit needs
27/7/2020	U:G..	Chair no-80 Chair no-81	not a water Connection.
4/8/2020	U:G.	Laser.	Laser tip Complaint
"	U:G.	Chair: 82	Suction not working.
8/9/2020.	U:G.	Surgical room	~~Light~~ Chair no-1 - Light-0. not working.
9/9/2020.	U:G.		Chair not a movement
9/9/2020	U:G.	Chair no-1	Not a movement closed water Connection. all tube Broken three way not work
9/9/2020	U:G	Chair no: 2	Not a movement not a water Connection. three way not working, all tube Broken
9/9/2020	U:G.	Chair no 3	Chair not a movement not a water Connection three way not working all tube Broken.
9/9/2020.	U:G.	Chair no-4	Chair not movement

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Repaired Fahima

PCB, Motor complaint → PCB changed
Repaired

Fabani 20/7/20

Repaired
Repaired

Biju 27/7/20

Biju 27/7/20

Repaired Renu 4/8/20

5) 9/9/2020	Surgery Room C.C.D.	Chair no. 1	Suction not working does not water Conection three way not working Airotor not working micro motor not working light glass Cover nil foot Control not working
4. ~~9/9/2020~~ 9/9/2020	Surgery room C.C.D.	Chair: 2	not a foot control, switch and water connection nil Airotor stand Broken, Airotor not working, micro motor not working: threeway not working
9/9/2020	Surgery room	Chair no: 3	micro motors not working Airotor Not working, threeway not working not water connection.
23/9/2020	BDS Surgery room	Chair no. 83	water Conection nil
23/9/2020	C.C.D.	old chair	Fully complaint
11	C.C.D. Surgery Room	Chair - 2	water Conection nil Switches. Conection Switch nil micro motor and Airotor not working, Scaler not working
11	C.C.	Chair no. 7	Foot control not working, Drainage tube broken, Scaler not working threeway not working.
			no water connection, Suction not working no booster Bottle
11	C.C.	Chair: 8	no movement, no water Connection light should nil, Drainage tube Broken. Chair handle Broken
	C.C.	Chair: 9	no movement, no water connection Scaler not working, threeway not working, micro motor and Airotor not working.
		[illegible]	

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Repaired
cavity holder fullset, switch cover
Foot control fullset, changed
Micromotor beyond repair & separate
units issued

Surgery
1
14/10/20

Cavity holder full set changed
chair Backcover replaced by
chair no 226 (obsolete)

2
14/10/20

Suction sensor, Suction bottle changed 16/10/20
3

Side switch, Spittoon tumbler
Switch, Spittoon tumbler
solenoid changed
Suction & Bend

15/10/20

Repaired

Foot control, low suction tube
High suction tube, Cavity holder
fulset, NRV, Booster bottle,
Suction bottle, Ycoupling, Suction
PCB Changed. Suction elbow changed on 3/11/20

29/10/20

Footcontrol set, Main PCB, Suction PCB
Side switch, Booster bottle, New
Scaler unit (S19A0088P) fixed

28/10/20
8

NRV changed 29/10/20

Repaired
side switch changed, sleeves changed
New scaler fixed
(S19A0106P)

15/10/20
9

23/9/2020	U.C.	Chair: 11.	no movement chair not a water connection. Suction not working. micromotors and Airotor not working. no light, Airotor holder Broken, chair Handle Broken
28/9/2020	U.C.	Chair: 12	No movement, no water. Connection, Scaler not working, three way not working. Suction not working. no Booster Bottle. micromotors. and Airotor units not working Foot Control Complaint. Airotor holder broken, Syringe tube broken.
28/9/2020	U.C.	Chair No 13	No movement. Booster Bottle. nil, no water connection. threeway not working. Suction not working. no Booster Bottle micromotor and Airotor not working. Airotor holder. Broken. Syringe tube Broken. Chair handle Broken
23/9/2020	U.C.	Chair No 14	no movement. no water. Connection. Scaler not working three way not working. Suction not working no Booster Bottle. micromotor and Airotor units no working Airotor holder Broken Syringe

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Side switch changed Up/down motor change	16/10/20
Booster bottle New fixed Scaler [illegible] reinstalled	27/10/20

9/10	pcs.	Chairno-83	Light not working.
10/10	pcs.	Chairno-83	Light-not working.
10/10.	pcs.	Chairno-91	Water leaking.
12/10	pcs.	Chairno 83	Light not working, micromotor not working. Foot control Airotors and threeway not working.
12/10	pcs.	Chairno: 84	movement switch irregular. micro motors. threeway and Airotors. Suction irregular working Scalars
12/10	pcs	Chairno-85	Chair not movement, micro motors. threeway and Airotors not working, Scalar not working.
12/10	pcs.	Chairno-86	Fully Complaint
"	pcs	Chair-87	Airotors, threeway and Scalars not working.
"	pcs	Chair-88	Suction not working. Water Connection Nil not movement, Scalars threeway and Airotors not working
	p.cs	Chair-89 (new)	Airotors not working.
	pcs.	Chair 90.	Suction not working. threeway tube broken micro motors not working Scalars not working.
	pcs.	~~Chair 91~~	Scalar tube Nil.

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} Bulb changed	Fathima 16/10/20	
fore nil/		
Hearbuay.		
} Obsolete chair	Fathima 16/10/2	
-> Repaired	Fathima 16/10/20	
Water leaking repaired	Fathima /20	

21/10/20	Perio U:G	Surgery Room	Chair no: 3 water connection complaint
	"	Chair no - 9	water connection complaint
4/11/2020	Perio U:G.	Surgery Room. Chair no - 9	Chair no - 3. water connection complaint
17/11/2020	PG - Dental chair	PCDS/BME/PER/DC/0849 New chair	Water leaking through Spittoon bo
17/11/20	PG - "	"	Tumbler leaking
23/11/2020	PG - "	Dental Chair new	water leaking through Spittoon Base
23/11/2020	Perio U:G	Surgery Room Chair no - 3 Chair no - 9	water connection complaint
2/12/2020	Perio PG	Chair no - 90	water pipe leaking
1/12/2020	U:G	Surgery Room - 1	Air leaking
10/12/2020	U:G	Chair no - 10	not movement
21/12/20	PG - 261	Dental chair	Air leaking
28/12/20	PG - 0261	"	Air leaking
28/12/20	PG - 262	"	Scaler not working
28/12/20	PG - 268	"	Booster bottle broke
28/12/20	PG PCDS/BME/PER/SU/0270	Scaler Unit	Not working
	UG PCDS/BME/PER/SU/0238	"	"
30/12/20	PG New chair		Scaler water can't adjusted
30/12/20	UG PCDS/BME/PER/DC/0229	Dental chair	Scaler complaint

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pls inform to plumbler
valve to be changed — 3/11/20

Repaired — 17/11/20

Solenoid Complaint — 17/11/20

Repaired 3/12/20
Repaired 3/12/20

Repaired
repaired
Repaired
repaired
} 21/12/20
28/12/20

} Cable damaged by Rat
which is beyond repair, Need to purchase new
handpiece with cable
} 25/12/20

be

} Repaired

} Repaired

30/12/20	Scaler Unit	2 new installed S19A0088P., S19A0106P	

January 2021

1/1/2021	Perio U.G	Surgery Room chair no 2, 3	Water Connection ni
/1/2021	UG PCDS/BME/PERIO/DC/0220	Dental chair	Suction not wor
3/1/2021	PCDS/BME/PERIO/DC/0222	Dental chair	Suction not working
3/1/2021	PCDS 8x PCDS/BME/PERIO/DC/0230	Dental chair	Not working
5/1/2021	S19A0180P	Scaler unit	New scaler ins
6/1/2021	Perio: PG	Chair 83	Suction. not worki
6/1/2021	Perio: PG	Chair no 84	Air leaking -
8/1/2021	Perio: U.G	Surgery Room Chair no-1	Air tube Broken
8/1/2021			
8/1/2021	Perio P.G.	chair. 90	Suction Not worki
	Perio P.G.	chair. 91	Scalar Not worki
8/1/2021	perio U.G	chair No: 10	suction not worki
14/1/2021	Perio PG	Chair No-90	Suction. not worki
14/1/2021	Perio PG	Chair-91	Suction not worki
14/1/2021	Perio PG	Chair-83	Suction not worki
21/1/2021	Perio P.G.	Chair. 91	Scalar. Not worki
21/1/2021	"	" 96	Suction Not worki
"	"	" 88.	chair Not workin Full complaints
"	"	" 83	Suction Not worki
"	"	" 85	chair Not workin Full Complaint
21/1/21	Perio P.G.	" 84	Air Leaking

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Fathimi 30/11/20

ny Suction filter changed
Suction motor stuck repaired

Repaired

Red " PCDS/BME/PER/DC/228

Fathima 3/1/2021

a PCB complaint to be changed
Repaired

Fathimi 12/1/21

ng
og Repaired
Motor complaint

Fathimi 11/1/21

22/1/21	PCDS/BME/PER/DC/0223 Dental chair	Not working
22/1/21	PCDS/BME/PER/DC/0224 "	Not working
22/1/21	Autoclave (Kenz) UG	Demo given
23/1/21	PCDS/BME/PER/DC/0261 PG	Not working
	PCDS/BME/PER/DC/0262 "	Air leaking
	PCDS/BME/PER/DC/0268 "	Not working
24/1/21	Perio P.G chair No. 91 Perio P.G chair No. 84	Scalar Not working. Suction Not working

February 2021

4/2/21	Perio. P.G. chair No. 90	Suction Not working
5/2/21	Perio PG 0261	T joint, Spittoon box, Foot control set suction cavity holder with stand suction PCB, Xray viewer changed
5/2/21	" 0262	T joint, Spittoon box, light arm full set, foot control set Hand rest (L&R), Suction Cavity holder, low suction holder high suction holder, 3 way syringe Suction pcb changed
5/2/21	" 0263	Suction cavity holder, Booster bottle, Sleeves (full) Panel switch 3 way syringe changed

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side switch, foot control set,
Booster bottle, Suction PCB
Suction motor (repaired)
fixed new

Fathima 28/1/21

3way syringe, foot control set
Low suction tube with holder
Booster bottle

~~side~~ Suction PCB changed

Repaired

Suction PCB changed

Fathima 23/1/21

Repaired

Suction Pcb changed Repaired

Bini 27/1/21

Bini 27/1/21

Repaired

Riju 4/2/21

Working

Fathima 5/2/21

Working

Fathima 5/2/21

Working

5/2/2021	PG - 0265	Booster bottle, Airotor coupling Suction cavity holder, 3way Syringe.
5/2/2021	PG - 0266	Foot control set, 3way Syringe, Airotor coupling, chair motor Suction PCB, Air tube (6mm) light holder, bulb (12v), suction fil low suction holder, high suction holder Scaler installed
5/2/2021	PG - 0268	Tjoint, Spittoon box, Suction holder set Suction pcb changed
5/2/2021	PG - 0269	Booster bottle changed
5/2/2021	PG - 0233	Scaler (woodpecker UDS - P) Scaler handpiece missing = EMS H/P using instead
5/2/2021	PG. 0266	Air leaking.
06/02/21	pe UG -	Laser Machine complaint.
12/02/21	PG - 271	~~Chair not working~~
	"	" Scaler not working.
~~15/2/2021~~	~~P.G 0266.~~	~~Scaler Cable Not working~~
15/2/2021	P.G ~~0266~~ 270	Scaler cable Not working

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Working

Working

Fathima 5/2/21

Working

Working

Fathima

Repaired

Fathima 5/2/21

Scaler unit repaired
Scaler handpiece thread damaged, beyond repair } Fathima 12/02/21

Cable damaged by rat (which is already reported) Fathima
Beyond repair

19/02/21	PG - 0263	Suction holder complaint.
26/02/21	UG - 240 Scaler unit	Scaler not working

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	Repaired	20/2/21	
	Repaired	Fathima 26/02/21	

Pedo
Complaint Register

Date	Complaint	Time		
16.10.17	U.G. scalar not working	11: Am	Repaired	Jain
16.10.17	2nd chair U.G. up and down not working	11. A–	*spare needed	Jain
17.10.17	P.G 2nd chair Suction ~~not~~ working	10 am	* MTA Transformer burned need to replace	Jain
20.10.17	P.G 1st chair scalar not working	11:30 am	Repaired	Jain
20.10.17	U.G. 3rd chair Hanpiece not working	11:30 am	Repaired	Jain
25.9.17	Dental Rotating Stool 3 Nos Complaint given to store	10 am	To store	Jain
26.10.17	X-smart SN No 1777445 Complaint	9 am	Need to send it to the suppliers.	Jain
26.10.17	~~B~~ U.G. 5th chair's Section not working (Warranty period)	10 a		Jain
~~27/10/17~~ 26.10.17	Hanpiece not working [illegible]	10		

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27.10.17	Complaint is same as mentioned other page 20.10.17, 16.10.17, 17.10.17 26.10.17	11 a	Jain	—
28.10.17	Complaint is same as mentioned other page 16.10.17, 17.10.17, 20.10.17, 26.10.17	10 a	Jain	—
30.10.17	Complaint is same as mentioned other page 16.10.17, 17.10.17, 20.10.17	10 a	Jain	—
31.10.17	U.G. 4th chair Light not working	9 a	Jain	Repaired
.11.17	12020114 Hanpiece Not working with chuck & Bur	9:30 a	Jain	Store
1.11.17	Complaint is same as mentioned other page 16.10.17, 17.10.17, 20.10.17 26.10.17, 28.10.17, 30.10.17, 31.10.17	9:30 a	Jain	
.11.17	2nd chair Suction not working	9:30 a	Jain	Transfer Comp
2.11.17	C7600760 B2 NSK not working with chuck	9:30 a	Jain	
6.11.17	N.SK [C7800087] B2 with chuck	9 a	Jain	Cartridge Complaint
6/11/17	Acroton handpiece (12020114)			Repair
6/11/17	X-Smart not working	12pm	Sanjay	Need to

11 a	Jain —		9.11.17	U.G. 2nd chair water Leaking	10 a	Jain	Bm 10/11
, a	Jain —		90.11.17	4th chair U.G water Leaking	10 a	Jain	Bm 10/11
~	Jain —		13.11.17	U.G. 1st chair up not working	10 a	Jain	
	Jain	Repaired	" "	2nd chair suction tube Loose contact	10 a	Jain	
o a	Jin	Store	" "	① [illegible] Handpiece not working 9th chair	12 N.	Saly	
	Jain		15/11/17 15/11/17	1st chair Micromotor not working - PG 2nd chair up/down not working - UG		→ * Micromotor - scalar board and keypad changed.	Bm 15/11
, a	Jiji	Transformer Complaint	18/11/17	P.G 1st chair up/down not working xray Viewer not working		Saly	Bm 18/11
~	Jain		18.11.17	U.G. 3rd chair up or down not working	10 a	Jain	Bm 18/11
	Jain	Cartridge Complaint Repaired	21.11.17	P.G. 1st chair air not working water is coming	9 a	Jain	Need to f
	Salay	Need to send to	22/11/17	P.G 1st chair Water		Salay	fitted in

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4/8/18

27/11/17 U.G. 3rd chair no water 9.30 Am Saloja
2/12/17 1st chair P.G. hangings notworking. 9. Am. Jain 4/12/17
5.12.17 U.G. management complaint 9 a 8.1
5.12.17 P.G. management's complaint 9 a
6/12/17 UG. 2nd chair water leaking 8 Am Saloja
7/12/17 UG IInd chair water leaking 9 Am Saloja 7/12/17

12.12.17 U.G. 2nd chair water Leaking 9 a Jain
Explained will rectify after the purchasing of filter Compressor carries the water.

13.12.17 P.G. ~~Light~~ 1st chair Light not working 11:30 a Jain 14/12/17
Compressor filter completed 14/12

14.12.17 U.G. 5th chair water leaking 9 a Jain

21.12.17 P.G. Scalar not working 12:15 a Jain 21/12

21.12.17 U.G. 3rd chair up & down not working 12:15 a Jain
22/12/17 PG : 1st chair light not working 8/9.00 a
22/12/17 Handpiece (Micromotor) 04900184 9.00 a
↳ Taken to biomedical
Repaired and given back. 12/4/18

8.12.17 Chair UG 3rd/up/down not work 12.30pm Saloja
" Chair PG 1st
23/12/17 Chair PG 1st not working
22/12/17 Chair UG micromotor not working 9.00 a Jain
26/12/17 Hand piece C-7 800173
NDE 20220 cartridge changed
Received from Store Saloja 21/12
28/12/17 6th chair light not working. 9am Molamma

30 Am Saloy, 4/8/18 : Pulp Tester to Store by Pooja. Saloye. Rectified

4 Am . Jain 4/12/17

8.1.18 2nd chair suction not working } Jain Rectified Fathi 8/1/1

Am Saloy 9 Fathi 7/12/17

16.1.18. Allure 12020114 with Bur & chuck not working 11: Am Jain

P Am Saloye. 16.1.18. N.S.K. DBG 20020 with Bur & Chuck 11: Am Jain } Rectified and given back Fath

Jain Fathi Not rectified

Complaint will rectify after the purchasing of filter. 11.1.18 Micrometer Handpiece Buy get stalled/give store 11.30 AD

Compressor & water line tube carries water. 11/1/18 water leakage 1st chair 9.00 Am Jain } Fathi 9/1/18

30 25.1.18 3rd chair water leaking 8:30 Am Bina 25/1/18

Jain Bina 14/12/17 22/1/18 P.G 2nd Chair up/down not working 9.30 Am Saloy.

Jain (Compressor filter completed Bina 14/12/17 29/1/18 Hand pice allure 72620114 & Chuck. } 10 Am Saloy. Bina 29/1/1

15 Jai Bina 21/12/17 29/1/18 Hand pice NSK 7806173 Bur & Chuck not working.

15 Jain Fathi 30/1/18 Densply Xsmart Handpiece taken back to Pedo Dept. 11. am Fathi 30/1/18

00 Bijo (SN: 01798069) After Service Saloye.

.00 Fathi 22/12/17 (F16R)

en to biomedical ed and given back Fathi 12/4/18

1/2/18 UG 3rd chair movement's not working → side switch keypad missing from chair 2.00 pm. Fathi. repaired one from store placed.

00pm Saloy

0 Am Jain Fathi 8/2/18 3rd chair handpiece not working Bottle broken Fathi

Changed 21/2/ Fathi 8.2.18 9th chair handpiece not working } 10 Am Jain

7.00 Molamma 12/2/18 4th light not working Bulbchanged Fathi

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8

11/

27/2/2018 PG chair No:1 and No:2 4mm tube changed in booster bottle 8.30 am 12/

28.2.18 P-G 1st chair up & down complaint 8:30 am

28.2.18 U:G 2nd chair water Leaking 8:30 a 13

28.2.18 U:G. 1st Chair up & down Complaint } 9:30 am Temporarily repaired Motor Connector complaint 14

28.2.18 U:G. 9th chair handpiece not work 2:30 pm
1.3.18 7th chair booster bottle tube Needed 9:30 am 1

1.3.18 All chair's booster bottle tube changed. 9.45 am /

1.3.18 UG chair No:3 Spittoon tumbler complaint Repaired. 2

1.3.18 UG: chair No:9 Airotor Complaint Rectified .

10/3/18 PG 1st chair U/d not working 10.00am 10/3/18

14/3/18 UG 9th chair Suction network 10 Am } Need spare parts
15/3/18 UG 2nd chair not water 11 am
19/3/18 PG 1st water leaking 10.30 am

3/4/18 2 Woodpecker Scaler installed in PG
S17005444J, S17712277J 10 am

4/4/18 4 Micromotor with connector taken from store 12060690 17030778, 12110647 }

11/4/18 One chair shifted to Community 9.30 am

12/4/18 Water leaking through 3 way syringe 9.00am

One chair (Cons) shifted to Community 9.15 am

13/4/18 UG : chair No: 3 Light not working 9.15am

* Bulb and holder changed

Biju 13/4/

17.4.18 P.G. 1st chair Light not working 9:35a Jain

Light sensor holder broken

Seen on 17/4/18 morning.

* Taped with cellotape temporarly

18/4/18 Hanpiece motor in airotor hygie 8:30a Jain Biju 18/4/

18.4.18 2nd chair Suction not working 11:30a Jain Need to change hose

25/4/18 chair No: 55 Suction Complaint
Chair No: 56 Low pressure } Suction sensor coupling changed Repaired 9.00am Jain Binu 25/4/18

~~U.G.~~ 25.4.18 U.G. 1st chair water Leaking with Hanpiece } 2:30p Jain Binu 25/4/

26/4/18 Chair No 55 water leakings 9am Saloja Binu 26/4/1
(UG) tube block Reduction Valve changed.

5/5/18 Water leaking PG 2nd chair.

10.5.18 Extention cord complaint (not working) given to Electrician } 10:50a Jain

19.5.18 U.G. 6th chair Suction not working 11a Jain
" " 7th chair Hanpiece water leaking 11a Jain } Sleeve and O ring changed Biju George 19/5/18

P.G. 19.5.18 2nd chair up and down not " a " } repaired

5..30 am Jain

:30 a Jain

a Jain

Motor Connector complaint

30a Jain

urgently required

o pm Jain

a Jain

5m

required.

ected

m Jain

Am Saloja } Need spare parts

Saloja

Saloja

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26/5/18 Chair G.G 53. Backrest up/down
Chair up/down notworking
- Smart handpice notworking } 10am, 10am Jeus, joy stick changed 26/5/18 26/5/18

14/6/18 chair a/o (G.G) 59, 62 (10am.) Bju bottle changed; washer. 14/6/18

" P.G (55) Threeways notworking. 10am. 14/6/18

16.6.18. P.G. 1st chair not working 8:30 jain 16/6/18

23/6/18. Hand piece notworking. No. 8012020114. 10am Biju. Repaired 24/6/18 10am

25.6.18, pulp tester II (Battery low) not working } 9a Battery complaint Jain 26/6/18

25.6.18, U.G 2nd chair Haupice table Complaint } 9a Repaired Jain 26/6/18

27.6.18. P.G. 2nd chair not working } 9am Jain Need spare

28.6.18 U.G. 62nd chair suction not working } 9.30 Jain Need to change hose

Elbow connector, suction, foot, sleeves changed
Spittoon - Tumbler repaired
suction working

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Jain, joy stick changed Biju 26/5/18

Biju 26/5/18

Biju Biju 14/6/18

Biju 14/6/18

:30 Jain Biju 16/6/18

Repaired Biju 26/6/18

Biju 26/6/18 Battery computer Jain

Repaired Biju 26/6/18 Jain

Jain Need spare

Jain Need to change hose

Sleeves changed
mbler Repaired
king

Fath

29/6/18 ~~Modle trimmer~~ Model Trimmer } Confident C.49 SN: 03 05/0
Taken for repair Fathima 29/6/18
Returned to dept. 7/7/18 Fath

5/7/18 Spot welder notworking 11:30am Salaja. Fath 7/7 Biju

7/7/18 Booster bottle broken Fath
7/7/18 phantom Head Drainage tube connected Biju 7/7/18

11/7/18. PG 1st chair light notworking 10am Salaja. Fathima

23.7.18 Lightcure unit not working Jain 2:38pm Fathima
-> Send to store for repair ~~forwarded~~.

24.7.18 Lightcure unit given to store Jain 11:58a
* Board complaint Fathima 24/7/18

31/7/18. Light cure unit not working Salaja (10am). [illegible] given to Biju Fath

2/8/18 UG Suction not working
" P.G. light notworking Salaja 10am - Bulb change
" " water leaking 2 chairs spare needed

6.9.18 P.G 3rd chair not working } 11:45a Jain
8.9.18 P.G 1st chair water Leaking } 11a Jain
25/9/18. Pump Tester Biju. Being 11Am
(No. 0120)

~~28 6~~

DATE	UG/PG - CHAIR NO	ITEM	COMPLAINT	REM
3/8/2018	PG - 52	Dental chair	~~Light~~ Tumbler Spittoon made	f
"	PG - 55	"	Light complaint	
"	UG -	Model trimmer	Connection - Hose collar	M.
"	Xray room	RVG - Kodak	RVG precheck	
4/8/18	P.G. (room)	~~1st chair~~	1st chair Suction not working.	
6/8/18	Phantom Head	Micromotor	4 Micromotors newly connected S/N: 18050170, 18050172, 18050 16	
13/8/18	PG - 52	Dental chair	Water leaking through spittoon	
13/8/18	PG - 52	Dental chair	~~Light~~ Xray viewer not working	
13/8/18	PG.		Model Trimmer Disc (carborundum) Smooth(1) Diamond disc(1) req	(1 9
28/8/18	P.G.	3rd & 5th chair	Water leaking	5
"	U.G.	1st Chair	Scaling networking (slow).	
31/8/18	UG -	Airotor Handpiece	Not working C78 00173	
	UG - 63	Dental chair	Suction not continuously working	
	PG - 55	"	Water leaking 55	
	UG 62	"	Not getting ON	
3/9/18	UG	Airotor Handpiece	Not working 12020114	
5/9/18	PG - 53	Dental chair	Suction not working	
"	" PG - 52	" "	Water leaking	
5/9/18	PG - 53	Dental chair	3 way syringe complaint	
5/9			water leaking [illegible] leaks	

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INT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
Elec Spittoon made complaint	functional Bulb changed	Bina 3/8/18 Bina 3/8/18	
- Hose collar check	Model trimmer connected Demo shown (ne [illegible])	Fathima 3/8/18	
ction notworking.		:	
tont newly connected for PG. 18050172, 18050 160, 180 50175		Fathima 6/8/18	
king through spittoon eiver not working	repaired	Fathima 13/8/18	
er Disc (carbon. Diamond disc(1) new	(Confident) given for PG inspection	Fathima	
Leaking networking (Sbw).	5th chair repaired. 3rd partially repaired ✓	Fathima 28/8/18	
g C7800173 f continously king 55	cartridge changed Suction PCB changed	Fathima 3/9/18 Fath 3/9/18	
ON	Fuse changed	Fath 5/9/18	
ing 12020114			
working eaking	Repaired - Due to water in air way	Fath 5/9/18	
e complaint	New syringe fixed	Fathima 5/9/18	
eing Idle lock			

DATE	UG/PG-CHAIRNO	ITEM	COMPLAINT
13/9/18	UG - 52	Chair	Movements not working
22-9-18	U:G	2nd chair	Suction not working
26/9/18		pulp tester II	Battery and br
18/9/18 -19/9/18	PG	Dental chair (2)	2 No of dental chair
20/9/18	PG	Xray Machine	X-RC Xray M/C
25/9/18	PG	UV chamber Tray's	24 Number's of U given to PG (20 n
1/10/18	PG	Airotor Handpiece (2)	Not working
9/10/18	UG - 55	Dental chair	Suction not working
9/10/18	UG - 69	Dental chair	Dust cover broken
12.10.18	[illegible]	Handpiece (1202011 4)	Not working (Stuck)
17.10.18	10am ~~U:G~~ P.G UG: 56	2nd chair 3rd chair	Up or down not working Suction not working & water not stop
23.10.18	10am	Airotor Handpiece	Allure No. 16020413 while working Aerotor bur is coming out.
27/10/18	UG: 55	Dental chair	Water leaking
27/10/18	UG: 63	Dental chair	Movement Ce
30/10/18	UG : 55	Dental chair	Airotor Cavity holder holder chan
	UG : 56	"	Dust cover chang
31/10/18	UG: 54	"	Airotor cavity holder
	UG: 62	"	Airotor cavity holder
	UG: 55	"	Re paired

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Given

INT	REMARK OF ~~B&P~~ BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
its not working	* Side Switch changed	Fathima 13/9/18	
not working	Repaired		
J and	battery holder changed I, Repaired	Biju 26/9/18	
dental chairs	installed in PG	Fath 20/9/18	
xray m/c	fixed in Department		
	from prostho.		
mber's of UV	chamber Tray's are	Fathima 25/9/18	
to PG from	Store (old stock)		
Not working	Repaired	Fathima 19/10/18	
not working	Repaired	Fath	
over broken	Need to change it		
dering (Stuck)			
n Not working	Repaired.	Biju	
t working & /	Repaired: Solenoid changed	Fathima 27/10/18	
ot stop			
No. 16070413			
is coming out	Repaired		
leaking	Repaired	Biju 27/10/18	
remend Complaint	Repaired	Biju	
Cavity holder	(Single), Micro- 3way cavity	Fath 30/10/18	
er changed			
ver changed		Fath	
cavity holder	(1) changed	Biju	
cavity holder	(1) changed	Fathima 31/10/18	
d			

DATE	UG/PG-chair No.	ITEM	COMPLAINT
31/10/2018	OT Dental UNIT	PORTABLE DENTAL UNIT	Water leaking in OT from the Unit.
1/11/18.	UG 5th	Dental chair	Not working.
2.11.18	P:G	1st chair	Hanpiee water not comming
3/11/18.	U.G.	IInd chair.	Suction Not working
7/11/18	U.G	Airotor Handpiece	water leking chair Ist
9.11.18		Airotor Hanpice	not working. (DBG 20220 NSK
9.11.18	P:G	1st chair	upon down Complaint
20.11.18	U:G.	5th chair	not working
24.11.18.	P.G.	IInd chair.	Not working.
27/11/18	PG	1st chair	3way Syringe
28.11.18	U:G	1st chair	Three way water not comming
1/11/18	PG	1st chain	3way Syringe complaint
		3rd chair	Scaler complaint
7.12.18	U:G	3rd chair	up & down not working
5.12.18	U:G.	3rd chair	Section holder Broken.
	U:G	5th chair	up & down not working
	U:G	8th chair	up & down not working
22/12/18	P.G	Chair-3	water Leaking
31.12.18	P:G	1st chair	Suction not working
	U:G.	8th & 9th	movement not working

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INT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
leeking in OT ie Unit			
working ..		1/11/18	
water not comming	Repaired	1/11/18	
Not working.		3/11/18	
chair Ist		7/11/18	
(DBG 20020 NSK)			
complaint	Repaired	12/11/18	
g.	Repaired	27/11/18	
Syringe	Blow coupling changed changed	27/11/18	
er not coming			
syringe complaint complaint	} Repaired Tip complaint	28/11/18 } 1/12/18	
not working		7/12/18	
holder Broken.		15/12/18	
not working		15/12/18	
not working		22/12/18	
eaking		31/12/18	
not working		1.1.19	
not working			

DATE	UG/PG - Chair NO:	ITEM	COMPLAINT
1 4/1/19 p.G	1st ~~chair~~ PG	1st chair	Suction not ,,
2 9·1·19	P·G·	1st chair	Movement not working.
3	U:G·	3rd chair	Suction not working
4 6·2·19	P·G·	1st chair	movement not working.
5 11/2/19	UG	54 Confident	Light adjustment - Dust
~~15~~ 16 ·2·19	U:G	2nd chair	Hanpiece airy water leaking
16/2/19	UG	Light cure	light cure tip loose
19·2·19	P·G·	1st chair	movement not working
20/2/19	UG	55, 56	Light can't be focused,
28/2/19	PG	Chair - 53	Scaler not working
12/3/19	PG·	1st chair	Suction Handle Complaint
" " "	U:G·	2nd chair	Suction " "
22·3·19	U:G		Crown Removal given to
22·3·19	~~P~~ U:G·	2nd chair	three vaise water leaking
~~11~~ 5/4/19	PG	Confident new chair (1).	Aerator Booster bottle not getting
~~P [illegible]~~ 13·4·19	P·G·	2nd chair	Hanpiece water not coming
13·4·19	U:G·	2nd chair	three connection water leaking
15/4/19	UG	57 - UG	Suction Complaint
23·4·19	U:G·	1st, 2nd, 3rd, 4th, 5th, 6th chairs	Hanpiece not working
22·4·19	U:G·		Light cure not working.
27·4·19			X-Smart not working
30·4·19	P·G·	1st chair	scaler not working

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IT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
not " "		9/1/19	
not working.		9/1/19	
not working.		9/1/19	
not working.	Loose contact of connection from PCB Repaired Connector's also rusted.	Fathima 6/2/19	
istment - Dust	cover getting heat, and it is burned	Fath 11/2/19	
water leaking	Repaired	Fath 12/2/19	
r tip loose	Repaired	Fath 16/2/19	
l not working	Repaired	19/2/19	
an't be focused,	Suction tip loose Repaired	Fathima 20/2/19	
working	Repaired		
smalle Complaint	High-low suction cavity holder changed (2)	28/2/19	
" "	"		
naver given to store	(Complaint)	22/3/19	
se water leaking.	Repaired	"	
ter bottle not getting tight	:-> Booster bottle thread complaint, changed bottle	Fathima 8/4/19	
ator not coming from water leaking.		Fath 15/4/19	
Complaint	Due to low air pressure	Fathima 15/4/19	
t working e not working t not working	-> Light cure repaired & returned Given for Fathima -> in store for repair	Fathima 30/4/19	
- not working	Repaired	Fathima	

DATE	UG/PG-Clinic No	ITEM	COMPLAINT
7.5.19	U:G	2nd chair	not working & water
8.5.19	U:G	1st chr	Hanpiece water leak
18/5/19	P.G.		Pandom Head not workin
18.5.19	P:G		2nd chair light not wo
23.5.19			Modle trimmer not work
23.5.19			Hanpiece M/ude. 17110612
23.5.19	U.G	4th chair	(Handpiece) water not coming
28.5.19	.		Lightcure unita not wor
31/5/19	UG	Hydrosolder	Hydrosolder not working
31/5/19	PG	Dental chair	Phantom head - No water in air & Typhodont can't be fixed
31/5/19	UG		One confident chair taken f
1/6/19	UG		Confident chair installed
1/6/19	X-ray Room	RVG	RVG fixed & Demo taken
~~P.G~~ 7.6.19	P.G		1st chair up and down notwork
~~P.G~~ 7.6.19	P:G		~~5th chair~~ 5th chair Handle broken
15/6/19	UG-5th	Dental chair	Movement complaint

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
o water leaky	Repaired	10/5/19	
water leaky.	Repaired	10/5/19	
not working.	✓ Pending.		
light not working.	✓		
nor not working	Repaired	23/5/19	
ure. 17110612	given to BJJ4. Returned Catridge changed.		
ter not coming.	Valve complaint		
unit not working	Repaired	30/5/19	
not working	Acetone & Potassium hydroxide loaded	working 31/5/19	
No water in airotor phodent can't be fixed.	3 Head's made functional 4 NRV changed 2 typhodonts connected One head screw & plate missing	31/5/19	
chair taken from	OMFS to Pedo ug		
fom installed			
Demo taken	—	1/6/19	
and down, not working	Working		
Handle, ~~that~~ broken	Informed to company		New handle company sent fixed 28/6/19
Complaint	Repaired	15/6/19	

DATE	UG/PG chair no	ITEM	COMPLAINT
18/6/19	PG	53 chair	Light not working -> sensor b
8/6/19	UG-55	Dental chair	Suction not working
19·6·19	U:G	3rd chair	Suction Holder Broken
21/6/19	G·G	④ chair (supt)	(Hanpiece) water not working
"	"	Chair No.63	Suction not working
"	G-G	Chair No:	Hanpiece water not working
"	P·G	Chair No: 53	Light not working →
22/6/19	UG - PG	Hydrosolder	shifted from UG to PG
28·6·19	U:G	3rd chair	Hanpiece water not wo
5/7/19	PG	Xsmart	Xsmart Returned to 1
5/7/19	PG - 53	Dental chair	~~[illegible]~~ Switch Complaint
13/7/19	UG - 54	Dental chair	movement Complaint
19/7/19	UG	X smart	Program changed
19/7/19	PG - 52	Dental chair	Air leaking
22·7·19	U:G		X-smart charge cannot given to Biju
29/7/19	PG	Hydrosolder	Acetone filled
29/7/19	PG - 4	Dental chair	Movement Complaint
30-7-19	U:G.	Next	X-smart given to Biju. Minor problem.
30-7-19		1st X	~~X-smart not Suction~~. The Battery put in the defective - ~~Sound~~ faulty, Sound on worker
30-7-19	U:G-		62, 63 chair suction and Hanpiec not working. And three
1/8/19			X-smart not function

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
rking	→ sensor burned because wire get short.	fathm 18/6/19 (not repaired)	
IC working	Tube changed (chesa)	fathm 18/6/19	
older Broken	Repaired	Bin	21/6/19
er not working	Repaired	Bin	
working	Repaired	Bin	
er not working	Repaired	Bin	
rking	→ On/OFF switch changed Bulb holder changed. Repaired	Bin	
from UG to PG wet lab		fathm 22/6/19	
water not working Returned to Dept. after repair		fathm 5/7/19	
Complaint	On/OFF Switch changed	fathm 5/7/19	
Complaint	Repaired	fathim 13/7/19	
anged	Repaired	fathm 19/7/19	
	Repaired	fathm 19/7/19	
harge cannot carge Biju	Battery to be changed need to purchase	fathima 26/7/19	
ed		fathima 29/7/19	
Complaint	Repaired	fathima 29/7/19	
sen to Biju. ?m.			
~~t Suction~~. n the defective One given in on 22/7/19 ?. Sound on working → Biju Informed air suction		Bin 5/8/19 Repaired	
Disc not & three way air water comin And three way air water comming		Repaired.	
not [illegible] [illegible] - Bin informed		Bin	

DATE	Ug Pg chair No.	ITEM	COMPLAINT
2/8/19	P.G	chair 42	Movement Complant
5.8.19			X-smart complai
5/8/19	PG	Hydrosolder	Hydrosolder Distled
~~7~~ 8.19	P.G.		Pantom Head comple
24/8/19	PG	Welder	Demo given to PG
28.8.19			~~A~~ microtorch not worki
~~8~~30.8.19			Microtorch given to
9/9/19	PG - 52	Dental chair	Airotor leaking
9/9/19	UG - 56	Dental chair	~~Reler~~ Suction not worki
9/9/19	UG- 62	Dentalchair	Air leaking
10.9.19	U:G	1st chair	Airtor Hanpiece wat
12.9.19	P:G	1st chair	Airtor Not working
13.9.19	P:G	1st chair	~~A~~irotor Hapiece water a
17.9.19	U:G.	2nd chair (N(55)	Air Leaking
~~15~~17.9.19	P:G	1st chair	Total complaint
18.9.19	P:G	1st chair	not Hanpiece not wa working
19.9.19	P.G.	1st chair	air in the three way syringe airway channel!
25.9.19	~~01~~ P.G.	X. smart	

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JT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
omplant	Repaired	5/08/19	
Complaint I talked biju. Battery complaint			
o Distilled water	filled → Demo given	Fathima 6/8/19	
ad complaint en to PG	2nd Head's transformer got burned need to change it	Fathima 8/8/19	
not working given to Fathima	} Beyond repair need to purchase new one	Fathima	
ing			
on not working	Suction capacitor changed	Biju	
-	Tube changed	Fathima 9/9/19	
npiece water is not comming.		Repaired Fathima	
not working & not water comming ee water is not comming	} Repaired	Fathima 14/9/19	
king	Repaired	Fathima 17/9/19	
Complaint piece not water working e way syringe water coming through	Biju 3 pm [illegible] Comming. Three way air water coming instead of air.		

DATE	UG/PG-chairs	ITEM	COMPLAINT
30.9.19	P.G.	1st chair	not working MOVE
3/10/19	U.G	3rd chair	Airtor Not working
3/10/19	U.G	chair No: 9,10	Airtor not working
3/10/19	U.G		three way air Leaking
10/10/19	P.G	chair no 42	Airtor water Leaking
10/10/19	U.G	1st chair	Not working
10/10/19	P.G	Special chair	Suction not working
10/10/19	P.G	1st chair	not working
~~14/10/19~~ 14/10/19	Pedo ~~Pedo pg~~	1st Chair	Airtor check. Complaint No: 120 20114 (Allure) (13s NSK DBE 20220 Allure - 16101855
14.10.19	~~U~~ P.G.	5th chair	Complaint warranty period തീരുന്ന [illegible] inform ചെയ്തു.
21/10/19	PG	Chair No: 52	
22.10.19	U.G	4th Chair	Airtor not working.
"	"	5th Chair	" " "
23.10.19	U.G	10th chair	full not working
23.10.19	U.G	1st chair	full not working
23.10.19	[illegible]	5th	[illegible]

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
ity MOVEMENT			
king			
orking			
eaking			
leaking			
working			
mplaint ailure) 135 2022 0 1855 warranty [illegible]		No complaint's	
	Repaired	25/10/19	
t working.	Repaired	25/10/19	
''	Repaired	25/10/19	
working	Repaired	25/10/19	
working			
1. '' ''	Repaired	25/10/19	

DATE	UG/PG Chair No.	ITEM	COMPLAINT
23.10.19	P:G	2nd	Chair Light not working
26/10/19	P.G	Chair 52	three way air Leaking
2/11/19	U.G	chair: 55	~~Airotor~~ not working
	U.G	Chair 54	not working moment
5/11/19	P.G	Chair No 52	Airtor not working
12/11/19	U.G	Chair no 57	Airtor ~~and~~ Hanpiece not working
〃	U.G	Chair no 58	Airtor Hanpiece not working
~~19.11~~ 18.11.19	P:G	1st chair and 5th chair	Hanpiece water overflowing.
19.11.19	U:G	2nd chair	Air Leaking
19.11.19	P:G	1st chair	Bottle fitting broken
28/11/19	P.G	IInd chair	Scaler not working.
〃	〃	II chair	〃
3/12/19	UG		Xsmart new Contra angle
~~3/12/19~~	~~P.G~~	~~1st chair~~	~~Bottle fitting broken~~ Damaged Handpiece (SN04230
6/12/19	PG		Xsmart new ~~cartridge~~ Contra and Battery given to dy
4/1/2020	PG	Amalgamator	Not working
6/1/2020	PG	Amalgamator	Not working
7.1.2020	U:G	3rd	Chair Suction continous

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
it not working	Repaired	2/11/19	
ing	Repaired	2/11/19	
orking moment working		2/11/19 2/11/19 6/11/19	
oopiece not working t working			
er overflowing.	Due to the water content in the air tube, Solution is to ~~change~~ Replace Drier Tube to be changed tube changed 20/11/19	20/11/19 S/m	
ay broken t working.			
) Contra angle ~~Broken~~. nece (SN04230062) taken back	handpiece given (SN OUX62792)	3/12/2019	
~~[illegible]~~ contra angle handpiece cay given to dept (SNOUX62793)		6/12/19	
	Taken to store	Return to ped	
tion continuous working	low suction tube ... changed		

DATE	UG/PG-chair No.	ITEM	COMPLAINT
11.01.2020	UG-54	Dental chair	Light switch cover broken
13.1.2020	P.G.	~~4,5~~ 4, 5	chair scalar not working
13.1.2020	P.G.	2nd	Chair Bottle Broken
13.1.2020	P.G.		
14/1/2020	PG-126	Dental chair	Scaler not working
18/1/2020	U.G	chair-1	Suction not working
18/1/2020	G.A		Airtor Hanpiece not working C7800090] NSK
20/1/2020	G.A		Airtor Hanpiece not working C7800090] N.S.K
21.1.20	U.A		Airtor Hanpiece not working (7800090) N.S.K
29/1/2020	PG.		Airtor Hanpiece not working No: 16101855
3.2.20	P.G.	1st chair	Bottle fitting Broken.
5/2/2020	U.G		① Airtor Hanpiece not working NSK C7800173 ② " Allure 17110672
3.2.20	P.G.		2nd chair Scailar not working.
4/2/2020	PG	Special Room	Airtor Hanpiece not working Chair not working
8/2/2020	P.G	Chair No 127	Scailar not working
11/2/2020	UG		Airtor Hanpiece not working No: 16101855
11/2/2020			" Hanpiece not working [illegible]

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
. cover broken	switch cover changed	11/1/20	
r ₽			
working	Bottle Broken		
H/a Broken	movement not working		
	∞ micro motor not	Board complaint	
	working		
working	Repaired		
working)			
iece not			
0090] NSK			
re not			
8000 90] N.S.K	cartridge changed		
piece not			
5000 90) N.S.K			
e not working	Repaired	31/1/2020	
Broken -			
not working			
173			
17110672			
ilab not			
ee not working			
orking			
working			
ot working			
-			
not working			
173			

DATE	UG/PG-chair NO:	ITEM	COMPLAINT
:2/2/2020	P-G	Chair 127	Scalar not working
24/2/20	UG	Acit tronehade	Not working . C 7800173 N
20/2/2020	PG	Dental chair	2 Adult chair installed
25/2/2020	PG	Dental chair	1 Pedo chair installed
26-2-20	P.G.	Dental chair	6th and 7th chair Hanpiece ~~Not~~
26-2-20	P-G	Pandam	Head not working.
26-2-20	U.G.	4th	chair water Leaking.
29/2/20	U-G		Aritor Hanpiece not working (Allure) 17110672
3/2/2020	PG	Dr Dental chair	Not working
:/2/2020	PG	Dental Chair 1st Chair	Light not working Hanpiece Ai
4/2/2020	″ UG - OMD	· ″	Airleaking
5/2/20	PG	Solder unit	Yellow flame only.
:/2/2020	U.G		Airleaking
7/3/2020	U.G	Dental Chair	Aritor Hanpiece not working Chair not working
1			

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
t working			
aj . C 7800173	NSK. – Slore		
air installed	scaler H/p, tips, light cure given to Sister incharge	21/2/2020	
chair installed	scaler H/p, tipps, light cure give to Sister		
x1 chair 1 Handpiece ~~Not~~	water out 1ot ~~on~~ not working		
working. ir Leaking.			
ee not lure)	Repaired		
ot working	Informed to company – Repaired		
ly.			
piece not working ing			

16/3/2020	P.G.	Phantom lab	→ only Not 3 working properly.
		X-ray Room	→ Screen & Monitor not working
9.6.20	2nd chair		not working.
9.6.20	P.G.	3rd	chair Light not Working.
16.6.20	P.G	1st	Chair movement suction sticker Remove
20.6.20	pulse	oximeter 1	Complaint Repair give to Biju (box only here) (Re
20.6.20	pulp tester	1/ 2/	not working (given to 2 box he
23.6.20	P.G.	1st chair	suction not Regular
23.6.20	P.G	4th chair	air not working
26-6-2020	P.G	1st chair.	Side such Complaint.
29.6.20	P.G	1st Chair	Suction not working. }
30/6.20	P.G	1st Chair	Suction not working. }
1/7/20	P.G.	4st chair	aib not working.
"	P.G.	2st chair	Micromotor Handpiece not cor
4.7.20	~~1st~~ P.G.	1st chair	Suction not Regular Pulp tester not Repair
" "			

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of properly. ux not working y.			
not Working.	New chair under warranty informed to Company	Fathima	↳ light sensor and drive chair of now working Fathima 8/7/2020
t fuction sticker ve	Repaired	Fathima	
e to Biju only here (Re [illegible])			
iking (given 2 box	to Biju 22.6.20) Remove Battery here		
Regular working	Repaired	Fathima 24/6/20	
omplaint.	Repaird	26/6/20	
t working. ut working.	Informed to Confident service person will visit on 1/7/2020	Fathima	
ing. Handpiece not work	Repaired	Fathima 1/7/20	
Regular not Repair	Battery taken to Biju		
[illegible] not working			Need to send to the Bangalore offi

8/8/

8/7/20 2nd chair Dental chair not working

9/7/20 2nd chai Dental Chair not working.

pulp - tester ~~not given~~. } not Repair

9/7/20 pulp tester ~~not give~~ } not Repair

10/7/20

11.7/20 pulp tester not Repair.

Rep

P.G II chair Not working

11/7/20 pulp tester not Repair.

13/7/20 P.G. 2nd chair not working. ...

F

13/7/20

2nd chair not working.

14/7/20 P:G tester not Repair.

14/7/20 pulp tester not Repair

16/7/20 pulp 2nd chair not working.

16/7/20 P:G. 1st chair, Hanpiece water not coming. }

24/7/20 P:G 1st chai Hanpiece water not comeing

25/7/20 P:G 2nd chair not working.

25/7/20 P:G pulp tester not Repair.

25/7/20

Phantom Head Chair Air leak + water loss from Airotor

27/7/20 PG Phantom Head "

28/7/20 PG

Phantom Head Lab Chair Air leak + Airotor water loss

29/7/20 PG " "

30/7/20 PG

Hanpiece retractor not Comming.

5/8/20 P:G. 1st chair not Repair.

5/8/20 P:G pulp Tester not Repair

5/8/20 pulp Tester, not Repair.

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Taken new
27/8/20 - 37
Micromotor Handpiece. New Doctors - 21,000
No: 080 20277

8/8/20 9:07 pulse oximeter not Repair

f y.			
Repair Repair			
	Repaired		
king .			
ng .	Repaired		
orking .	Repaired		
not Coming . water not Coming	Repaired		
working . Repair .	Repaired		
k + Water loss from Airotor eak + Airotor water loss	Repaired NRV changed	Biju 4/8/2020	
otor not Coming. r.) r .	Out of 2 pulp tester's One is beyond repair. One can be repaired, new	17/8/20	One pulp tester returned (Digital · 11) NY 11717 27/8/20

18/8/20	Dentel chair	PG- 127	Air leaking
27/8/20	X-ray timer not working.		
27/8/20	Suction unit not	working → Chair - ⑥	
5/9/20	Airotor H/p	OG	1202014 16101855
8/9/2020	Dentalchair	PG 127	Not working
10/9/2020	Dental chair	P.G	Air leaking
14/9/2020	Dentalchair	P.G	Airtor Hanpiece not working (17110672)
16/7/2020	Dental chair	PG	Not working - Need a lowest ~~Side Hand control of chair Not~~.
6.10.20	5th chair 2nd chair 3rd chair	P.G P.G P.G	not working. not working not working
8/10/20	~~Micro motor~~ Amtor Handpiece Not working (17110672)		
06/10/20	Phantom Head	132 133	Not working Not working
29/10/20	P.G	Scaler Handpiece not	

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Repaired 18/8/2

working 27/8/20

ie - ⑥ 28/8/20

Taken t store for repair
catridge changed, Repaired 5/9/20 5/9/20

12/9/20

12/9/20

reee not
king

- Heard a burst sound. Connector temporarily connected. 14/10/20
~~Hand control of door~~
~~Not.~~

y.
y
io 21/10/2020

2). → store Repaired and returned 15/10/20 14/10/20

→ Transformer get burned, to be changed
→ Transformer, air tubes get burned to be changed
Motor, micromotor, sway working 26/10/20

2/11/20	P.G	1rst	chair, Suction tip Not workin (RIGHT and LEFT).
3/11/20			Lab Micromotor – Priority clinic GC Amalgamator, Apex locd
4/11/2020	PG		Chair Spitoon pipe not
11/11/20	PG		Apex locator tester
11/11/20	PG	6th chair	3way leaking
19/11/20	PG	1st (pedo)	3way complaint
7/12/2020	PG	5	Trimmer.
9/12/20	PG	6th chair (Dr. Aslam)	Movement complaint
10/12/20	PG	7th chair	Aerator no water
17/12/20	P.G.	Phantom Lab	Air hand pieces. Not working.
19/12/2020	P.G.	Chair NO:3	Movement Complaint
19/12/2020	PG	Chair NO:4	~~Aerator Handpiece no~~ Air handpiece not working
19/12/2020	PG	Chair NO:1	Suction tip Not
21/12/2020	P.G	chair NO.1	Suction tip NOt Working
"	"	chair NO 4	NO Water.
22/12/2020	P.G	Chair NO:1	suction tip not working

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tip Not working).		3/11/20	
— Priority clinic mator, Apex locator	shifted (7244002) → shifted to priority on 31/10/20 by Biju George	3/11/20	
Peppre not	working	4/11/2020	
-tester	given back to dept.	11/11/20	
aking	Repaired		
plaint	repaired	Fathima 29/11/20	
	Repaired	9/12/20	
complaint	Informed to company Tech will check it on 11/12/20		Completed on 11/12/20
water	Repaired	Fathima 10/12/20	
not working.		17/12/20	
plaint ~~sec 70~~ not working Not	Repaired	Fathima 22/12/20	
on Working not working	Repaired	Fathima 22/12/20	

30/12/20	UG	Dental chair 7th (New)	[illegible] No water in airotor
31/12/20	UG	Dental chair 8th (New)	No water in airotor
31/12/20	PG	Ultrafil 3D Obturation unit (PCDS/BME/PEDO/1GP/0153)	
4/1/2021	P.G	Dental chair	Movement Complaint —
4/1/2021	U.G	Dental chair	Not working Scaler not working
11	U.G	Dental chair 5	three way not working
5/2/2021	U.G	Dental Chair 1	light not working, Chair movement not working. foot control not working, Switch not working, Airrotor, ~~micromotor~~. Scaler, Suction, Spittoon, 3 way Syringe. water compressor.
5/2/2021	UG.	Dental Chair 2	foot control, Airrotor, Scaler, 3 way syringe
5/2/2021	UG.	Dental Chair 3	Chair movement, foot control, Air rotor, Spittoon, 3 way syringe.
5/2/2021	UG.	Dental Chair 4	Spittoon.
5/2/2021	UG.	Dental Chair 5	Airrotor, water compressor.
5/2/2021.	UG	Dental Chair 6.	Spittoon, water Compressor.
5/2/2021	UG.	Dental Chair 9	Chair movement, foot control, Air Rotor, Spittoon, water Compressor
[illegible]	UG.	Dental Chair [illegible]	[illegible]

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water in airotor	Repaired	
in airotor	Repaired	
:DO/1GP/0153) plaint →	Not working. Can't repair it's internal spring broken need to send it to the company Informed to confident in warranty	31/12/20 5/1/21
Scaler not t working	Repaired Repaired	5/1/21
Chair movement not working, Airotor, ~~micromotor~~ ittan, 3 way Syringe.		
Scaler ~~[illegible]~~, 3 way syringe		
t Control, 3 way syringe.		
pressor.		
pressor.		
pot Control, n, water Compressor		

5/2/2021	PG. ②	Dental Chair ②	light Complaint, Chair movement (foot control), Scaler.
	PG ③	Dental Chair (3)	Chair movement, light,
	PG.	~~Dental~~	Chair not working
	PG.	Dental Chair (4)	Air rotor - water, Switches (chair) Scaler
6/2/21	PG	Dental Chair ②	Hand Control of Chair Not working.
12/2/21	PG : 6	Dental chair	Side switch not working
	PG : 7	"	foot control complaint
19/2/21	PG - 1	Dental chair	Hand piece ~~Note~~ water Not
	~~Autoclave~~ P.G	Autoclave	Not liking
27/2/21	PG - 0126	Dental chair	Not working side switch

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(Foot control) chair movement, Scaler, , light, . sucking . ui, Switches (chair)	Repaired Aerator & Scaler Complaint, Switch complaint (side switch) Informed to company		Fathima 13/2/21
of Chair Not working. not working complaint	Repaired	Fathima 13/2/21	
tote water Not	Repaired	Fathima 27/2/21	
y	Libend complaint to be changed	Fathima	
y side switch	Switch to be changed	"	

OMR.

NO.	Date	Item	Qty	Complaint
1.	17/9/15	Fan (IOPA Room-1) (OMR Dept-1)	2	Not working Properly
2.	17/9/15	Washbasin (IOPA Room-2)	1	Water Leaking
3.	11	Fan (IOPA Room-2)		Not working properly.
4	25/9/15	Chair # 3	–	Chair not working
5.				
	15/10/2015	Rinn XCP instruments borrowed by PG 1 in number (Blue color ring -1 / yellow color film holder -1 together)		Taken
1.	Dr. Pramitha George		15/10/2015	Pranitha 15/10/15
2.				
	18/11/15	OPG Machine (Technical Error) (Error 25)		Not working. (Lat Ceph Mode)
	27/2/16	Dental chair (X-ray room)		Light Not working
	4/3/16	OPG Machine		Not working (Error 25)

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Qty	Complaint	Sign of HOD	Remarks DEMT	Remarks Store	Disposal
2	Not working Properly				
1	Water Leaking Not working properly.				
—	Chair not working		Foot switch repaired Heart switch needs replacement	25/11/15	
ments borrowed by PG (or ring / yellow color film holder) together.	Taken	Students (Peno). Brought back			
15/10/2015	Pranth 15/10/15				
	Not working. (Lat ceph Mode)	18/11/2015 Advised early repair as far as possible Thomas Abraham 27/2/16	Not repairable ↓ Call authorized technician 18/11/15 (Noted) →	Repaired 27/2/16	
	Light Not working				
	Not working (Error 25)				

NO	Date	Item	Quantity	Complaint
	14/4/16	OPG Machine	Not Working 1	Not working
	17/4/16	Automatic processor	Previously not working, follow up checkup advised	Not working - and handed over to store.
	5/5/16	Chair # 3 Chair # 5 Chair # 6	circle switches not working	
	7/6/16	[illegible] Door (X-Ray Room) (Main door entry)	1	Not working Properly
	19/6/16	OPG Machine	~~[illegible]~~ 1	Not working
	14/07/16	Fan (OPA ROOM NO: 1)	1	Not working.
	16/7/16	Fan (OMR)	1	Not working
	20/7/16	A C (OPG ROOM)	1	Water Leakage.
	29/7/16	Dept Comp CPU switch Complaint (Delay in getting on)	1	Not working properly
	10/1/17	Dept Computer (Monitor - Not working)	1	Not working

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ACHINE

ty	Complaint	Sign of HOD	Remarks DEMT	Remarks Store	Disposal.
ering 1	Not working	Thomas Shrestha 14/4/16	Reported to PHC Biomedical incharge		15/4/16
p aflugad	Not working and handed over to store.	17/4/16	Service check person visited BMR [PCB board to be replaced] Repaired 5/5/16	Spare part to be procured Repaired	12/4/16
oither working					
	Not working Property				
	Not working		Front panel changed	Repaired	19/6/16
	Not working.	Thomas Shrestha.			
	Not working.	Thomas Shrestha			
	Water Leakage.				
	Not working properly				
	Not working				

No:	Date	Items	Qty	Complaint
1	22/10/17	Outoclave		Outoclave Not working
2	8/12/17	Outoclave		Outoclave not workin
3	18/1/18	Sterilizer		Connection complaint
4.	6/2/18.	Sterilizer.	Not working.	Sterilizer leaking.
5.	7/2/18	chair 1	up & down not working.	
6.	15/3/18	Outoclave	not working	
7.	8/3/18	Outoclave	not working	
8.	21/3/18	Phone	not working.	?
9.	21/3/18	Sterilizer	not working	
10.	14/4/18	Chair No: 3	Not working.	
11.	13/4/18	chair No: 1		Side switch change
12.	19/4/18			
13.	20/4/18	Chair No: 1	Full repair	Toggle switch, [illegible]
14.	21/06/18	chair 1 complaint [illegible]	No water	Repaired Biju 21/06/18
15.	25/4/18	chair No: 2	chair repair	Sleeve changed
		chair No: 8	chair repairing	Sleeve changed
15A	25/4/18	Automatic processor - 10PA	1	Not working and reported
16	26/4/18	chair No: 7	chair repairing	Joy stick, Sleeve
17.	7/7/18	chair No: 4	No movement	side switch
18.	31/10/18	Autoclave machine		Water leaking
19.	9/11/2018	Needle burner - two	Not working (two numbers)	Handed over to Biomedical Dept

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OCLAVE

E BURNER

MATIC PROCESSOR

	Complaint	Sign of DA's	Remarks	Remark store	[illegible]
	Oato clave not working Oato clave not workin Connelar complant		done	Connelar replaced	22/11/17 6.2.18 18/1/18
rking.	Sterilizer leeking.	Cail chenged	working.		
not ing.		7/2/18 Molamma		Repaired.	7/2/18
ng		Molamma.	: working		Repaired 15/2/18
king					
	?	8/3/18 Molamma	done	Repaired	Biju. 8/3/18
ng. king ng.	Side switch changed	Molamma.	Kettle connector changed	Completed. working	21/3/18
	Toggle switch,	Waste line sleeves changed		Completed	20/4/18
	Repaired Biju 21/06/18				21/6/18
pair	Sleeve changed				25/6/18
rarring	Sleeve changed Not working and repeated		Requested for spare parts	Not completed - in pending	
aving	Joy stick, Sleeve	changed	Repaired		26/6/18
ot	Side switch	changed	Repaired		
	Water leaking	31/10/18	coil damaged need to change	Coil new placed now working	31/10/18
ing	Handed over to	22/11/18		Completed	8/3/2019
mbus)	Biomedical Dept		Needle burner is beyond repair	Requested for new one	19/10/18

DATE	~~Sl~~ CHAIR No	ITEM	COMPLAINT
07/12/18	chair 1	Light	Light is scattering.
21/12/18	"	~~Nefo~~ Dental chair	Movement complaint
4/1/19	Xray Machine (IOPA)	→	Not working
5/1/19	Chair 1	Light	Scattering
	Chair 3	Switch, light	No ~~up & down~~ switches, No pedal switch, ~~chair~~ Light not clear.
	Chair 4		Spitoon not working, Front rest switch not working, Pedal switch not working
	chair 5	switches	up & down, front rest switch, pedal switch, Spitoon not working.
	Chair 6	Switches	up, down & all switches of chair pedal switches not working. Vertical ~~stand~~ arm of dental chair is rusty
	Chair 8	Pedal swich	Pedal switch ~~not~~ not present
5/1/2019		Needle burner (2nd)	Not working
14/1/2019		Pulp tester 1 No	Not working to check the batteries present. handed over to biomedical Dept.
21/2/2019	chair 9	Dental chair	Not working
21/2/19	"	Sterilizer	Not working
7/5/2019		Visitors Chair (Iron Chair)	to be weld

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COMPLAINT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT STAFF
ight is Scattering.	Repaired	7/12/18	
Movement complaint	Repaired	27/12/18	
Not working	Fuse changed working now	4/1/19	
catteriny			
~~up & down~~ switches, No pedal witch, ~~chair~~ Light not clear, bitoon not working, Front- st Switch not working, Pedal witch not working	Need spare parts, Request forwarded.		
& down, Front rest Switch, dal switch, Spitoon not working.	Spare parts required	19/2/19	
, down & all Switches of chair dal Switches not working. Vertical arm of dental chair ~~and~~ is rusty	Spare parts requested.		
dal switch ~~not~~ not present	Pedal switch already absent in this chair. New set not available in the company.	No Movement → open headrest with side switch	
Not working	Beyond repair	5/1/19	
Not working check the batteries present. nded over to biomedical ept.	Return to OMR		
Not working	Repaired	21/2/19	
Not working	Repaired		
to be weld	→ Please Inform to Supervisor		

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Date	Chair No	ITEM	COMPLAINT	REMARK OF BIOMEDICAL STA
24.5.19	1	Dental chair ~~movement~~	Movement	
24.5.19		Dental chair	light	Repaired
11-6-19		PulpTester	not working. handed over. Tec. Biju.	Returned to departmen
19/10/19	XRay-1	DentalChair	Movement Complaint	Repaired
03/11/19		Autoclave	Beyond repair →	To be procured new machine
		I/O Camera	not working	New issu
15/01/2021		Xray Viewer	New X ray viewer not working	Viewer box complaint - inform
6/02/21	001	Dental chair	al chair sleeves changed	chair made functional
6/02/21	002	"	chair made functional	all sleeves fully changed
6/02/21	003	"	chair made functional	all sleeves changed
6/02/21	004	"	chair repaired sleeves	all sleeves changed
10/02/21	005	"	Chair PCB changed (old stock)	sleeves changed
11/02/21	006	"	side switch changed, sleeve	changed
11/02/21	007	"	chair back broken -	Need lathe work
11/02/021	008	"	sleeves changed	
21/3/21	007	Dental chair	chair Not working	Need lathe work

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
Repaired	Fath	
Returned to department		
Repaired	Fath 19/10/19	
o be procured new machine		
New issued	on June 2020 Fath	
Viewer box complaint - informed	to company (under	warranty) Fathima 16/01/21
chair made functional		
13 sleeves fully changed		
11 sleeves changed		
all sleeves changed		Fathima 11/2/21
Sleeves changed		
changed		
Need lathe work		
Need lathe work	Fathima 01/3/21	

PHD .

Happy New Year

S.No Date	Items	Qty Qty	com
05/01/16	One Chair	01	Brocken
27/1/16	Toilet fleshner	1	Damaged
4/2/16	Chair # 3		Scalar not working
6/2/16	Chair # 3 Chair # 4 Chair # 1		Scalar no vibration
8/2/16	Chair # 4		Scalar no water
10/2/16	Airotor handpiece not working		
	Chair # 3		Micromotor not working
9/2/16	Sterlizer Coil		Not Working
11/2/16.	Sterlizer washer & ~~cord~~. coil		Damaged
23/2/16	Chair # 1		Scalar no vibration
	Chair # 3		No water from scalar point

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al	Complaints	Signature of doctor	Remarks of Departments	Remarks of store	Desposa
		15/2/16			
ocker					
amaged			Repaired	10/2/16	
alar not working			Repaired	4/2/16	
Scalar no vibration			Repaired	6/2/16	
calar no water			Repaired	8/2/16	
ot working			Repaired & lubricated	10/2/16	
Micromotor not working			Repaired	10/2/16	
Not Working			Repaired	10/2/16	
Damaged			Replaced	17/2/16	
Scalar no vibration No water from scalar point			Repaired	15/2/16	

Community Department

S.No	Date	Item	Qty	Complai
	25/2/2016	Bathroom pipe Leak y forced due	1	Pipe Leak y forced d
	2/3/16	Chair # 3		Suction not working
	5/3/16	chair leack ①	1	chair Leackage
	8/3/16	Chair # 5		No chai downward not
	9/3/16	Chair # 3		Scaler - no vibration
	17/3/16	Chair # 1		Scaler no water
	18/3/16	Chair # 3		Scaler not working
	22/3/16	chair - 2 plastic 1- Red colour.	3	Repairing (Store). Screw loose
	30/03/16	Community Dept: Fan no: ⑥.		Capacitor not working
	1/4/16	Chair # 1 Chair # 3 Chair # 4		Scaler not working
	2/4/16	Community Department	1	Light curetipare not working
			1	Light cure giving to Conso dept.

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Complaint's		Signature of doctor	Remarks of Dept	Remarks of Store	DISposal
Pipe Leack 4 forced due				Repaired	5/6/2016
Suction not working	→			Repaired	2/3/16
hair Leackage	→			Repaired	7/3/16
No dai. downward not				Repaired	8/3/16
Scale - no vibration				Repaired	9/3/16
Scalar - no water				Block cleared	12/3/16
Scalar not working				Repaired	12/3/16
pairing (Store). rae loose	→				
pacitor not working	→			Repaired	Stleepten 30/03/16
alar not working	→			Repaired	1/4/16
ght curetipare not working	→			Light cure tip broken	Replaced with new one & checked ok
ling to Conso dul.					

03/1

Community Department

S.no	Date	Item	Qty	Complaints
13/4/16	→	Shair # 4		Scalar not working
		Chair # 4		Suction ~~set~~ not wo

15/4/16 Chair # 6 Chair - not working

21/4/16 ① light cure unit — taken & given to (Conso U.U)

21/4/16

25/4/16 Chair # 3, # 4 - Scalar not working

29/4/16 Chair # 3 Suction not working

Chair # 4 Scalar not working - no vibration

2/5/16 Chair # 3 Scalar - no water

3/5/16 Chair # 4 Scale - no vibration

9/5/16 Chair # 4 Scalar no vibration & wate

11/5/16 Chair # 3 Scalar not working

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unity Department

Complaints	Signature of doctor	Remarks of Dept	Remarks of Store	Disposal
Scaler not working		Repaired	13/4/16	
Suction ~~set~~ motor taken & placed in mobile van chair #1		Provided new suction motor & checked working	13/4/16	
working	Fuse problem	Replaced with new fuse	15/4/16	
& given to (Comm. V H) 21/4/16				
working		Repaired	27/4/16	(25,20-on leave)
working		Repaired	29/4/16	
- no vibration		Repaired	29/4/16	
		Repaired	2/5/16	
		Repaired	3/5/16	
woke		Repaired	4/5/16	

S.No.	Date	Item	Qty	Complaints
1/6/16	→	Chair # 1		Scalor no water
6/6/16		Chair # 4		Scaler - no vibration
21/6/16	→	Museum		Pipe Leack
21/6/16	→	Staff Room		Toilet Fleshner Leack
20/6/16		Dental chair Repairing		
		chair - 1		Everything ok Scaler and airroter Problem solved Suction done
		Chair - 2		NO Suction motor
		chair - 3		Everything ok
		chair - 4		chair working Suction, Scaller working no other complaints
		chair - 5		chair not working motor damaged
		chair - 6		No movement NO Suction motor, No Scaler
		chair - 7		NO motor. Light not working
		chair - 8		Light not working

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Complaints	Signature of doctor	Remarks of Dept:	Remark of Store	Disposal
Scalor no water		Repaired	7/6/16	
Scalor - no vibration		Repaired	6/6/16	
Pipe Leack				
pilet Fleshrer Leack				
ring				
eything ok rles and airroter lem Solved uction done Suction motor				
ything OK	Done			
r working suction ler walking no complaints rair not working s damaged				
movement NO n motor NO e motor Light not ing				
not workin				

S	DATE	Item	Complaint
1	26/7/16	Chair # 3	Scaler not working
6	29/7/16	Gents Toilet	N Flesh not working
2	8/8/16	Chair # 2	No movement
2	17/8/16	'S' Shape chair	Dameged. ①
	8/8/16	mouth mirror	Dameged ④
2	8/8/16	Prob	Dameged ④
	18/8/16	Chair #1	Suction not working
	25/8/16	Chair #1	Scalar – no vibration
	29/8/16	Chair #3	Scaler no water
	22/9/16	Fan 7th no:	Not working
	25/10/16	chair# 2	Suction Not working, No scaler
		chair#5	No movement
		chair#6	No suction, No scaler
		chair #7 #8	Totally non functional
		chair#1	Airotor not working

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MEDICITY
TIRUVALLA-7

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Complaint	Signature of Doctor	Remarks of Dept	Remarks of technician
not working		Repaired	Water block 29/7/16
not working		Repaired	Flesh Tank on- 30/7/16
ement		Repaired	8/8/16
ed. ①		Replaced	8/8/16
d ④		Replaced	8/8/16
d ④		Replaced.	8/8/16
not working		Repaired	19/8/16
- no vibration		Tip loose	Repaired 21/8/16
no water		Solenoid block	Repaired 29/8/16
orking		Repaired full damaged	Repaired Stephen 5/10/2016.
s Not working, No scaler movement			
uctios, No scaler			
lly non functional			
tor not working			

S. No	Date	Item	Qty	Complaints
1	10/1/2017	Extension cord	1	Not working
2	"	Curten - Lecture hall-3	1	Damaged
	24/03/17	Wash byeson Leack For 1st in Common Bathroom	①	Leack
	11/04/17	Sterliser not working at 9.15 am		
		Re		
	4/4/17	chair 1st Scaler not working		
	21/4.	Suction not working for 3rd chair		
	Wednesday 3/5/17	chair 1st : Scaler Suction working now Air problem working pending		
		chair 2nd . movement done only for airotor		
		chair 3rd . Now is not complaints. Scaling Airotor Suction no complaint		
		chair 4 Scaler Suction worked		
		chair 5 Repaired chair now only for Airotor & Suctiong no Scaler		
		Chair 6 only work for light & movement		
		chai 7		

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	Qty	Complaints	Signature	Remark of DCH	Remark of Stor	Disposal
1-3.	1 1	Not Working Damaged		←		
eaek oon	①	Leack				
l		Working at - 9.15 am	-	Repaired at - 10 Am		
not		Working		Repaired on 5/4/17		
j		for 3rd chair		Repaired		
working now ceing leeding						
bone		only for aidtor				
		Complaints.				
os		Suction no complaint				
		worked				
l now. only for ong no scaler						
		light & movement				

S.No | Date | Items | Qty | Complaints

8 - chair 8 No Water connection
Light go Airotor Work were Completed

Chair # 3rd Scailer Tip Connection block
No Water (3/6/2017)

Chair # 5 No Water Supply only for chair 5.

Chair # 4 Pipe leackage for valve.

Chair = 7 Shifted to Kozhencherry clinic on 27/7/17 at 12.30pm Permission to. DR. Vinodh

27/10/2017 -> 8 No. Fan not Working (

Department Pipe leack

Staff room bathroom pipe leack Repaired on 5/3/2018.

28/10/17 plastic chair - 2 sent Store ~~to~~ damaged
① chair replacement (28/10/17)

30/10/17 - 8 no fan Repaired (Jinson)

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Complaints		Signature	Remark of DMO	Remark of store	Disposal
on					
orle Was Completed					
Connection block (3/6/2017)			Repaired on 8/6/2017 at 8.30Am		
pelay only for					
valve.					
ozhenchery clinic 12.30pm permission					
vot Working (					
Leack Repaired on 8/3/2018.					
Stove ~~for~~ damaged					
ent (28/10/17)					
Repaired (Jinson)			Repaired done		

15/11/2017 – chair no: 6 Full Repairing at - 10.30 Am →

24/11/17 ~~A~~ Chair Not working No(3) No:46 Jathin 24/11/17

28/11/17 Suction not working chair no: 3 Biju 28/11/17

20/11/17 Suction not working chair no: 3 Biju 7/12/17

13/1/18 chair 1st chair leack } Jathin 13/1/18
" Chair 3rd Scaling not working }
15/2/18 chair No: 5(48) Up/down not working } Biju 16/2/18
16/2/18 chair No (47) Backrest not working (Side keypad complaint need to change) Jathin

24/02/2018

Portable Dental chair Shifted To Punnakad clinic on - 23/02/2018 (Dr. Mahima)
And one portable chair Replaiced community Dept. Dr. Mahima
Their light was not worked.
by Tiny PHD Staff.

6/03/2018

Staff room Bathroom Wash basin Pipe leak bathroom pipe leak Repaired on - 9/3/18
Common Bathroom urenal leak
[illegible] Repaired 7/3/2018

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Full Repairing
10 30 Am →

3) no 46 — Fathima 24/10/17

chair no: 2 — Biju 28/11/17

chair no: 2 — Biju 7/12/17

le
t working } Fathima 13/1/18
not working } Biju 16/2/18
ot working (Side keypad complaint need to change) Fathima

chair Shifted
ie on - 23/02/2018
(Dr. Mahima)
hair Replaiced
Dr. Mahima
ot Worked
by Einy PHD Staff

oom Wash basin
pipe leak Repaired
on - 9/3/18

rcenal leak

3 Patteros for Community Dept: for doctors.

Dr. Rino Room 1 new fan Added.
9/03/2018

chair no: (3). Leack for bottle. (Inform) at 1pm
Repaired.

chairstha:
12/3/18 - Stethescope Complaint : Taken to biomedical
13/3/18 Aro leaking tube broken
Returned Fathima Fathima

15/3/18 Sterliser Tray new given to Fathima / old Tray missing.

16/03/18 Black Chair 6 Room for Dr Vinodh

16/03/18 — Museum Fan Last (3) cups damaged

3/04/18 — portable chair taking to pedo Department ~~from Biju~~ inspection
Returned

4/04/18 - Amalgamator taking to pedo dept: for inspection by Fathima
11/4/18 chair (confirt) shifted back from pedo Fathima Returned.

12/04/18 → chair no. (3) Handpeace not working on (11/04/2018). - Repairing done (11/04/18).
Fathima 12/4/18

chair no: 4. Handpeace cord wire changed

13/4/18 -> Suction complaint chair No: 47 Repaired Faith 13/4/18

14/4/18 - Fan NO - 4. room for Dr. Benty -> Fan not working

Repaired new fan done

17/04/18 => Dr. Shibu room Fan position chainged
done => Elec. Thomas

20/4/18 -> chair No: 6 Spittoon tumbler leaking Faith

20/4/18 - chair No: 4 Scaler complaint Biju 20/4/18

24/4/18 => chair bottle new ③

2/5/18 -> Scaler handpiece complaint
chair No: 46. Biju 2/5/18

5/5/18 - Scaler - No water - Faith

11/5/18 - chair No: 44 Water leaking Repaired Biju

15/5/18 - chair No: 46 Suction not working Repaired Faith

18/05/18 - chair No. 46 Suction not working Repaired Biju 19/5/18

18/05/18 - chair No - 47. Handpeace Tube Hoting Repaired Biju

4/06/18 - Chair No: 46 - Suction not working
chair No - 47 - not working Biju 16/6/18

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chair No: 47 Repaired 13/9/18

entry -> Fan not working

Fan done

position changed

done -> Elec - Thomas

tumbler leaking

- no complaint Biju 20/4/18

New ③

plaint- Biju 2/5/18

ter leacking Repaired Biju

ator not working Repaired 15/5/18

uction not working Repaired Biju

andpeace tube Hosing Repaired Biju

- Suction not working

t working Biju 20/6/18

9/06/2018 - chair no: 46 Suction not working 9/6/18

12/06/2018 - chair no: 47 Air leack - Suction very slow Biju 26/6/18

19/06/2018 - chair no: 46 Suction not working Biju 26/6/18

29/06/2018 - chair no: 48 Airotour Tube leack, chair No: 47 Aerator leaking

Repaired on 29/6/18

4/07/2018 - chair no. 46 Scaler not working Repaired Biju 4/7

4/07/2018 - chair no: 47. Full leack Biju

5/07/2018 - chair no. 46 Scaler tip Water not coming } Rectified Biju

7/07/2018 - chair no 48 - Scaler tip no vibration Repaired 13/7/18

12/07/18 - Headlight charger not working Need to purchase locally

Brought ② New charger 25/7/18

12/08/18 - Portable chair taken to Pedo departments under inspection. Adviced Dr. Vinodh.

13/4 ·			COMPLAINT
		xx	No Water
		nozzle	Leack / Scaler not workin
7, 8/0	68	chair	Leack
		Suction	Not Working
	"	Cavity holder loose	->
5/10/18	44	chair ~~Water leaking~~	Water leaking
12/10/18	46	Chair	Air leaking
20/11/18	46, 47	chair	No Water (Scaler Tip).
2/01/2019	46	chair	No Water Scaler Handpiece
5/02/19	49	chair	scaler not working
13/2/19	44	Dental chair-comp	Airotor not working
1/03/19	47	3 Way Leaking	Scaler Complaint
14/03/19	44	Scaler Tip	No Water Scaler Handpiece
2/3/19		Head torch	Torch's charging pin complaint
15/4/19	44	Dental chair	Scaler Complaint
	47		Suction Complaint
15/4/19		Sterilizer	Temporarily shifted to with permi
30/5/19	47	Scaler - Dental chair	etc. Scaler power low
30/5/19	51	Dental chair	Chair movement Complaint
8/07/19	44, 47	Scaler not working	chair not working
			Air Leaking
17/7/19	47	Scaler unit	New Scaler unit SN : S19401908
27/7/19	48	Dental chair	Bulb not working

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COMPLAINT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
No Water Leack / Scaler not Working Leack	Water coming through air	Fath	
Not Working →	*Hose should be replaced Repaired	Fath	
Water leaking	Problems due to water problem in air, Temporarily rectified	Fath 5/10/18	
Air leaking	Repaired	Fath 12/10/18	
No Water (Scaler Tip).		22/11/18	
No Water Scaler Handpiece	Repaired	Fath	
Scaler not working	Repaired	Fathima 7/2/19	
Airotor not working	NRV changed Repaired	Fath 13/2/19	
Scaler Complaint	Repaired Fathima 1/3/19		
No Water Scaler Handpiece	Repaired	Fathima 14/3/19	
Teach's charging pin complaint	Repaired	Fath 28/3/19	
Scaler Complaint Suction Complaint	Repaired	Fath 15/4/19	
Temporarily shifted to porosity clinic with permission from Dr. Benly (HOD) →		Fath	→ Return Back Fath
etc. Scaler power low Chair movement Complaint	Repaired	Fathima 30/5/19	
Chair not Working Air Leaking	44 Air regulator to be changed		
New Scaler unit in SN : S19401909	in chair No. 47	Fath 17/7/19	
Bulb not Working →	12V [illegible] bulb changed [illegible]		

DATE	UG/PG - CHAIR NO	ITEM	COMPLAINT
6/08/19	chair No 47	Scaler	No Water, Air leaking
23/08/19	chair No 46	Suction	Not working
16/09/19	chair No. 46	Leaking	Air Leaking
22/09/19	chair No. 46	Suction	Not working & Damaged
2/11/19	47	Movement	Movement not working
4/12/19	49	Dental chair	light complaint
6/12/19		Autoclave	Manual autoclave washer new
23/12/19	47	Aerator	Aerator not working
25/01/2020	Asset id 0191	Dental chair	Movement Complaint
/02/2020	0192	Dental chair	Sample painting done by
20/2/2020	0192	Dental chair	Seat & Back cushion fixed
16/1/20	New Dental chair		Light not working
20/1/20	"	Dental chair	-> PCB changed (our stock)
22/1/20	D 03	Dental chair	Not working

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LAINT	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
Water, Air leaking	Repaired	6/8/19	
working	Repaired	fathi 9/9/19	
leaking	Repaired	18/9/19	
ing up Damaged	Stand broken		
Movement not working	Switch complaint	fathi 2/11/19	
complaint	light switch & light cover Changed	fathi 4/12/19	
autoclave washer new	given	fathi	
lor not working	Repaired	fathi 23/12/19	
ement Complaint	Up/Down Motor changed	fathi 25/1/2020	
le painting done by	IKON	fathime	
& Back cushion fixed		fathime 20/2/20	
t not working -> PCB changed (our stock)	Sensor complaint informed to company (under warranty) Bjm 20/1/21	fathime 16/1/20	
working	Low suction tube and holder changed and Repaired	fathimi 22/1/20	

OMFP -

22.05.18 - Students - 18 Microscopes not working
- Faculties Dr. ARJUN & Dr. TIBIN - Table Keys -
- Staff Room Small Almarah Key -
- Staff - Gents Toilet - Flush - water leak.

23/5/18 - 13 Microscopes repaired 13 Bulb (6V) changed

24/5/18 - 2 Microscopes repaired (2 bulb changed)

3 Not repaired.
1 - No holder with stand } Spare needed.
2 - Holder complaint }

25/5/18 - Shifting Dental chair to next room -

24/7/18 - Stop watch / Timer not working - Battery changed

26/7/18 - Students - 16 microscopes not working } 11 Nos Repaired 2 Bulb chang

30/7/18 - Microscopes (19) - Bulb fuse.

2/8/18 - Landphone extension HOD Room - Not installed

4/10/18 - Microscope (071115407) Complaint Repaired - Bulb (6V) changed

Fathima 4/10/18

1/9/19 Binocular Microscope - bulb fuse.

1/9/19 20 Microscope not working (light complaint)

14/10/19 29 Microscope not working (light complaint)

30/11/19 17 Microscopes repaired 7 numbers to be

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13/12/19 - Student lab stools screw replacement - reminder
Oral Cancer detection centre - Dental chair bulb replacement - reminder -

Biji
21/12/19

2021

Ortho
3 copies.

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3/11/2015	Airotor handpiece - not working. PG. Chair no-2.	Dr. Herin.	Repaired	
12/11/15	Light cure not working. (~~chair 3 (PG)~~)			
"	~~Airotor Handpiece~~,			
30/11/15	Micromotor handpiece ~~not working~~ - Bur becomes loose while its switch on.	Dr. Reema.	Repaired	30/11/15
12/12/15	Micromotor handpiece not working (2)	Dr Reema	Repaired	13/12/15
6/1/16	Micromotor. handpiece Not working (U.G)			
"	Airotor Handpice Not working P-G. chair No - 2		Repaired	7/1/16
"	Scaler Handpice Not working P.G ~~[illegible]~~ Chair No 6			
16/1/16	Micromotor Handpiece Not working		Repaired	16/1/16
27/1/16	Micromotor handpiece not working (P.G) (Dr. Lijo)		Repaired (loose contact)	27/1/16
16/2/16	P.G chair No: 7 Complete chair not functional		Repaired	16/2/16
	P.G Chair : 3 Airotor handpiece not working (Dr. Joe)		Repaired	16/2/16
18/2/16	~~P.G Chair # 6~~: Micromotor handpiece (P.G) not working		Repaired	18/2/16
24/2/16	[illegible]			

blem
om
ud
Repaired

(MINOR)
12/11/15

Repaired & Returned
14/10/15

17/10/15

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26/2/16 Airotor handpiece not working. no- C5Y54B89 Need new catridge } Out of stock (Replacing with new one) 1

26/2/16 Micromotor not working (U.G) Repaired } 26/2/16

29/2/16 Airotor handpiece - C7500025 issued & checked
(micromotor) ~~Airotor handpiece not working~~ working properly 29/2/16 15

18/3/16 ② Tracing top - X-ray not working 1 → Repaired 18/3/16

19/3/16 P.G. Chair No: 6 Not working.
P.G. Chair No: 7 Not working 2 - Pending ↳ few lines → fuse gone 18/3/16 28
① Micromotor - Not working (U.G)
23/3/16 ② Micrometor Not working (U.G). ① Repaired 23/3/16
Control box taken for repair → Replaced with other one
22/3/16 30

31/3/16 Airotor handpiece - C7600845
Issued to dept. with new catridge 31/3/16 41

9/4/16 Chair#1 (U.G) - Water leak from filter Repaired 9/4/16 9

Chair # 2 (P.G) - Chair handle loose Fixed 9/4/16

Chair # 8 (P.G) - Movement not working Checked ok 9/4/16 17

14/4/16 Sun autoclave not working Taken for coil 2.

stock with new one)	15/4/16	Chair # 6 No chair movement (up-down) Chair # 7 No chair movement (up-down)	Chair motor damaged (2)	Replaced with new motor & Repaired 15/4/16
'c 8/7/16	15/4/16	Model trimmer (p.n) not working	Shaft rusted & disc broken	Shaft rust cleared & disc order 15/4/16
ew lines + fuse gone 12/3/16	28/4/16	Chair # 7 - No light	Sensor PCB burnt	- Need spare 28/4/16
:/16 one) /16	30/4/16	Micromotor handpiece (U.N)	Not working	Repaired 30/4/16
	4/5/16	Airotor handpiece (2) nos	not working	Repaired 4/5/16
	9/5/16	New ① Micromotor handpiece & control box issued	Installed	Checked O/c 9/5/16
	17/5/16	Micromotor handpiece & control box not working	Repaired	17/5/16
	23/5/16	Chair # 4 Suction not working	Repaired	23/5/16

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26/5/16	Chair # 9 (Dr. Rima)	Scaler not working Suction not working	Repaired 26/5/16	7,
2/6/16	P.G	Micromotor handpiece not working	Repaired 2/6/16	
6/6/16	P.G	Chair # 5 Movement not working Airotor port leak	Repaired 6/6/16	
6/6/16	P.G	1 MM handpiece not working	Repaired 8/6/16	21 62
10/6/16	U.G	Chair # 2 side panel not working	Repaired 10/6/16	
	P.G	Chair # 7 No light		
14/6/16	P.G	Chair # 8 - 3 way syringe leak	Repaired 14/6/16	13
15/6/16	U.G	Chair # 6 Air leak	Repaired 15/6/16	20
18/6/16	U.G	IMM handpiece and control box not working	Repaired 18/6/16	
22/6/16	P.G Chair # 4 Chair # 5 Chair # 7	Airotor port - no water Airotor port - no water, scaler not working Airotor port - no water	Repaired 22/6/16	29
30/6/16	Chair # 1 (P.G)	Airotor 3-way syringe - water leak	Repaired 30/6/16	2
		Airotor handpiece not working	Repaired 30/6/16	

C7600845

7/7/16	Chair # 4 (Dr. Liji)	Airotor port leak - WRV value damaged	Replaced with spare
	Chair # 9 (Dr. Jo)	Airotor foot value leak	Repaired
	P.G	Airotor handpiece C75 00025 not working (Bur stuck)	Repaired 7/7/16
~~12/7/16~~ 12/7/16	~~P.G.~~ P.G.	Tracing table - 2 complaint Model Trimmer - Not working Autoclave Tube - Complaint → Missing Airotor handpiece [illegible] - Repaired	12/7/16
13/7/16	P.G	Chair # 9 : Air value leak - (Dr. Jo)	Repaired 13/7/16
20/7/16	P.G	Electro-Polisher unit - air port leak	Repaired 20/7/16
	U.G	IMM handpiece not working	
25/7/16 (P.G)		1 Dental chair (No 6) not working 2 Lab micromotor - 3 not working. - Repaired 3. Soldering Torch - 4 Not working. 4. model Trimmer. 1 (disc) 5 Tracing Table. 3 Not working. - Repaired 6 Plaster dispenser. 2 not working	29/7/16
29/7/16	P.G	2 Dewaxing bath taken from prostho not working	Repaired
2?/7/16	P.G	Chair [illegible] [illegible] [illegible]	

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5/8/16	P.G.	Sterlizer leeking	
8/8/16	U.G.	Chair No: ③, Chair No: 8 Not working	#3 Repaired #8 Electrical problem
13/8/16	V.G Chair #1	No aide movement	Repaired
	P.G Tracing top	Power plug not working	Repaired
20/8/16	P.G.	Airotor handpice Not working.	Repaired
25/8/16	P.G.	Chair No. 4 Scalar Not working	Repaired
	P.G.	Chair No. 7 Scaler. Not working	Pending Repaired on 26/9/16
5/9/16	P.G.	Welder Not working ②	
23/9/16	P.G.	Airotor handpice Not working. (2) ① C7600845 ② C7500025	
	P.G.	Airotor handpice Not working ②	
17/10/16	U.G.	Model Trimmer 1 Not working 17/10/16 1 New	
18/10/16	P.G.	Chair No. 8 (Leaking) Chair No 7 (Airotor Handpice Leaking). Chair No: 6 Not working.	
28/10/16		Light cure unit Notworking. (Minda) Welder Not working (Minda)	
22/10/16	P.G.	Chair No: 7 Airotor handpice Not working	
		Airotor handpice Notworking	
	P.G.	Chair No 6 Not working	
26/10/16	P.G.	Chair No: 8. Not working	
28/10/16	P.G.	Electro polising unit leaking	

7.

epaired.	28/10/16	P.G.	MicroMotor Notworking	
tried . oblem		P.G.	Model trimmer Not working	
aired	29/10/16	P.G.	Chair No. 8 Light Not Working	
ired	2/11/16.	P.G.	Chair. 7 Airotorpoint No air.	
	10/11/16	"	Chair No. 8 'Air leaking	
ive	16/11/16.		Chir No:5 Micromotor complaint.	
	22/11/16	U.G.	Micromotor Not working.	
paired	23/11/16	P.G.	Airotor handpice	
Pending	29/11/16.		Chair. leaking	
ived on 6/12/16	13/12/16.	P.G.	Chair No. 8 Light Not working	
		P.G.	Poling lath Not working	
	20/12/16	P.G.	welder Not working	
	3/1/17	P.G.	Soldering tourch Not working. (5)	2017
	"	P.G.	Micromotor Handpice Not working ②	
	"	P.G.	chair No:2 Doctor stool	
		P.G.	Vac Mix ~~Not~~ ~~working~~ did replace.	
			Chair No:2	
	3/10/17	P.G.	Micromotor Not working * Handpiece Complaint	
	"	P.G.	Chir NO:5 Suction Not working	
			Airotor handpice Not working	
	"	P.G.	07800186 → New cartridge placed	taken back to d
		P.G.	Hyderosolder Unit Not working	
			~~07800486~~ * Need to Call Jayee.	26/1
		P.G.	Lightcure unit (Kavo) Not working * Need to send to	Supplier
	6/10/17	P.G.	Micromotor Handpice Not working	
			Ex-6B 04900332.	
	7/10/17	P.G. Lab	Micromotor Handpice Not working ③	
	7/10/17	P.G.	Chair No:2 Handpice water leaking	
	"	P.G.	Chir No: 2 Suction Not working	

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7/10/17 P.G. Chair No 4 Airleeking.
" P.G. chair No. 6 Not working
12/10/17 P.G. welder ② Not working.
" P.G. chair No 1 Air leeking
12/10/17 P.G. Chair No: 3 Air leeking. - -

13/10/17 PG Kavo light-cure taking for repair (for sending to company - EKM) (YOUHONG) for HOD

17/10/17 P.G. Chair No: 2 Handpice Not working

20/10/17 P.G. chair No: 1 Airleeking
chair No: 2 Airleeking.
20/10/17 P.G. Welder ② Not working
" P.G. Lab Micromotor Not working.

27/10/17 P.G. Lab Micromotor with handpiece (Sl N.: 127) taken to Biomedical

28/10/17 P.G. Trimmer water leeking
31/10/17 Sandblaster not working
4/11/17 P.G. Lab Micromotor Not working
Micromotor Handpiece Notworking
6/11/17 P.G. Chair NO 5 Suction not working
10/11/17 P.G. Model Trimmer water leeking
10/11/17 P.G. Chair No 4 light-cure unit ~~not working~~ replaced - 10/11/17 10/11/2017
14/11/17 P.G. Chair No 1 Air leeking
Welder (2) Notworking
16/11/17 P.G. light-cure unit not working
20/11/17 P.G. Chair No: 5 Micrometer Notworking Repaired
23/11/17 P.G. Chair No: 6 Motor complaint 23/11/17.
27/11/17 P.G. Chair No: 1 Airleeking. 28/11/17.
28-11-17 P.G. Chair NO: 5 Spitoon water licking.

29/11/17 P.G. Chair NO: 2 Air leaking
Welder 3 Not working — 29/11/

Light cure Bee cool (Turbo) taken from Pedo dept. working good — 29/11

30/11/17 PG chair No: 3 chair light handle fell down — 30/11/
6/12/17 UG. Chair NO: 8 Not working — 6/12/1
UG chair NO: 1 Suction Not working
UG Chair NO: 9 Not working — 4/12/17

7/12 P.G. Chair NO: 8 not working — 7/12/1
18/12/17 P.G. Chair NO: 2 Scaler Not working — 14/12/
Sandblaster Not working — 18/12/1
26/12/17 PG chair No: 3 air leaking
chair No: 5 Spittoon bowl. leaking } Need to change air tube — 27/12/1
4/1/18 PG Chair NO: 8 water kicking — 4/1/201

13/1/18 P.G. Chair No: 4 Suction Not working — 13/1/18
6/11/17.

18/1/18 P.G. Chair NO 3 Air leaking
UG Chair NO: 1 Air leaking — Need to replace tube (air) 3 way syringe should be changed — 3way (new) placed

10/11/2017 23/1/18 P.G chair NO : 8 Airotor Handpiece water leaking — Rectified
26/2/18 PG chair No : 7 Scaler, Airotor not working — Rectified

12/2/18 P.G. Chair NO: 5 air leaking — Replace silicon — Repaired 14/2/18
Repaired 17/2/18 P.G. Chair NO: 7 air leaking — Repaired 17/2/18
23/11/17. 17/2/18 P.G. Carvo chair Not working
28/11/17. 27/2/18 PG Kavo chair handpiece not working — Repaired 27/2/18

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2/3/18	PG	② Model Trimmer - Not working	For HOD	2/3/18
	P.G.	Sandblaster Leaking	Repaired.	
3/3/18	P.G	~~Kavo chair Air Leaking~~		
	p.G.	Chair No:2 light-cure unit loose connection.	Taken to biomedical for repair	
	~~UG~~ U.G.	Model Trimmer Complaint (Delta)	Motor complaint Need to send motor for repair/[illegible]	
9/3/18	PG	PG chair No 101 ~~light~~ Xray viewer a new fixed chair No:102 light cure complaint Micromot foot pedal complaint - Repaired No 103: ~~[illegible]~~ Xray viewer fixed. foot control full set complaint - New joystick placed. 3way syringe air-water exchanged. No 105 : Xray viewer fixed		Biju 9/3/18
14/3/18	Pg	P.g. Chair NO [illegible] light complaint Chair No 104 light Not working Chair No 108		
15/3/18	Pg.	Micro torch -4 3 damage 1 working		
2.	"	X-Ray viewer -1 ✕ Sun plam vieow	plot No: 1-1A	
3.	"	Welder -1 return by store	No: 6401	
4.	"	Light cure -1 return by Store.	Model No: UIT:312-09	
5.	Microetcher-ERC-50 "	Sand blaster - return by Store.	Sand b/Small	
6.	"	Auto clave - 2		
7.	"	model Trimmer -3.		
8.	"	OHP		
~~9~~.	[illegible]	[illegible]		
16/3/18	PG	Chair No: 8 light Not working		
16/3/18	PG	Aerotor - C7500025 - Not working		16/3/18

19-03-2018 . MONDAY.

2/3/18

1. Returned by store FOR HOD

1. PG. X-Ray-viewer-1-Scan plan view-PLOT No: 1-1A
2. " Welder → No: 6401.
3. " Crystcure → model No: UIT-312-0913
4. " Sand blaster → microetcher-ERC-50

19/3/18 Dr. Vivek. Received 19/3/18

20/3/18. Tuesday.
Dircles - Not ulesting leaking

int colo vio (cond)

21/3/18 UG lab Trimmer shifted from Ceramic (JT 19-C) lab (prostho) Temporarily — FOR HOD. Dr VIVEK — 21/3/18

9/3/18.

23/2/18 P.G Autoclave Not working — Repaired — 23/3/18

U.G. Chair No 1 Not working — Repaired — 23/3/18

24/2/18 P.G. Model Trimmer Not working — 24/2/18

(27/3/18 U.G. UG Model Trimmer (Delta) + Lathe (DG) } * Taken to Pedo 3:30AM

* Both lathe m/c & Trimmer taken back to Ortho dep Inspection on 6/4/18 — For PG — 27/3/18

3/4/18 P.G. chair No. 7 Airotor Handpice water leaking → Complaint Rectified

P.G. Kavo Chair Airotor Handpice water leaking → Complaint not found when we check

-1A
01
UIT:312-09 13
tb/small

11/4/18 U.G. Chair no 1 not working
P.G. Chair no 8 Handpice water leaking } Completed — 11/4/18

11/4/18 P.G. Chair no: 1 3 way syringe airleaking completed — 11/4/18

17/4/18 PG chair No: 5 hight handle fell down — Completed

20/4/18 PG chair No: 1 Airotor & 3 way syringe Complaint — Completed

PG Kavo chair water leaking — Advised to use std or Super torque handpiece

16/3/18

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PUSHPAGIRI COLLEGE OF DENTAL SCIENCES PUSHPAGIRI MEDICITY TIRUVALLA

11/5/18	P G	Chair NO: 101. Air leaking	11/5/18	
21/5/18	PG	Chair No: 2 Air leaking	Repaired	23/5/18
23/5/18	P.G.	Chair NO: 7 Headrest loose	23/5/18	
28/5/18	UG.	chair NO: 2 Not working		
"	P.G	Chair NO: 2 Air leaking	28/5/18	
"	P G	Chair NO: 6 ~~Scaler~~ Scaler Handpiece Not working		28/5/18
"	P.G.	Airotor Handpice. not working		
"		(C7800186) Catridge change		
"	UG	Chair No: 6 Not working		28/5/18
30/5/18	P.G.	chair No: 8 Scaler Handpice not working	30/5/18	
1/6/18	UG.	Lab Micromotor Handpiece Not working	1/6/18	–
	P.G.	Lab Micromotor Handpiece Not working		1/6/18
	P.G.	Lab Vibrator Not working	Return by Lab.	
4/6/18	PG.	Chair NO 12, light curing unit not working.	Repaired	5/6/18
6/6/18	PG	vibrator not working. (store)		
12/6/18	PG (lab)	Hydrosolder Machine serviced	working & Verified	
12/6/18	UG (lab)	Hydrosolder. Machine Serviced	working & Verified	12/6/18
~~18/6/18~~	~~PG~~			
18/6/18	PG	Low lathe Complaint, Sand plast not working	Repaired	18/6/18
"	"	Sandplast Complaint	Repaired	18/6/18
21/6/18	PG.	Curing light not working.	Replaced	
22/6/18	PG.	Chair NO: 106 Air leaking.	Repaired	22/6/18
23/6/18	PG	Sandplast not working.		23/6/18
26/6/18	P.G.	Kavo Chair Handpieces Leaking.		
"	P.G.	Confident Chair Suction not working	Repaired	26/6/18
lab		[illegible]		

19 23/5/18	7/7/18	PG	Hand pice not working	Repaired	Repaired
	13/7/18	PG	Booster bottle ~~Suction~~ tube Change	Repaired	Bidu 24/7/18
	14/7/18	P.G.	Chair No:6 . 3-way syringe	Repaired	
	14/7/18	P.G.	Chair No:5 - Spitoon Complaint.	Repaired	Fathima
	14/7/18	P G.	Chair No:4 light not working	Repaired	
28/5/18			~~Suction leaking~~ 3 way syringe leaking.	Repaired	Fathima 24/7/18
	26/7/18	P G	Airotor Handpice Not working *	Needle bag cartridge indent to store	Fathima 26/7/18
28/5/18	28/7/18	UG	chair No, 92, 93 foot switch changed		

8 —
11/6/18
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Verified
12/6/18
18/6/18
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18/6/18
22/6/18
23/6/18
18

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TIRUVALLA-7

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DATE	UG/PG - CHAIR NO	ITEM	COMPLAINT	RE
31/7/18.	PG. ~~Kavochair~~	~~Suction~~ Kavo chair	Suction Notworking.	F
31/7/18	PG - 102	Dental chair (chesa-onyx)	Cavity holder unscrewed	Nee
31/7/18	PG - 104	Dental chair (chesa-onyx)	Air leaking	
2/8/18	UG lab	Model Trimmer	Repaired model trimmer (Repaired By Mega-	ta Electr
8/8/18	PG.- 109.	Dental Chair	Suction not working	
13/8/18		Kavo chair	Suction not Water leaking.	
28/8/18	PG	Autoclave (23 L)	Not working	R.
3/9/18	PG	Sandblaster	Glove broken	
7/9/18	PG	Kavo chair	Technician from unese checked	..u
15/9/18	UG -	Dental chair	chair Not working	
	UG -	"		
18/9/18	PG	Sand blaster	Gloves fixed	
20/9/18	UG	Lab Micrometer	Not working	
24/9/18	PG.	Sterilizer	Not working.	
24/9/18	PG	Chair No: 103		
5/10/18	PG - 107	Dental chair	Airotor / Scaler water	Comp
11/10/18	P.G - 106	Booster Switch	Broken.	
16/10/18	PG - 102	Suction Switch	Complaint	
"	PG lab.	SandBlaster.	Not working.	
22/10/18	UG : 93	Dental chair	Suction PCB (chesa), X-ray changed All working	vu
	UG : 95		Switch cover, Fuse (6A)	r.A

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	REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPT. STAFF
orking.	Filter cleaned, working now	Fathima 31/7/18	
~~un~~screwed)	Need nut	Repaired 31/7/18 Repaired 31/7/18	
immer By Mega-	taken back to department Electronics)	Fathima	
ing	Motor stuck	Fath	
eaking.	—	Fath 13/8/18	
	Repaired (fuse holder damage)	Fathima 28/8/18	
	Item ordered on 5/9/18		
ese checked	..Water leaking from handpiece	Fath	
working	1st chair bulb changed. Repaired	Fath	
ed		Fath 24/9/18 24/9/18	
	Repaired	25/9/18	
Inlet	Complaint Repaired	Fath	
), X ray working se (GA)	viewer, joystick, NRV, Fuse 2A (2) NRV changed working	Biju 22/10/2018 Fathima 1/18	

22/10/18	UG - 96	Dental chair	Retraction valve changed	
24/10/18	UG - 93	of Dental chair	Scaler solenoid, Micromotor	fixed
	UG - 92	of Dental chair	Suction motor new fixed	
24/10/18	PG - 104	[illegible] Dental chair	Booster bottle washer	fixed
24/10/18	UG 92, 93, 94, 95, 96	Dental chairs	These 5 chairs made	functi
24/10/18	PG - 103	Chess - Dental chair	Scaler Complaint	
	PG - 106	of Confident	Water leaking	Booster
27/10/18	P.G.	airotor handpiece	Not working (Glidden - H16055140Q o	
29/10/18	P.G.	welder (3)	Not working	
9/11/18	P.G (102)	Scaler Handpice	Not working	
9/11/18	PG - (103)	Scaler Handpice	Not working	
10/11/18	UG. 92	Scaler Handpice	not working	
"	P.G (101)	X-ray viewer.	broken	
10/11/18	P.G (109)	Suction	not working	
10/11/18	P.G.	Micro motor	Not working Handpiece	Taken
~~[illegible]~~	RG lab			
[illegible]/11/18	PG - 102	Airotor leaking		Replace
23/11	P.G. 106	Airotor Handpice	Not working	
"	P.G. 105	"	Not working	
"	Kavo chair	"	Not working	
30/11/18	P.G. Lab.	Micro Motor	Not working	
30/11/18	UG.	"	Not working.	
4/12/18	P.G (109)	Chair [illegible]	air leaking	
4/12/18	P.G.	Lab Micromotor. Complaint	Complaint	[illegible]
		Micro Hp (2)	Repaired	on 5/12,
7/12/18	UG: 92	Dental chair	Water leaking	

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MEDICITY
TIRUVALLA-1

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changed Micromotor	fixed , working	Fath Baju. Fathima.
fixed isher	fixed	Fath.
ins made	functional.	Fathima.
t	Repaired	Baju
g ten - H16055140420	Booster on/off Switch need to change	Binu
Handpiece	Taken for repair Fath 12/11/12 Repaired Fath	
	Repaired	Fath Binu 23/11/18 Binu 23/11/18 Binu 23/11/18 Binu 4/12/18 Binu 4/12/18
aired	unit changed SN: 251 given on 5/12/18 and given back to dept.	
leaking	Repaired	Fath 7/12/18

	14/12/18	P.G.	chair 109	Suction not working & Motor leaking.
	15/12/18	P.G.	chair 106	Handle broken
	15/12/18	P.G.	Sand blaster.	— —
	18/12/18	U.G.	chair (100) ~~Not working~~	Not working
	22/12/18	P.G.	Sand blast	Not working.
	27/12/18	P.G.	chair (106)	Air leaking.
1)	1/1/19	P.G.	Chair 109	Suction. Not working
2)	"	U.G.	Lab	Trimmer
3)	10/1/19.	P.G.	Chair. 106	Scaler Complaint.
4	2/2/19.	P.G.	Chair No: 105	Scaler Complaint.
5)	8/2/19	PG	Chair No: 104	Scaler not water leaking
6)	20/2/19	PG	Autoclave	Autoclave Complaint.
7.	21/2/19	PG	Chair No: 103	Air Leaking
8.	21/2/19	PG.	Chair No: 105	Chair not working
9.	23/2/19	PG	Kavo chair	Light Complaint.
10	26/2/19	P.G.	Cavo chair.	Suction Not working
11.	26/2/19	P.G.	Autoclave	Not working
12	28/2/19	P.G.	Chair no 103	Suction Button air leaking.
13	1/3/19	P.G (pedodontics)	Tracing Table	Not working. (X-ray viewer)
14	5/3/19	P.G.	Chair no: 101	Air leaking.
15	11/3/19	PG. (Prosthodontics)	Lab Micromotor	Not working (Fathima [illegible]) in sto. re
16	14/3/19	PG	Chair No: 105	Air leaking → Tube
17	28/3/19	PG.	Chair no:	Light Handle is loose
18	"	PG	Autoclave	Not working
19	"	PG	airotor handpiece	Not working
20	2/4/19	P.G.	Lab Micromotor.	Not working (Fathima [illegible])
21	10/4/19	P.G.	Chair No 103	Light cure unit Complaint
22.	"	P.G.	Chair no 106	Scaler Not working
23	2/5/2019	PG	chair 103	Air leaking
24	2/5/19	PG	Model Trimmer	Not working
25.	7/5/19	P.G.	chair no: 106	Scaler Not working

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15/12/18
16/12/18
15/12/18
Repaired 18/12/18
Repaired 22/12/18
Repaired Fathima 2/1/19
Repaired Fath 20/1/19
Repaired Biju 2/2/19
Repaired Fathima 9/2/19
Repaired Fathima 21/2/19
Plug loose Repaired Fath
Repaired 23/2/19
Repaired 26/2/19
Repaired 2/3/19
choke changed Repaired Fathima 14/3/19
Repaired 5/3/19
x, alternate micromotor given
changed (.3 m) Biju 14/3/19

24/4/19
27/4/19
27/4/19
7/5/19
Repaired Fath 2/5/19
Repaired 4/5/19
Repaired 4/5/19

28) 22/5/2019	PG -107	Dental chair	Light can't be /
7/6/19	P.G.	Model trimmer	Not working (Handpice
7/6/19	P.G	Light cure (Bescool)	Not working
17/6/19	PG	Lab Micromotor	New installed
17/6/19	PG	Dental chair 106	Airotor & Scaler complaint
1/7/19	U.G.	Chair No: 100	Air leaking
1/7/19	P.G.	Chair No - 103	Air leaking
2/7/19	PG	Chair No: 102	Movement & light c
9/7/19	P.G.	Chair No 104	Air leaking
10/7/19	P.G.	Chair No: 103	Air leaking
10/7/19	U.G.	Chair No: 100	Air leaking
12/7/19	P.G.	Chair No: 103	water leakage from handp
12/7/19	P.G.	Chair No: 104	Air leaking
18/7/19	PG	Chair No: 107	Airotor not working
26/7/19	PG - 104	Dental chair - chair	Air leaking
8/8/19	PG	Dental chair no: 6	not working
8/8/19	P.G. -108	imp chair	Air leaking
8/8/19	P.G. -104	chair No 104	Air leaking
8/8/19	PG - 106	Dental chair	Scaler not wo
19/8/19	P.G.	Chair No: 102	Air leaking
19/8/19	,,	chair No: 103	air leaking
19/8/19	P.G.	Model trimmer	Not working
27/8/19	PG -	Sand Blaster	~~Gloves~~ Gloves c
28/8/19	P.G.	Sand blaster	Not working
29/8/19	UG	Vacuum forming machine	Not working
6/9/19	P.G.	Chair No 101	Handpiece, Scaler not wo
6/9/19	P.G.	Chair No: 103	Air leaking
6/9/19	P.G.	Chair No. 104	Air leaking
6/9/19	P.G.	Sand blaster	Not working
17/9/19	P.G.	Chair No: 106	Air leaking, Scaler,
18/9/19	PG-105	Dental chair with	Air leaking from air

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F	
Repaired	Fathm 22/5/19
garral) Repaired	Bm [illegible]/6/19
Repaired	Bm 16/7/19
Base : 1945196 H/p: 19020690	
Repaired	Fathmi 17/6/19
Repaired	Fathm 2/7/19
Repaired	Bm 2/7/19
Repaired	Bm 9/7/19
Repaired	Bm 10/4/19
Repaired	
Repaired	Fathmi 18/7/19
Tube changed	Bju 27/7/19
6mm connector Repaired	Fathm
Repaired	Fathm 8/8/19
Repaired Repaired Repaired	Bm 22/8/19
ed Repaired Fathm 31/8/19 Repaired	Fathm Bm 25/8/19
Repaired tube changed	Fathm 18/[illegible]/19
Repaired	Fathmi 18/9/19
Repaired	Fathm 18/9/19

Requested for new sandblaster chair attached

Air motor coupling need to change

thread complaint

10/10/19	UG.	Micro Motor Not working	Handpice [illegible]
"	UG. Vaccummode ling	Not working	
18/10/19	P.G.	chair No.107	~~water~~ Handpice Notworking
17/10/19	P.G.	Chair No. 1057	~~[illegible]~~ Handpiece and scaler not working.
2/12/19	PG	Chair NO:106	Chair Not working
6/11/19	PG	Chair no:105	Chair not working
7/11/19	PG		Sand Blaster installed
9/11/19	PG	Chair No:102	Chair air leakage Not working
18/11/19	PG	Chair No:1	
22/11/19	P.G	Chair NO:103	Air leaking
"	P-G	Chair No:105	& Airotor coupling compl
"	P.G	Chair No:107	Scaler, Airotor, Threeway
"	P.G	Chair No:109	Suction
"	PG	Chair No:101	Airotor complaint
30/11/19	PG	Chair NO:102	Chair Leaking
"	"	Chair NO:106	Suction complaint
3/12/19	PG	Chair no:5	Suction Not working
10/12/19	PG	Biostar Not working Vaccum tube Not working	Need to call company
23/12/19	PG	Chair No:107,103 ~~Scaler tip Not working~~	Scaler tip Not working

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Repaired

Repaired
16/10/19

PCB ~~changed~~ need to be changed
4/11/19

Repaired
4/11/19

7/11/19

Tube changed
Compressor & Probe coupling changed
Isolation, Blower repaired Section PCB need to be changed 20/11/19
Suction PCB changed
Repaired

Repaired
23/12/19

Ol's Vacuum forming chamber not functioning properly

173 - Repaired
107 - Repaired
23/12/19

1/1/2020	PG	Welder - Not Working - 0303	Taken to store
2/1/2020	PG	Hand Pice Not working HI 60514010	Repaired
18/1/2020	PG	② Hand pice Not working (DBE20324) (C7800186)	Taken to Biju.
5/2/2020	PG	Chair No: 106,	Suction Not Working (CB
"	"	Chair NO: 102	" " "
5/2/2020	PG	Sandblaster	Not working
13/2/2020	PG	Chair No: 102	chair Not working
17/2/2.	PG	Chair No: 109	Chair air Pressure Not
"	PG	" NO: 102	" " "
20/2/2020	UG	Model Trimmer	Not working
22/2/20	P.G.	Scaler	Complaint
"	UG	Trimmer	Not working
2/3/2020	PG	Chair No: 101	Scaler Not working Air Leaking
19/6/2020	PG	Chair No: 106	Water leaking
"	"	Chair No: 102 (103)	Air leaking
"	UG	UG Chair	Air leaking
29/6/20	P.G.	Chair No: 106	Scaler Not working
25/6/20	P.G.	Chair No: 04	Air leaking
6/7/20	UG	chair No. 1	Not working

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	Fathima 1/3/2020
low suctiontube changed	7/2/2020
Sand filled	13/2/2020
Repaired Repaired Fuse(6A) changed Repaired, tube ~~da~~ refixed	Fathima 20/2/2020
Repaid	22/2/20
Repaid	2/3/20
Repaid	19/6/2020
Repaid	24/6/20
Repaid	25/6/20
Repaid	1/7/20

10/7/20	P.G.	chair No (359)	Handle Broken.
16/7/20	PG	chair No 2. (0357)	Not working
4/8/2020	PG	Chair	Air leaking
4/8/2020	PG		Lab Micromotor Not working
7/8/2020	PG 359	chair	Not working
7/8/2020	PG		lightcure Note Working
19/8/2020	PG 359	Chair No:106	Air leaking
"	PG		Air leaking
20/8/20	PG-356	Dental chair	3 way complaint
20/8/2020	PG	Chair No:102	Airotor leaking, Air leaking
5/9/20	P.G.	Chair No · 103	Air leaking
7/9/20	PG 104	Chair No:104	Scaler Not working
11/9/2020	PG	Chair NO:103	Air leaking
"	"	" " 104	Air leaking
18/9/2020	PG		Hand Micromotor Not Work
24/9/20	PG.	Chair No · 102	Complaint
"	P G.	Chair No · 103	Air leaking
25/9/	PG		Handpiece not Working
"	PG		
26/9/	PG	Chair No102	Dental chair brocken
"	PG	Chair No103	Scaler Not working
30/9/20	PG	Chair 102	Air leakage.
17/10/2020	PG	Ortho PG	Dental Stool brocken
31/10/20	PG	Chair No103	Handpiece tube leaking
18/11/20	PG	101	Air leaking

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Beyond repair, Only replacement possible 21/7/20 2/7/20
fuse changed

Repaired 4/8/20
Repaired 4/8/20

Repaired
Battery Complaint, temporarily can be used by connecting plug (direct supply)
Repaired
tip changed

29/8/20

7/9/20

11/9/20

11/9/20

Repaired 24/9/20
Repaired 24/9/20

30/9/20

Repaired

Air leaking Repaired
Repaired 15/10/20

3/11/20	P.G.	Chair No: 102	Air leaking
"	P.G.	Chair No: 103	Air leaking
"	PG	Chir No: 103	Scaler. Handpiece not working
5/11/20	P.G.	Chair No: 101	Airotor Handpiece not work
5/11/2020	PG	~~Chair 100~~	~~Air leaking~~ ~~Handpiece leaky~~
"	"		
"	"	" 106	Scaler Not working
"	"	" 103	Air leaking,
"	"		Scalee Not working
"	"	" 101	Air leaking
20/11/2020	PG	Chair 105 PCDS/BME/ORT/DC/0358	Chir Not Working
~~28/11/20~~	~~P.G.~~	~~chair No: 101~~	"
28/11/20	P.G.	chair No 101	Air leaking
28/11/20	P.G.	Chair No 102	Air leaking
2/12/2020	P: G	Chair NO 100	~~Chair~~ Not Air leaking
2/12/2020	PG		Hand Piece Bur Not Rotating
3/12	UG	Chair	Air leaking
5/12/20	PG	Chair No	Handpiece not working
7/12/20	P.G.	Chair No: 107	Light not working
12/12/20	PG	Chair no 101	Hand pice not working

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Repaired ✓ ✓	5/11/20
Repaired Repaired except scales	6/11/20
Chair foot control broken, this to be changed. Side switch movement repaired	19/11/20
Foot control full set changed	20/11/20
Repaired	3/12/20
Repaired	3/12/20
Repaired	9/12/20
Repaired	12/12/20
Repaired	12/12/20

14/12/20	P.G.	Chair No 104	Air leaking
24/12/2020	PG		Modeltrimmer Complaint
28/12/	PG	Chair No:102	Scaler Not working
11/1/21	PG	Chair No:106	Suction Nozzle Working
12/1/21	PG - 0355 (358)	Dental chair	Air Leaking
18/1/20	PG	Chair No 106	~~[illegible]~~ Handpice Bur Not Roatating
22/1/21	UG	Chair No:2	Air Leaking
5/2/21	PG	Chair No:3	Air Leaking
5/2/21	PG		Model trimmer complaint
8/2/21	PG		Model trimer Water line Damaged
11/2/21	PG	Chair No 103 " 104 " 105	Air leaking 105 Airotor Water leaking
15/2/21	PG	Ortho PG model trimmer not working	
18/2/22	PG	0	Model Trimmer ① Replacement Bidma
"	UG		" " ① " " "
20/2/21	PG	Chair no 103	scaler not working

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Repaired	Fathima
Body rusted take time for repair	Fathima 29/12/20
Repaired	Fathima 12/1/21
Tube to be changed	
Motor complaint need to send it for repair	Fathima
tube changed	Fathima 8/2/21

3.2.2021

Cons & Endo.
40 copies.

49

Date	UG/PG Chair NO.	Items	Complaint	Rem
25/10/18	PG	Chair No: 4	No water in airotor	
26/10/18	PG	Chair no: 9	height not working Movement complaint	S
26/10/18	UG	No: 118	New Light cure unit	1
26/10/18	UG	Chair no. 7	Suction not working.	
29/10/18	U.G.	Chair no 12	not movement	
"	"	Chair no. 15	Aid healing.	
"	"			
-11-18	u.g.	Chair No 7	Suction not working.	
	"	Chair No 12	Suction not working.	
	"	Chair No 18	Airotor not working	
		chair 15	light not working	
	"	chair 14	Suction not working.	
		chair no 12	chair not working	
2/11/18	PG	Chair No: 7	Suction Not working	
8/11/18	UG	chair No: 8	air leakeeking	
		chair No: 9	Airotor not working	
		Chair No: 11	light not working	
15/11/18	PG	chair No: 6	Suction complaint	
19/11/18	UG.	chair No: 6.	Chair not movement	
20/11/18	PG	Chair No: 3	Air leak Chair light cover missing	
20/11/18	~~P.G~~ UG : 124	~~Chair~~ Dental chair	Spare part's changed Cavity holder full set 3 way syringe	
[illegible]	UG : 118		Spare parts changed	

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Remark of Biomedical Staff	Signature	Remark of Dept of staff
pipe fixed with Mseal. Can't use chair, ~~[illegible]~~ Need to fix new Valve.	Fathima 4/10/18	
Beyond Repair		
-ged		
working Switch cover, coupling (airotor)	Fathima 10/10/18	
, Micromotor cord changed	Fath	
cavity holder, Airotor (Single) holder, Booster Bottle washer, /	Fath 11/10/18	
side switch, cavity holder changed.	Fath 11/10/18 Fath 11/10/18	
, X ray viewer changed	Fath	
Motor stuck, Suction bottle washer changed	Bija 13/10/18	
holder changed	Bija	
working		

laint	Remark of Biomedical Staff	Signature	Remark of Dep. Staff
in operator t working		25/10/18	
complaint ht cure unit t working.	Side switch changed Issued (Being-Tulip B.100) 12E04057	Fathima. Fath 26/10/18.	
ul- ng		9/11/18 9/11/18	
d working. ot working working orking d working. working		9/11/18 9/11/18 9/11/18 9/11/18	
ot working		9/11/18	
king l working t working		9/11/18 9/11/18 9/11/18	
omplaint nment .	Repaired	Fath 15/11/18	
. es missing .	Repaired	21/11/18	
changed older full set syringe changed der	, Dust cover & Micromotor - 3way syringe	Fathima	

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Date	UG/PG Channel	Items	Complain
20/11/18	UG : 116	Dental chair	Spare parts changed,
	UG: 125	"	Spare parts changed, side sw Micromotor - 3way
21/11/18	PG : Char 12 (Middle)		Micromotor → Not working
22/11/18	"		" " "
23/11/18	P.G chair no:6		Suction Not working
28/11/18	PG : KAVO		Micromotor Complaint
1/12/18	P.G. chair No 6 (133)		Suction Not working
3/12/18	08011247 (Nimedya)		Not working
4/12/18	P.G. Chair No 135		Suction Not working
5/12/18	Endo surgery Suction not working		Suction not working
"	UG	Light curing Unit Broken	
6/12/18	UG : 114	"	Light Complaint
6/12/18	Pre clinic Lab	MARATHON SL NO A5677	NOT WORKING (MICROMOTOR LODE WIRE)
10/12/18	PG-	Scaler unit (Various - NSK)	Scaler not working
12/12/18	PG - Kavo		Water flow control/
"	PG - Dr. Reshma		Booster bottle stuck
13/12/18	U.G	Light cure unit Not working	

laint	Remark of Biomedical staff	Signature	Remark of Dept. staff
s changed,	side switch & cavity holder full set	Biju Fath 28/11/18	
nged, side sw	tch, light switch and		
Micromotor - 3way	Syringe cavity holder		
Not working	Repaired	Biju	
" " →	> foot control.		
ot working	Repaired	Fathima 25/11/18	
Complaint	Repaired	Fath	
Not working	Transformer complaint Repaired	Biju	
		4/12/18	
working		6/12/18	
ot working	Repaired	6/12/18	
mplaint	fibre optic tip changed Bulb changed	Biju Fathima	
ING		6/12/18	
lode wire)			
working	Repaired	Fathima 10/12/18	
w control	"	Biju 12/12/18	
ttle stuck	Repaired		
		13/12/18	

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	Date	UG/PG Sto Chair NO.	Item	Complaint
	27/12/18	PG chair No: 4		Airotor Tube Broken
	"	PG	Chair No: 8	Airotor not working
	28/12/18	PG	Chair No: 10	Airotor not working
	"	PG	" "	Threeway Syringe Comp. not
1	1/1/19	PG P2 (Dr. Nidhule: 2nd yr PG)	P2 .	① Micromotor speed control not W ② Footcontrol not working. (since 1 yr).
2	1/1/19	UG.	Chair No:6 Light cure Unit Tip Brokken	Air leaking
3	2/1/19	PG	Chair No: 10	Air leacking
4	"	"	Chair No: 11	Light not working
			~~Chair No:12~~	~~Micromotor Switch not working~~
5	2/1/19	PG.	Chair No: 131	Panel Switch changed
	"	"	Chair No: 133	Panel Switch changed
6	4/1/19	PG	Chair No: 130	Dust cover fixed from chair No: 8
7	"	"	Chair No: 134	~~Airotor leaking~~
			" 135	Airotor water complaint
			" 136	Air leaking, Handle fixed
			137	Handle tightied
8	8/1/19	PG	Chair ~~17~~ (134)	Airotor Not working
9	8/1/19	UG		Light cure unit Not working -
10	9/1/19	PG	Dental chair (134)	3 way Syringe water leaking
11	15/1/19	UG	Light cure	New 2 light cure's
		PG	Light cure	New light cure (2) issued (Being
12	15/1/19	U.G	Airotor	Chair bottle Tube change.
13	12/1/19	D..	[illegible]	[illegible]

	Remarks of Biomedical staff	Signature	Remark of Dept. staff
ube Broken		27/12/18	
ot working		27/12/18	
ot working Syringe Complaint		28/12/18 28/12/18	
speed control not working t working.).	Panel switch & leave switch changed leave switch changed	Fathima	
g	light cure tip taken for repa		
king t working switch not working witch changed Switch changed in chair No: 128	Sensor Complaint	Fath	
complaint Handle fixed tighted	Repaired	Biju Fath 4/1/19	
ot working	NRV changed working now	Fathima 9/1/19	
unit Not working	Repaired	Fath 9/1/19	
ge water leaking	3way syringe changed	Fathima 9/1/19	
light cure's cure (2) issued Tube change.	issued (Being - 12E04098 (Being 12E04019, 12E04057) 12E04073	Fath 15/1/19	

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Date	UG/PG Chair NO:	Item	Reason of Complaint
15 28/1/19	pre-clinical	Micromotor EA 12110097	not working Received 27 May
Unnimaya AP 16 28/1/19	"	EA 12110689	not working Received
17 "	PG	Airotor handpiece Not working	
	[SN]	CBB 90571	
18 "	"	Micromotor connector loose ~~Handpiece~~ No- 07012837	Received
19 29/1/19.			Water leakage from chair (Spittoon)
20 30/1/19	PG PG	Chair No-9 ~~367~~	Light Not working
21	Chair No:16.	Movement not working Air Leaking.	Note working.
22 28/1/19	Chair No:15	Suction not working	
23	Chair No:14.	Suction not working	
24	Chair No:10	not working	
25 30/1/19	UG : 119	(Confident)	spare parts changed : Backrest Suction bottle set.
26 30/1/19-1/2/19	UG : 120	"	Single airotor cavity holder 3 way syringe. changed
27. 5/2/19	PG - Chair no-9		Air leakage. -
28 ~~5/2/19.~~	~~PG - chair~~ (7)		~~Light not working.~~
28 8/2/18	PG - 131	Chesa-chair	Suction not working
29 15/2/18	~~PG chair no 9~~	~~Confident~~	1
30 19/2/18	Conso - 4cr	Air leaking	Three way Not working
31	Chair No-10,11		

Complaint	Remark of Biomedical Staff	Signature	Remark of Dept. Staff
y Recieved 24 May		28/1/19	
g Received		28/1/19	
		28/1/19	
		30/1/19	
akage from chair (Spittoon)		30/1/19	
working		30/1/19	
neeking.			
har d : Backrest ottle set.	motor, PVC elbow, Side switch	Fathima 30/1/19	
lor cavity holder, syringe. changed	3way - MM cavity holder	Fathima 1/2/19	
orking ·			
t working	Wiring's are broken - Repaired	Fathima 8/2/19	
y Not working	Repaired	19/2/19 19/2/19	

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	Date	UG/PG/Chair No.	Item	Complaint
33	26/2/19	G.G-Handpiece	Handpiece	Standard Head Not working
34	"	G.G chair No		light Not working
35	"	G.G-chair No 121		suction Not working
36		PG chair No 136		Light not working.
37	1/3/19	conso-G.G		
38		chair No-114		Broken handpiece tube leaking.
39	5/3/19		composite-Light-cure-unit	Not working
40	5/3/19	PG chair No: 9	[illegible] Chair Light	Not working
41	6/3/19	G.G chair NO-11	Suction tube	No working
42	8/3/19	PG chair NO: 6	Air leaking	
43	11/03/19	PG: chair NO: 2	Suction	Not working
44	12/03/19	PG Chair No 9	Air leaking	
45	"	PG chair No: 6	No water Tumbles cont	Not working
46	13/03/19	PG chair No: 7, 8, 9	Scaler unit	Not working No:1367
47	14-3-19	Chair Kavo	Suction tube ~~Block~~	Block.
148	16-3-19	Chair No. P2 (Dr. Midhul Sathyan)	~~Ai~~ Airway Syringe	Not working
149	19-3-19	chair No. 124	Suction Not working	Not working
	[illegible]	[illegible]	Light not	Light not working

nt	Remarks of Biomedical Staff	Signature	Remark of Dept staff
Head Not working,			
- working	Repaired	26/2/19	
Not working	Repaired	26/2/19	
working.	Repaired	26/2/19	
andpiece tube king.		Biju	
orking	Repaired	Fathima 5/3/19	
rking	Repaired	6/3/19	
orking	Repaired	6/7/19	
	Tube changed (6mm - 3m)	Fathima 8/3/19	
working	Repaired	12/3/19	
	Repaired	12/3/19	
working	Repaired	12/8/19	
working	chair: 134 solenoid Repaired	13/3/19	
No: 136 →	Single cavity holder changed cavity holder changed Micromotor - 3way-scaler Repaired	Biju 16/3/19	
working	~~chair Re. Re~~		
	Repaired	19/2/19	
working	Repaired	19/3/19	
not working			

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Date	UG/PG Chair No	Item	Complaint
25/3/19	Kavo chair	Kavo chair	(Shifted to prio
~~20~~ 30/3/19	Preclinical lab	Micromotor EA.12110689	Not working.
1/4/19	Conso. U.G	Air tube leaking	leaking.
1/4/19	Chair shifting		chair No: 114 (UG) sh
9/4/19	Conso. U.G	chair No.	Micro motor Not wo
9/4/19	Conso PG	pulp Tester	Not working
13/4/19	Conso U.G chair No 11,12	Airotor	water leaking.
13/4/19	Conso PG	Airotor HP	2 Airotor handpiece co
25/4/19	Conso. U.G	Light-cure Gas lighter	Not working
25/4/19	Conso PG-136		light sensor changed
27/04/19	Conso PG	Chair No. 2 (Endo surgery)	Suction Not working
29/4/19	Conso UG	112	Suction Complaint
29/4/19	Conso UG	121	Airotor water leaking
29/4/19	Conso UG-124		Airotor water leaking
2/5/19	Conso PG	Chair 4	Airotor (not working water) same chair spittoon
7/05/19	Conso UG	Lightcure unit	Broken (tip) Broken by
16/5/19	Cons UG		Chair No: 116 changed l
17-05-19	Endo PG	Chair 3	Air leaking. Rood contrey not work
21-05-19	Endo U.G	chair.	
21/5/19	UG	No: 117	Air rotor cavity holder clamp Total chair Repaired
22/05/2019	UG	117	Airotor leaking
4/6/19	U.G		Light cure unit Not working
[illegible]	[illegible]	[illegible] Chai	[illegible]

aint	Remark of Biomedical staff	Signature	Remark of Dept. staff
(Shifted to priority) g.	1/4/19		
g. 04 (PG) shifted	to Conso cubicle Repaired	Fathi 1/4/19 1/4/19	
st Not working.			
ring leaking.	Repaired	Biju 13/4/19	
handpiece complaint	Repaired	Biju 15/4/19	
aking er changed	Repaired Gas lighter beyond repair working	Fathima 10/05/19 25/4/19 Biju	
Not working	Suction working condition suction tip problem	Biju	
Complaint	- Low suction watch complaint	Fathima 29/4/19	
ter leaking water leaking	repaired NRV need to change NRV changed working	Fathima 29/4/19	
working water) chair spittoon	Repaired Tumbler solenoid complaint	Fathi 2/5/19	
(tip) Broken by 6 changed its	intern Need to change tip position to 119	Fathima Biju	
f · Rood contra not working	Tube changed Repaired	Biju 17/5/19	
ity holder damaged. Repaired -	Need to change. T joint fixed	Biju	
king	Repaired	Fath 22/5/19	
nit Not working.	PCB changed Repaired		

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Date	UG/PG Chair No	Item	Complain
14/6/2019	PG - 129	Dental chair	Movement Complaint
15/6/19	Conso. U.G	Lightcure	Adaptor Complaint
18/6/19	Conso PG Chair No 6	Dental Chair	Suction tip holder broken
28/6/19 (PG)	PG Chair No:1	Chair No:1	Water ~~is~~ leaking from the post Water (about on the chair
28/6/19	Chair No: 4. UG - 112	Dental chair	Airotor leaking
2/7/19	PG - 130	Dental chair	Air leaking
2/7/19	PG	Light cure	Loose contact
8/7/19	PG - 136	Dental chair	Suction not working
9/7/19	PG	B Aparna	Airotor not working
13/7/19	U.G	Hand piece	Micromotor hand piece No: 08011246
16/7/19	PG	Dental Chair no:6	Chair movt not working
16/7/19	U.G	Chair No: 3	Wash basin block
25/7/19	UG. - 110	Dental chair	Air leaking
"	UG	Dental chair	Suction Complaint
"	Endo Room	"	3 way complaint, Suction
31/7/19	Endo U.G	Chair No:4	Air leaking
6/8/19	ENDO U.G	Lightcure	Not working
"	"	Chair No:	Air tube leaking.
9/8/19	Endo U.G	Chair No: 2	Suction leaking
		Chair No: 6	Suction leaking
9/8/19	Endo P.G.	Chair No. 134.	Micromotor not working.
8/8/19	Endo PG	Chair No 2 (Dr. Midhul)	air leakage, suction Complaint
20/8/19	Endo U.G	Chair No 2	Air leaking
			Suction not working

...on	Remark of Biomedical Staff	Signature	Remark of Dept. staff
Complaint	Keypad changed	15/6/19	
Complaint	Need to purchase		
...lder broken	Repaired	18/6/19	
...king from the (pipe). chair	Repaired	29/6/19	
	Solenoid valve changed Repaired	29/6/19.	
	Repaired	28/6/19	
	— Repaired	2/7/19	
contact	Tube changed (chem. tube) on 9/7/19 Repaired	5/7/19	
not working	Repaired	9/7/19	
working handpiece			
: 08011246			
not working	Repaired	16/7/19	
b/c	Repaired	19/7/19	
	} Repaired	26/7/19	
Complaint			
...plant, Suction	complaint		
...ng.	Repaired	2/8/19	
...king	Repaired	6/8/19	
leaking.	Repaired	6/8/19	
leaking	Repaired		
leaking	Repaired		
...ot working.			
...e, suction Complaint	Repaired.	Repaired	
...ng		10	

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Date			
26/08/19	Pre-clinic Lab	Micromotor	Connecter Not working SDE - M33E NO: 07013112
	"	"	~~SDE~~ M33E 68011246 } Marathon
			Supreme SL NO: A 5636
27/8/19	Endo PG	Endo Surgery	Chair Not working
	Endo surgery	Chair not w.	
29/8/19	PG	Chair: No: 6	Chair Not working micromotor Not working
1/9/19	Conso. U.G	chair No: 2 8, 9, 11	Air tube leaking chair NO: 11 - Suction tube damage.
10/9/19	"		'x' Ray viewer Not working.
14/9/19	Endo PG	Chair No. 3	Water tube leaking Foot pedal & hand chair control not working Suction tube loose.
14/9/19	Endo PG	Chair no: 6	Airotor, micro mot not working
17/9/19	Endo PG	Chair No: 7	Light not working
17/9/19	Endo U.G	chair No:	Air leaking
23/9/19	PG - 130	Dental chair	Movement complaint, 3 way syringe
"	Xray - ~~Room~~	Dental chair	Light not working,
"	PG - 133	Dental chair	Micromotor, Airotor Complaint
	PG - 134	Dental chair	Light complaint

ot working E 12 83C5 } Marathon 5 S No: A 5636		29/8/19
nt working		29/8/19
not workin		
tor Not working	Repaired	10/9/19
leaking II- Suction tube damage.	Repaired	10/9/19
rewer Not working. e leaking dal of hand of not working. be loose. ressor not not f not working	Repaired Repaired.	
aking	Repaired	18/9/19
complaint, 3way syring complaint working,	Repaired Bulb, Light cover changed	28/9/19
, Aerotor Complant	Repaired	
omplaint	Sensor repaired	28/9/19

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28/9/19	conso. U.G	chair No:	Air leaking
12/10/19	Conso U.G	chair No:12	light Not working
16/10/19	conso PG	Chair No:11	Three way syringe leaking
	"	Airotor → (C4440136)	Not working
17/10/19	Conso. U.G chair No 12/15		Air leaking, chair No: 12 Not movement Not working
	"	chair No:114	Air. leaking
19/10/19	Conso. U.G	chair No 109/104	Light Not working.
23/10/19	Conso PG	Endo Surgery	Chair micromotor Not wo
	"	Chair No: 7	Airotor Not working.
24/10/19	" conso. U.G	" Light cure unit 6 ~~chair No~~:	" Broken (CU24)
25/10/19	Conso PG	Light cure unit ~~Broken~~	Brooken (Dr. pullan),
30/10/19	Endo P.G. 29	Dental chair	Suction complaint
13/11/19	Endo PG	chair No:10	Airotor Not
	"	Chair No: 9	Airotor leaking
	"	(Airotor) Kavo H1605 14058	Not working
13/11/19	Endo U.G	Light cure unit	Damaged (Tip Broken) (Alvena)
15/11/19	Endo PG	chair No: 3	Suction Not working
"	"	Chair No: 10	Airotor Not working
"	Endo		

		Repaired	14/10/19
working. nge leaking			14/10/19
chair No: 12 Adot Movement Not working			16/10/19
Not working.		Repaired	14/10/19
motor Not work		Repaired	23/10/19
t working.		Repaired	23/10/19
		Repaired	23/10/19
(Cu24)			25/10/19
o (Dr. pullan)		Repaired	25/10/19
nit		Repaired	Fathima
		Repaired	13/11/19
it aking	NRY changed	Repaired	13/11/19
			13/11/19
tip Broken) (Alvena)	Repaired Adapter changed		Fathima 10/11/19
Not working		Repaired	15/11/19
working		Repaired	15/11/19

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16/11/19	Conso. U.G	chair No.	Airotor holder broken
		chair No.	suction Not working
18/11/19.	conso. PD	chair No. 1	water leaking.
19/11/19	Conso UG	Chair No: 125	Movement Complaint
26/11/19	Conso pu	Lighbt cure unit	Ivoclas vivadent Blue phase Not worki
29/11/19	conso. U.G	chair No: 113	Handpiece holder broken
2/12/19	Conso Pu	C7800178	Airotor handpice not working
4/12/19	conso U.G	chair No-117	Airotor tube Notworking.
4/12/19	Conso UG	1 122	light not working
[illegible]/12/19.	Conso U.G.	Chair No. 121	Suction. Compland
6/12/19	Conso. G.G.	chair No. 114	[illegible] Air. Leaking.
~~6/12/19~~	~~Conso. P.G~~	~~Chair No 2~~	~~Airotor handpice~~
9/12/19	Conso PG	chair No: 403	Movement Complaint
9/12/19	"	Light cure (Ivoclar)	Complaint
10/12/19	conso. U.G	chair No-120	Airotor tube Notworking
,	"	" -121	splitoon - water leaking.
19/12/19	Conso PG	chair No: 138	suction power low
20/12/19	conso. U.G	chair No: 1	Light Not working.
	Conso pu	Chair No: 2	Suction holder complaint
	"	Chair No: 3	Light not working.
	"	Chair No: 8	Three way syringe Complaint
28/12/19	Conso UG	Light cure	Unit tip Broken
3/1/20	"	Chair No: (Dr. Mridula)	Suction not working
8/1/2020	Conso	Chair No: 2.	Suction complant
10/1/2020	Conso pu	Airotor	— ~~[illegible]~~ Not working

n broken		Repaired	16/11/19	
t working		Repaired	16/11/19	
ing.				
Complaint		Repaired	Fathima 17/11/19	
vivadent		Repaired		
t working				
lder broken	Need to change Store		Fathima ./12/19	
ice not working.		Repaired		
Notworking.		Repaired	Fathima 4/12/19	
orking and		Repaired	6/12/19	
Leaking.		Repaired	6/12/19	
Complaint	Keypad changed		Fathima 9/12/19	
omplaint	Adapter complaint	Repaired	10/1/2019	Adapter (5V2A) new given Fathima
ube Notworking		Repaired	20/12/19	
ater leaking.		Repaired	20/12/19	
now working.	↳ Suction tube changed		Fathima 19/12/19	
	↳ Bulb & switch cover changed	Repaired	20/12/19	
der complaint		Repaired	20/12/19	
working		Repaired		
Syringe complaint		Repaired	26/12/19	
		Repaired	10/1/2020	
en	Tip broken by Dr Sheena.		Fathima 30/12/19	
orking				
mplaint	Capacitor changed	Repaired	8/1/20	
rising		Repaired		

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11/1/2020	Endo pg	Endo Surgery	chair NOT working
14/1/2020	Endo PG	Dental chair	light arm interchanged b/w 00402 → arm faulty
16/1/2020	Endo UG	Chair No 11	Movement complaint,
20/1/2020	Endo pg	Chair No:2	Spittoon Tumbler Complaint
"	"	Chair no:6	micromotor Not working
24/1/2020	Endo pg	Chair No:8	Three way Syringe
24/1/20	UG-0371	Dental chair	side switch chair sleeve low & high suction tube Coupling with lube suction NM-3way syringe cavity changed
25/1/20	PG-Dr. Emil	Dental chair	3way syringe changed
28/1/2020	UG-0369	Dental chair	Switch cover, spittoon coupling Suction sleeve full set, changed
	UG-0370	Dental chair	suction sleeve full set, low changed
	UG-0371	Dental chair	Booster washer changed
	UG-0374	Dental chair	Booster washer changed
29/1/2020	UG-0375	Dental chair	Suction motor (repaired), low side switch, cavity holder Airotor coupling, Retraction

working	Repaired	11/1/2020
u changed b/w PCDS/BME/CON/DC/00402 & PCDC/BME/DC/00412		Fath 14/1/2020
print ,	Repaired	20/1/20
opiel Complint not working	Repaired	21/1/20
Syringe	Repaired	24/1/2020
ch chair sleeve , Suction sleeve, Suction tube Y coupling , Airotor ch tube Suction PCB , suction motor (old) syringe cavity holder , 3 way syringe		Fathima 25/1/2020
ge changed Spittoon Coupling set , Regulator (air) ve fall set , Suction Y coupling e fall set, low Suction tube asher changed changed		Biju Fathima 28/1/2020
repaired) , low suction tube with holder Cavity holder full set , 3 way syringe ing , Retraction valve changed		Biju Fathima 29/1/2020

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3/2/2020	PG - Endodontics	Dental chair	Suction Complaint
25/2/2020	PG - 409	chair no: 10	Motor for water leakage ~~not working~~
"	PG 407	Chair No: 9	"
21/2/2020	UG - 370	chair	Movement complaint
26/2/2020	PG -	Chair no. 3	Light not working
26/2/2020	Endo UG	Chair no. 14	water leaking..
26/2/2020	"	Chair no. 13	Light not working.
26/2/2020	Endo UG	chair No. 1	Electrical Problem.
29/2/2020	Endo UG	chair no. 11	Air Leaking.
29/2/2020	Preclinical lab	connector	micromotor No. 06134637 / Note
2/3/2020	Pre clinical	Stool	2 stool Broken.
2/3/2020	PG chair No. (Dr. Midhula - PG)	Suction	→ Not working since yesterday morning. (Suction gets not worked properly intermittently since 6 mo
7/3/2020	PG Chair No 9	Footcontrol	- not working properly.
"	" " 3	Water leak	- from air rotor.
"	" " 8	Suction	- Water overflowing
"	" " 10	"	- not working
"	" " 5	Chair	- not working.
7/3/20	PG - 405	Dental chair	chair PCB, Suction PCB
14/3/20	PG - 409,	Dental chair	Suction Complaint, water
"	PG - 410	"	"
~~8/7/20~~	~~PG Endo Surgery~~	~~Suction~~	
8/7/20	P.G	Endo Surgery	chair side suction not working.
8/7/20	P.G 406	Dentalchair	Holder complaint.
10/7/20	PG - 130	Dentalchair	Air leaking [illegible]

bist	Repaired	3/2/2020	
es leakage. ~~working~~	Reduction Valve to be changed, Valve changed	17/2/2020	
	Repaired	17/2/2020	
omplaint	Repaired	21/2/20	
working	Repaired		28/2/20
n.	Repaired		
working.	Repaired		
problem.	Repaired	2/3/20	
g. .06134637/ motor oken.			
since yes to day n gate not working Hanthy since 6 months)			
ing properly.	Repaired	7/3/20	
inflowing	Repaired	7/3/20	
g,	Repaired	7/3/20	
B, Suction PCB	changed	7/3/20	
omplaint, water leaking	NRV, 3 Way syringe, Suction bottle changed		
"	Suction bottle, NRV changed		
not working. omplaint. and water.	Informed to Company Repaired	8/7/20	Side switch new fixed by Company Technician 9/11/20

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18/8/20	Dental chair	PG - 402	Dental chair Complaint
18/8/20	Dental chair	PG - 407	Cavity holder broken
18/8/20	Dental chair	PG - 409	No Air
19/8/20	Dental chair	PG - 406	Airotor complaint
19/8/20	Dental chair	PG - 410	3 way complaint
19/8/20	~~Dental chair~~ Phantomhead	472, 478 473, 479 474, 480 475, 481 482, 483	Micromotor complant Air leaking Airotor complaint water leaking
20/8/20	Xray M/c		Xray Machine switch (exposu
27/8/20	Dental-chair-PG-	131(404)	suction Complement.
28/8/20	Dental-chair P.G-0404		Suction complant
28/8/20	Dental-chair-PG-	407	Cavity Holder Complaint
12/9/20	Conso PG		Light cure Compalaint.
22/9/20	Conso PG	Chair No-135	Cavity holder broken
22/9/2020	Conso Pg	Chair No:3	suction Complant.
26/9/2020	"	X-Smart	Not working
"	"		[SN] 039914773
26/9/2020	"	Chair No: 137	Airotor leaking Light Not working
9/10/20	Consps.	Chair-403	Foot control, Hand control, self-curing light - notwork.

Complaint	Transformer damaged (winding damaged)	18/8/20	To be changed 22/9/20
ler broken	Temporarily repaired (holder to be changed)	18/8/20	
	Repaired	18/8/20	
laint t	Repaired Coupling changed 3way syringe changed	19/8/20	
motor complaint aking r complaint leaking	Repaired	19/8/20	
ie switch (exposure) complaint	switch changed	21/8/20	
on lament. complaint Holder complaint	Repaired Cavity holder new fixed	28/8/20	
ompalaint. der broken	Repaired	22/9/20	
omplant. orking	Repaired	22/9/2020	
19 44773	Battery complaint, New battery	to be procured 13/10/20	
ealeny not working	Repaired		
hand control, light - not work	Repaired		

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13/10/20	Light cure ~~Dental chair~~	PG	Not working (Being 12E04098 Brooken)
28/10/20	Light cure	UG	Chair Light not working
30/10/20		UG	Airoter ~~water~~ not working
3/11/20	Conso	P-CG.	
~~9/11/20~~	~~Conso~~	~~PCG~~	~~Chair no.~~
9/11/20	Conso PCG	Chair No B8	waste Pipe Leeaking.
11/11/20	Conso UG	PCDS/BME/CON/DC/0363	Side switch, Tjoint, Spitto Dust cover Suction holder
14/11/20	Conso UG	PCDS/BME/CON/DC/0365	Cavity holder full set, 3way Tjoint Spitoon box, suction stand changed
12/11/20	"	PCDS/BME/CON/DC/0364	Airotor coupling, 3way Spitoon box T joint
12/11/20	"	PCDS/BME/CON/DC/0366	3way syringe, Airotor cou Tjoint Spittoon box cha
12/11/20	"	PCDS/BME/CON/DC/0367	Low suction tube, Cavity Airotor coupling, 3way Tjoint, spitton Box
12/11/20	PG	PCDS/BME/CON/DC/0408	suction complaint
16/11/20	PG	PCDS/BME/CON/DC/0402	Air leaking
~~17~~/11/20	PG	PCDS/BME/CON/DC/0403	Suction complaint
16/17/20	Endo surger		Water leaking
16/11/20	UG	PCDS/BME/CON/DC/0365	Water [illegible] lea
17/11/20	UG	PCDS/BME/CON/DC/0374	Air leaking, 3way leaking
[illegible]	[illegible]	[illegible]	HE Fail error

(Being 12E04098)	→ taken to store	13/10/20
ot not working ~~water~~ not working		3/11/20
eeaking.		9/11/20
rtor, T joint, Spittoon x Suction holder lder full set, 3way box, suction stand	full box changed with stand, footcontrol full set syringe, x ray viewer Airotor coupling 3way syringe	12/11/20
tor coupling, 3way oon box T joint	syringe, side switch changed	
ringe, Airotor coupling Spittoon box changed ction tube, cavity coupling, 3way	cavity holder full set holder full set, footcontrol set syringe changed.	
uction complaint	Repaired	12/11/20
leaking	Repaired	11/11/20
tion complaint	[illegible] tube changed	
eing	Repaired	16/11/20
[illegible] leaking	Repaired	16/11/20
aking, 3way leaking	Repaired	17/11/20
ail error	Repaired	7/11/20

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21/11/20	PG	NSK-Endomotor PCDS/BME/CON/ENM/0432	022229380 / 02229907 (unit H/p Adt
21/11/20	PG	Dentsply X Smart PCDS/BME/CON/ENM/0433	00X64789 (unit, H/p /Adapt
28/11/20 28/11/20	Endo PG	chair No, 137, 138 PCDS/BME/CON/DC/0365	Airotor leekaing. Suction motor, suct
11/11/20	Endo VG	PCDS/BME/CON/DC/0363	Tjoint, Spittoon box, Suction cavit foot control set, Dust cover tube with coupling
	"	PCDS/BME/CON/DC/0364	Tjoint, spittoon box, Airotor 3 way syringe
12/11/20	"	PCDS/BME/CON/DC/0365	T joint Micromotor set (one X ray viewer, Cavity hold
12/11/20 28/11/20	"	PCDS/BME/CON/DC/0366	Cavity holder full set, Airo chair sleeves
12/11/20	Endo PG	PCDS/BME/CON/DC/0367	T joint, Spittoon box, Foot control 3way syringe
1/12/20	"	PCDS/BME/CON/DC/0368	Tjoint, spittoon box, Suction Airotor tube with couple
1/12/20		PCDS/BME/CON/DC/0369	Tjoint, Suction cavity holder
1/12/20	"	PCDS/BME/CON/DC/0370	Low suction tube, Foot control Spittoon Box, Tjoint
1/12/20	"	PCDS/BME/CON/DC/0371	Cavity holder full set, Airotor
2/12/20	"	PCDS/BME/CON/DC/0372	Spittoon Box, Suction holder

432
2229907 (unit H/p Adapter)
M/0433
4789 (unit, H/p / Adapter)
} Taking back to store as scrap (Obsolete) which is not entered in the department stock — 21/11/20
" — 21/11/20

... y. Repaired } 26/11/20

...otor, suction PCB new issued
... box, Suction cavity holder stand, side switch
... set, Dust cover low suction tube, Airotor
...B coupling
...ttoon box, Airotor tube with coupling, side switch
...inge
} 11/12/20

...micromotor set (unit already given) Spittoon box, Suction holder stand
...er, Cavity holder full set, Airotor coupling, 3way syringe
...older full set, Airotor Coupling, 3way syringe, suction pcb, suction motor
sleeves

...ttoon box, Foot control set, Cavity holder full set, Airotor coupling
...inge
} 12/11/20

...toon box, Suction holder stand, foot switch full set, chair sleeves
tube with coupling low suction ~~stand~~ tube

...n Cavity holder chair sleeves, Airotor tube with coupling

...ube, Foot control set, Airotor coupling, Airotor tube, up/down motor
Box, T joint

full set, Airotor tube

, Suction holder stand, Foot control set, 3way syringe with tube
} 11/12/20

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2/12/20	Endo UG	PCDS/BME/CON/DC/0373	Foot control set, T joint, Airo tube 6mm, Airotor
4/12/20 10/12/20	"	PCDS/BME/CON/DC/0374	Airotor tube cost coupling, Control set, light switch. bottle cap.
4/12/20	"	PCDS/BME/CON/DC/0375	Foot control ful set, Airotor Low suction tube,
4/12/20	"	PCDS/BME/CON/DC/0376	Foot control ful set, T joint, Spitoon box, low Switch cover, Black head
8/12/20	'	PCDS/BME/CON/DC/0377	Low suction tube, foot Aro tube (6mm) Bulb,
8/12/20	UG	PCDS/BME/CON/DC/0398	Light switch
9/12/20 & 10/12/20	UG	PCDS/BME/CON/DC/0362	Foot control set, T joint, Chair High and low suction spittoon box, Suction pcb, NRV
21/12/20	Phantom head	PCDS/BME/CON/PH/0490 PCDS/BME/CON/PH/0496 PCDS/BME/CON/PH/0509 PCDS/BME/CON/PH/0519 PCDS/BME/CON/PH/0516	Bulb changed Bulb " Bulb, holder changed Bulb, switch Switch changed
23/12/20		PCDS/BME/CON/PH/0472 PCDS/BME/CON/PH/0473 PCDS/BME/CON/PH/0478 PCDS/BME/CON/PH/0479 PCDS/BME/CON/PH/0480	

l set, Tjoint, c 6mm, Airotor x with coupling, set, light switch, cap.	spittoon box, Suction stand tube with coupling low suction tube, foot , Suction sensor, Suction	2/12/20
ool full set, Airotor ction tube,	coupling, Suction sensor Suction pcb, ~~sensor~~	4/12/20
tool ful set, spittoon box, low over, Black head	Airotor coupling with tube suction tube, Bulb (12V) Air tube (4 mm)	
ion tube, foot c (6mm) Bulb, switch	control set, Airotor coupling Black head, 3way syringe	9/12/20
set, Tjoint, Chair l low suction sor, Suction pcb,	Sleeves, Airotor cavity holder tube with holder, High low suction stand	
hanged " older changed switch changed		21/12/20
	Airotor, 3 way Water connection repaired	23/12/20

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23/12/20	PCDS/BME/CON/PH/0483 PCDS/BME/CON/PH/0486 PCDS/BME/CON/PH/0487 PCDS/BME/CON/PH/0490 PCDS/BME/CON/PH/0491		Airotor, 3way
29/12	-clinic Lab	Lab micromotor 〃	NO: 08011757 NO: 0814865
1/1/21	PCDS/BME/CON/DC/0410		Scaler and Micromotor complaint
5/1/21	Endo PG	chair No-129	suction not working.
7/1/21	Endo UG	Chair No-~~100~~ (0371)	Air leeking.
〃	〃	chair No-~~10~~(0374)	Suction complaint (Lea
〃	Endo UG	Chair No-~~10~~ (0368)	3way complaint
〃	〃	Chair No: (0377)	Air leaking
7/1/21	PG	chair No (0406)	Suction complaint
13/1/21	UG	PCDS/BME/CON/DC/0368	3way, Airotor,
〃	UG	PCDS/BME/CON/DC/0369	3way
13/1/21	Endo PG	Lighter gass	not working.
16/1/21	~~UG PCDS/BME/CON/DC/0363~~	Dental chair	~~light not working~~
〃	~~UG PCDS/BME/CON/DC/0366~~	Dental chair	~~Suction complaint~~

Airotor, 3way	functioning	Fathima 23/12/21	
?8411757 4865	Not working	u/s	
and Micromotor	Micro. scaler board changed Keypad changed. Fuse 4A (1)	Fathima 1/1/21	
aint ot working.	Booster bottle changed Repaired	Fathima 5/1/21	
eaking.	Tube changed		
ion complaint (Leak) -placement	footcontrol set, Y coupling changed 3 way changed	Fathima 7/1/21	
king	repaired		
omplaint	Repaired	Fathima 7/1/12	
3way, Airotor, 3 way	Suction complaint Airotor Complaint } Repaired	Fathima 13/1/21	
naging.	→ Taken to store	Fathima 13/1/21	
ot working omplaint	Repaired	Bij 16/1/21	

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16/1/21	Chair No: 3 (0363)		Light position complai
	Chair No: 4 (0366)		Suction Not working
	Chair No: 12 (0373)		Suction Not working
	〃 13 (0374)		Spitoon Leak
16/[illegible]	PG - 0407	Dentalchair	Water leaking
1 27/1/21	Py - No: 7.	Dentalchair	micro motor not working
28/1/21	Endo PG	Dentalchair	Chair Not working.
5 28/1/21	Endo UG	Dentalchair ②	Suction not working.
7 〃	Endo UG	Dentalchair.	Chair Not working.
3/2/21	Endo PG	Dentalchair no 133.	Airotor tube Air leak
〃	Endo PG	Dentalchair No.	Suction Complaint
3/2/21	Endo UG	Dentalchair 3rd chair	Air leaking.
9/2/21	Endo PG	Dental chair	Suction complaint
9/2/21	Endo PG 131 129	Dental chair	Movement complaint
1. 9/2/21	Endo UG 374	Dental chair	Suction complaint
1 19/2/2021	Endo PG - -	Dentalchair	
15/2/21	Endo PG	Chair No 133	Suction Complaint.
19/2/21	Endo PG	Chair No 136	Airotor waterspray not working
22/2/21	Endo PG	CF800178	Airotor hand piece complaint

position complaint		16/1/21	
Not working		16/1/21	
Not working	Suction bottle ful set changed	16/1/21	
Leak	Spittoon coupling changed	16/1/21	
leaking	Wasteline sleeve changed	16/1/21	
oler not working. Not working. not working. Not working.	Repaired	27/1/21 28/1/21	
or tube Air leaking on complaint	Airotor coupling & tube changed	2/2/21 3/2/21	
ing.	Foot control set changed and repaired	5/2/21	
ion complaint	Repaired	9/2/21	
nent complaint	Keypad changed		
on complaint	Repaired		
		20/2/21	
complaint. r waterspray not working and pelle complaint		21	

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18/2/21	Endo PG	Vista Scan	Software complait
23/2/21	Endo P4	Chair No. 13)	Airotor not working.

complaint ot working.	Rectified Repaired	Fathima Fathima 23/2/21	Dr. K. GEORGE VARGHESE PRINCIPAL Pushpagiri College of Dental Sciences

..te	UG PG Chair NO	Items	Complaint	R
10/18	UG:118	chair	copper pipe (air line) broken	/
10/18	ENDO UG	Crastouch	not working	
10/18	UG - 110		3-way - MM cavity holder changed	
10/18	UG:117	Dental chair	side switch, chair PCB Aroto Cavity holder (single) Bottle washer changed,	Su
10/18	UG 111		Cavity holder full set changed	,N
10/18	UG:121	Dental chair	side switch, High-low suction holder, Micro-3way cavity changed	Ca h
10/18	UG:122	"	Suction filter with holder, seat, Switch cover	Su ch
10/18	UG:117	"	Suction motor changed	
10/18	UG:118	"	High & low suction holder changed	/
0/18	PG 9	"	Suction not working	N
10/18	UG 113		Low suction holder changed	
"	UG 114		Micro motor cord changed	
	116		Low suction tube with	h
10/18	UG-116		X ray Viewer changed.	
10/18	UG - 118		Air connection given from pan 117	
10	UG:	Chair:16	more ~~water~~ water more in the threeway.	
0/18	U:G.		Light-Cure unit loose contact	
0/18	U:G.	Chair-6	Foot control complaint	
"	U:G	Chair: 7	Suction not working.	
	U:G.	Chair 8	Airotor not working.	
	U:G.	Chair. 9	Suction not working.	
10/18	PG	[illegible]	[illegible]	

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REMARK OF BIOMEDICAL STAFF	SIGNATURE	REMARK OF DEPART. STAFF
Repaired	1/8/18	Repaired Dr. Rahul.
Repaired	Fathima 2/8/18	Repaired. Dr. [illegible]
No leakage found	Fathima 10/8/18	
Repaired	11/8/18	
Repaired	Fath	
Repaired	Fath 13/8/18	
Informed to achan	Fath	
Reported to Unize healthcare	Fath 6/9/18	
Handpiece complaint (H16051 4019)	Fath 7/9/18	
Repaired	Fath 8/9/18	
Repaired	Fath 9/9/18	
Motor complaint		
NRV changed	Fathima	
Electrical complaint pls inform to electrician	Fath	

ATE	UG / PG - CHAIR No. / Xray	ITEM	COMPLAINT
1/7/18	(XRay)	Drier	Not workings.
1/7/18 31/7/18	~~Air leakage~~ Chair P3 (Dr. Nidhula - PG)		Air leakage
18/18	U:G - 116	Chair no. of Dental chair	Airotes not working.
	U:G - 120		Airotor - water leaking
	UG - 121	"	Airotor - water leaking
	UG - 125	"	Airotor - water leaking
18/18	U:G -	Chair no - 9	Airotes water leaking.
"	U:G	Chair no. 7	Complaint chair
3/8/18	UG - 111	Denta chair	Suction not working
"	UG - 125	"	3 way syringe not working
18/18	U:G.	light current	Broken hip
9/18	Endo. ~~xxx~~ Kavo	Dental chair	Airotor coupling complaint
9/18	Endo - Kavo	Dental chair	Tray unit replaced
9, 8	ENDO : U:G	Chair No:3	movement problem
"	" "	Chair no:12	not movement
"	" "	Chair no 11	not movement
"	" "	Chair no 17	not working -
"	" "	Chair no 18	not working
"	" "	Chair no 13	not working:
"	" "	Chair no 8	not working.
9/18	ENDO U:G	Chair no1	light not working
9/18	ENDO: U:G	Chair · NO:6	Water leaking
9/18	ENDO U:G	Chair: NO:8	Airotors not working.
9/18	" "	Chair NO:16	Suction not working
1	Marathan Kada	GA 12160055	

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30/6/18	Endo PG	Chair No: 3 " 2	Suction not working "	Repaired 4/7/18
5/7/18	ENDO U:G	Chair No. 4	Airotor leaking.	Repaired 6/7/18
6/7/18	Endo PG	Chair No: 10	Micromotor not working	Repaired 6/7/18
12/7/18	Endo PG	chair no. P2 (Dr. Midhula PG)	Air rotor → less power, Micromotor not working	Repaired 14/7
13/7/18	Endo U:G	Chair no: 4	Suction not working.	Repaired Fathima 17/7
16/7/18	Endo U:G	Light cure unit	Broken tip Taken to store for repair	Amalu. Fath → Repaired 17/7/18
24/7/18	Endo Surgery	Chair No: 1 (KaVo) Air leaking	Repaired by company persons on 26/7/18 (Switch changed)	Fath

* KaVo chair tray broken complaint informed to company (Unic Health care) further followup will be taken later

Fathima 20-07-2018

~~31/5/18~~	31/5/18	x-ray Machine	x-ray tube not working 31/5/18
1/6	1/6/18	Endo U:G: Chair no:2	Suction not working
		" Chair no: 1	4/6/18 Air leaking
		" Chair no: 9	Air leaking (Washer leaking)
~~4/6/18~~	4/6/18	Endo PG Chair	Light not working (chair no 137) Repaired 4/6/18
5	5/6/18	ENDO U:G: Chair no:2	Suction 6/6/18 not working
	"	Chair no: 4	Suction not working paired 6/6/18
	11/6/18	UG chair No:117 Water leaking	Waste coupling complaint, need to change
	12/6/18	U.G. Chair no.9	water leaking
	13/6/18	U.G: Chair no:8	water leaking.
	14/6/18	PG Chair No: 11	Suction Not working 14/6/18
	[illegible]		
	16/6/18	U:G: Chair no:16	Not movement - Back rest
	21/6/18	U: G: Chair No:11	Air leaking 21/6/18
	22/6/18	PG Chair No: 4	Suction Not working Repaired 22/6/18
	25/6/18	x-ray Machine	x-ray tube not working Repaired 25/6/18
	29/6/18	Light complaint - 136	Repaired 2/7/18
	2-7-18	X-ray - Chair not moving.	

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Repaired Biju.
Retraction valve changed

Biju

Biju

Biju.

Fath.

Repaired
20/5/18

Repaired
21/5/18

25/4/18 25/4/18	Chair P2 (Midhila - P4) Cl: G Chair no: 5, Chair no-7 Chair no-8 Chair no: 11	Water leak from air water valve. not movement
24/4/18 26/4/18	Chair No: 111 repaired. Spares changed → joy stick, M1000 motor 3way cavity holder, 3way syringe, Booster bottle washer Retraction valve, switch cover, 4 mm Connector (2) Fuse (3A) 2, Booster bottle.	
26/4/18	Chair No: 116 side switch changed	
27/4/18	25 Number's of Booster bottle given for phantom head lab.	Handover to Sheela sister
4/5/18	chair UG: No: 116 air leaking	rectified Fathi 4/5/18
4/5/18	Kavo chair: Airotor cavity holder cracked.	Informed to Director, Principal Fathi 4/5/18
8/5/18	Cl: G: Chair no. 4, Chair no 5	Air leaking.
10/5/18	CAT 40136 Airotor handpiece complaint with chuck.	taken to store for repair Fathi 10/5/18
11/5/18	Light - Cure Unit complaint Suction complaint!	Repaired Bindu 22/5/18
11/5/18	Micromotor - foot pedal not (Speed control not working properly) (P2) (Dr. Midhila I, P4)	
21/5/18	Cl: G Chair no: 4	Suction not working.
[illegible]	[illegible]	

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omplaint	Remark Of technician	Signature Of staff	Status	Remark
	Repaired 28/3/18			
ot movement				
r leaking	Tube changed 3/4/18			
Amau not working.				
motors not working.				
t working	17/4/18			
ting heated	19/4/18			
ow working				
rs not working	Fathim 18/4/18 Repaired			
otors heating.	16/4/18			
rotors not cooling				
r leaking				
ion not working.	16/4/18			
- working	17/4/18			
r No. P2 ([illegible])	17/4/18			
s heating	Fath			
Demo				
g tube not working	19/4/18			
r looseness.				

SNO	Date	Item	Complaint
	08/03/18	Dental Chair Dr. Ashitha – Chair not working.	
	28/03/18	U:G Chair no- 11	not movement
	2/04/18	Chair NO: 3	Air leaking
	8-4-18.	chair NO 2 .	Air Amen not working
	6/4/18	U:G chair NO: 16	Airotors not working.
	7/4/18	Micromotor No: 08011249 Aliya Samad.	Not working
	7/4/18	Micromotor No : 14010669 ANSU LIZA THOMAS	Getting heated Slow working
	11/4/18.	P.G. chair no: 6 ~~Suction not working~~	Suction not working
	13/4/18	U:G. Chair: 3. U: G Chair: 16	Airotors leaking. Airotors not working
	13-4-18	PG Chair 5	Air leaking
	13/04/18		
	16/4/18.	PG. Chair: 2	Suction not working.
	16/4/18	Micromotor. - 14010673. Not working. Ninedya.	Not working
	17/4/18	Air leakage	Chair No. P2 (Need hubs)
	18/4/18	U:G: Chair NO: 3	Airotors leaking.
	18/4/18	Vista Scan Mini	Demo
	19/4/18	X-ray Machine	X-ray tube not working
	11	Chair NO: 4	Air leakage.

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mplaint	Remarks of technician	Signature of staff	Status	Remark
Bur can't light			Rectified	
1. Starting Problem tube Complaint & cooler Complaint	Repaired			
ot Not working on Complaint	Motor Complaint need to repair	14/3/18		
working				
Repaired 19/3/18				
Broken		Repaired 15/3/18		
control Broken	Replaces the foot control 16/3/18			
necking			Aliya Samuel	
not working.		Repaired 20/3/18		
tube not working		Repaired 20/3/18 21/3/18		
ates in Amsrnetes.				
Not working.				
ube not working	Xray tube & Exposure switch are complaint Repaired	26/3/18		
es not working				

SNo	Date	Item	Complaint
	1/3/2018	Dr. Ashada → ~~Airotor chuck complaint~~ (No: 133)	Airotor Bur can't tight
	1/3/2017	Chair no-16 U.G.	Suction Starting Problem
		Chair no. 3 U: G	Suction tube Complaint
	2/3/	Chair no: U: G.	Airwater codu Complaint -
	"	Chair no: 11 (PG)	Light not working
	2/3/18	Chair No: 117 (UG)	Suction Complaint
	12/3/16	Airotor No: C5454286)	Not working
	14/3/18	micromotor cord connector N/O: 06134665	14/3/18 Repaired 19/8/18
	14/3/18	U: G Chair no: 4	Bubble Problem
	17/3/18	PG Chair No: 10	Foot control Broken
	17/3/18	Micromotor cord connector No... 18001249	~~At~~ Not working
	19/3/18	U: G Chair no: 47 Chair no: 15	Suction not working.
	20/3/18	X-ray ~~tube not working~~	X-ray tube not working
	21/3/18	U: G Chair no: 3 Chair No: 31	No water in Airwater.
	23/3/18	U: G: Chair no: 3	Light not working.
	24/3/18	X-ray machine	X-ray tube not working
	26/3/18	Suction unit full pg	→ "
	26/3/18	U: G Clinic	Sterilizer not working

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plaint	Remark of Technician	Signature of Staff	Status	Remark.
- not working.	Repaired			
movement	Repaired			
working.	Repaired 29/1/18			
tor not working	30/1/18			
working.	26/1/18			
orking	Repaired 10/2/18.			
notworking.	Repaired 5/2/18.			
- not working	6/2/18			
ino not working				
,,	6/2/18			
,,	7/2/18			
on. Notworking leaking.	Repaired Repaired 21/2/18			
working.	23/2/18 23/2/18			
- working	23/2/18			
Handpiece block	Rectified			
working	Rectified			
working	Rectified			

Sno	Date	Item	Complaint	Remar
	29/1/18	U: Cr Chair no - 3. " Chair no: 4 " Chair no: 9	Light not working. Not movement not working.	Repai Repa Rep
	30/1/18	Chair NO: 12 (PG)	Motor not working	(
	30/1/18	~~Akm~~ U.C. Chair no. 16	Not working.	Repa
	~~30~~1/2/18.	Micromotor complaint No: 12110723. Pre-clinic conservative	Not working	
	5/2/18	U: Co: Chair no: 15	Suction not working.	Repai
	8/2/18	U: Cr chair no: 5, chair NO: 13	Light not working	(
	6/2/18	Chair NO: 2 " 5	Suction not working "	
	7/2/18	" 3	"	
	21/2/18	Chair no - 15 U: Cr. Chair no - 13 U: Cr.	Suction not working Air leaking.	R T
	22/02/18	Micromotor complaint Pre clinic Endo No: 30354 ~~conse~~ Micromotor connector EK 302748, NO: 12110723.	} not working.	
	24/2/18	Digitest. II (parkell) pulp vitality tester	Not working	
	27-2-18	Hand pice not working ~~Km~~ (Havo).	Handpiece block	Recti
	27/2/18	Water & spittle outlet not working - Chair no. 3	Not working	Seal
			not working	Dect

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complaints	Remark of technician	Signature of staff	Status	Remark.
nub woaking/water Chair No : 112 leaking	Completed (Bulbchanged) 12/1/18 Jath			
OR (2) water leaking	Repaired			
nent problem	"			
not working	"			
not working	" 12/1/18			
ntics Depment working	Jath.			
N Not working	Removed 13/1/18			
ice No: 0855 0194	13/1/18			
leaking	Needtochange lube 16/1/18			
handpiece and ge complant ter	19/1/18 tube changed			
ning Omit loose contact. not working st coner	Repaired 23/1/18			
rtor - water elling.	Repaired 25/1/18.			
er Not working	25/1/18			
t Not working	29/1/18			

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SNO	Date	Item	Complaint	Rem
~~11/1/18~~	11/1/18	U.C. Chair no. 3 (112)	Light not working/water leaking Chair No: 112	(
	12/1/18	" Chair No: 113	↳ Airotor (2) water leaking	Rep
	12/1/18	chair No: 120 (PG)	Movement problem	"
	"	PG: chair No: 128 (Dr. Ashida)	Airotor not working	"
		PG: Chair No: 139 (Dr. Twinkle)	Airotor not working	'
	* 11/1/18	RVG (Kodak) taken from	Pedodontics Department }	Jath
	* 12/1/18	RVG installed and	start's to working }	
	13/1/18	Chair No: 6 (PG)	Airotor Not working	
	"	X-Mart (PG)	Hand pice No: ~~[illegible]~~ SN 08550194	
	15/1/18	Chair NO: 3	Air leacking	Needle
	19/1/18	chair No: 132 } PG.	Airotor handpiece and 3way syringe complaint No water	tube cha
		Scalar (Woodpecker) } PG.		
	23/1/18	Chair no. 130.	Light Curing Unit loose contact. Suction not working Light-dust cover	(
	25/1/18	chair No. 124 (UG)	Airorotor - water leeking.	
	"	chair No: 3 (PG)	Airotor Not working	
	29/1/18	Chair NO: 9 "	Light not working	

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ount	Remarks of technician	Signature of staff	Status	Remark
y	Taken to Biomedical			
ater leaking				
water Block. ~~water not~~		Repaired 28/12/17		
way		Repaired 28/12/17		
not working				
- working				
orking	Informed to company	Fathima 2/1/18		
t working	Rectified on 4/1/18			
connector's 5 16 333 985 225 249 89 236 54	Repaired	Fathima 6/1/18		
of a Carnier.				

SNO	Date	Item	Complaint
	21/12/7	Pre-clinical Lab micromotor (cord) (07012985) (Total Nos)	Not working
	22/12/17	chair No: 6	Airotor water leaking
	27/12/17	Chair No: 9	Scalers water Block. ~~Scalers water not~~ working
	11	Chair No: 6	Airotor not working
	2/1/18	Chair no. P2 (Dr. Madhula Ist yr PG)	Suction NOT working
	11	Chair NO: 1 (Kovo chairs)	Not working
	4/1/18	Chair No: 9	Light not working
	6/1/18	Pre-clinic lab	Micromotor connector's 1. 07013155 2. 12111096 3. 07012833 4: 07012985 5. 08011225 6. 08011249 7. 12110689 8: 08011236 9. 08011254
	10/1/18 11:07	Chair's no - 2 " 3	Light not [illegible].

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mplaint	Remarks of technician	Signature of staff	Status	Remark
hers not working.			18/11/17.	
er leeking.		22/11/17.	22/11/17	
on not working			22/11/17.	
ns not working				
. working.				
working	taken to store (Need to send to Univ office)	Fathima 25/11/17		
t working				
working	Informed to company	Fathima 4/12/17		
ion Not working		Fathima 29/11/17		
orking	07013159 taken to store	Fathima 29/11/17		
stencil holders.		Fathima 29/11/17		
rking		6/12/17		
rking.		6/12/17		
on not working.		6/12/17		
eeking.		6/12/17		
r complaint-	*Need to change Motor	Fathima 7/12/17		
er leeking.		11/12/17.		
not working.		19/12/17		
r leeking.		11/12/17		
t not working.		11/12/17		
e Brocken		14/12/17		
leeking.		20/12/17		
r leeking.		16/12/17		
er leeking.		18/12/17		
ocken.		20/12/17		
r leeking				

Sl.No	Date	Item	Complaint	Rema
1	18/11/17	Chair no:2 (PG)	Suction not working.	
2	20/11/17	Chair No. 4 (UG)	water leeking.	
3	21/11/17	chair No. 10 (UG)	suction notworking	
4	22/11/17	Chair no - 2 (PG)	Suction not working	
5	24/11/17	Light Cure Unit ~~not working~~	not working.	
6	24/11/17	Kavo Light cure unit	Not working	taken (Need
7	27/11/17	Preclinical Lab Micromotor (2 Nos) cord ~~not working~~	Not working	
8	28/11/17 (PG)	Kavo chair	Not working	Infor
	29/11/17 (PG)	Chair No 2	Suction Not working	
	"	Pre-clinical Lab micromotor (1 Nos) Cord	Not working	07 tak
	29/11/17	Chair no. 10 (PG)	Suction steel fell down	
	6/12/17	Chair No. 2 (UG clinic)	not working	
	"	Chair No. 9 (UG clinic)	Not working.	
	"	Chair No. 10 (UG clinic)	Suction not working.	
	"	Chair No. 4 "	Air leeking.	
	7/12/17	Chair No: 5 (PG)	chair motor complaint	*Ne
	7/12/17	chair No. 16 (UG)	water leeking.	
	9/12/17	chair No - 5 (UG)	Airotor not working.	
	11/12/17	chair No - 11 "	water leeking	
	11/12/17	Chair No - 3 "	Light not working.	"
	14/12/17	Chair no. 6	Bottle Brocken	
	14/12/17	Chair No. 16 "	Water leeking.	
	16/12/17	Chair - 14	water leeking.	
	18/12/17	Chair - 5	water leeking.	
	20/12/17	Chair - No. 8	Bottle brocken.	
	[illegible]	[illegible]	water leeking	

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MEDICITY
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Complaint	Remarks of Technician	Signature of staff	Status	Remark
lem with suction				
-				
k. Source not known.				
hop - Loose &				
hoo tip not held				
dy.				
gBt not working				
uter not working			6/11/17 Repaired	
ssure not proper tor not cutting.			6/11/17 Repaired	
Catridge changed t working.	- Working taken back to Conss	Latha 26/12/17	6/11/17 Repaired	
r leeking.				
uter leeking				
ter leeking				
ht not working.			7/11/17	
[illegible]			Repaired	
ster. water leaking.			Repaired 11/11/17	
t working				
t working	Contacted to Kavo			
r leaking	Tube changed		13/11/17	
ot working	Confirmed up/down motor changed 27/11/17		Repaired	Completed working
on stand fell down			15/11/17	
[illegible]				

S.No	Date	Item	Complaint
15.	28/10/17	Chair no: 8	Problem with suction unit ⇒
16.	28/10/17	Chair no. 5	Leak. Source not known. Suction - loose & Suction tip not held steady.
	31/10/17	Chair NO: 9	Light not working
	"	Chair NO: 11	Airotor not working
	04/11/17	Chair No. 8	Pressure not proper Airotor not cutting.
	4/11/17	Airotor 1 - CBB90571 2 - C4440136 3. CBB90331 4. 77020244	→ Catridge changed not working.
	6/11/17	chair No. 14 (UG clinic)	Air leeking.
		chair No. 16 "	water leeking.
		chair No. 8 "	water leeking.
	7/11/17	chair No. 4 "	light not working.
	11/11/17	Chair no. 4.	Air leaking
	"	Chair no: 8	Airotor water leaking.
	11/11/17	Kavo chair.	Not working.
	13/11/1	Kavo chair	Not working
	13/11/17	Chair No. 2 (PG clinic)	Air leaking
	14/11/17	Chair no. 6 (UG clinic)	Not working.
	14/11/17	chair No: 9 (PG)	Suction stand fell down
	15/11/17	chair - 4 (UG clinic)	water co malfunct

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Complaint	Remarks of Techni	Sign of staff in charge	Status	Remark
Aerotor not working	Repaired working		Repaired	
Suction Not working Aerotor leaking	Repaired			
Air leaking	Temporarily repaired need to change air tube shortly.			
icromotor is not working.				
Light is not working.				
ot working	Beyond repair	19/x/2017	Not working returned to Store 3/11/17	
ir leaking				
rotor water leakage				
ot working Taken for repair				
Air leaking				
ot working				
uction Not working				
rotor not working.				
omotor ~~m~~ handpiece				

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SNO	Date	Item	Complaint
1	3/10/17	Chair NO: 8 (PG)	Airotor not working
2	12/10/17	Chair No: 5 "	Suction Not working, ~~Airotor leaking~~
3	"	Chair NO: 4	Air leaking
4	14.10.17	Chair No: 7.	Micromotor is not working.
5	17.10.17	Chair NO: 9.	Light is not working.
6	19/10/17	Needle burner	Not working
7.	19/10/17	Chair No: P2 (PG clinic)	Air leaking
8	20/10/17	Chair No: 5	Airotor water leakage
9	"	X-ray remote	Not working (Taken for repair)
10.	21/10/17	Chair No: P2 (PG clinic)	Air leaking
11	"	Autoclave	Not working
12	26/10/17	Kavo chair ~~Suction not working~~ (Chair No 1)	Suction Not working
13	27/10/17	Chair No.7	Airotor not working.
14	28/10/17	Chair no: 9 - Micromotor -	Micromotor handpiece

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		22/7/16	Airotor handpiece CBB 00387 not working		Repaired	22/7/16
Repaired	1/6/16	25/7/16	Chair #14	Airotor port - no water	Repaired	25/7/16
			Chair #5	Airotor port leak sep		
WRV danger	Replaced with new	19/9/16	Chair 12	Air leak.	repair	
	7/6/16	22/9/16	Chair 07	Chairs not working	repair	
		23/9/16	Chair 01			
Repaired			Chair 03	Saride switches fitting		
	1/6/16	03/10/16	Chair 2	Saride switch		
Repaired			Chair 6.	Airotor water leak.		
			Chair 12.	Suction not working.		
Replaced		5/10/16	Chair 8	Light not working.		
with spare	01/6/16	"	Chair 7	Airotor not working.		
			Chair 6	Chair no movement.		
Repaired		6/10/16	Chair 16	Airotor holder damage.		
Fixed	22/6/16	"	Chair 07	Airotor not working.		
Replaced			Chair 8	Airotor leaking.		
			Chair 03	Airotor leaking.		
PCB board complaint		2/10/16	Chair 06.	airotor water leak.		
Cannot Repair		3/10/17	Chair 8	Airoutes handpiece not work the chair		
	20/6/16					
Repaired	15/7/16					

1/6/16	Chair #10	No suction	Repaired	1/6/16	22
	Chair #12	No movement			25
	Chair #14	Airotor water leak	WRV damaged	Replaced with new 7/6/16	19 27 27
	Chair #16	Airotor port no water	Repaired		
6/6/16	Chair #14	Airotor port no water	Repaired	6/6/16	03
21/6/16	Chair #8 Chair #5	Airotor cavity holder broken	Replaced with spare	21/6/16	5/11
22/6/16	Chair #10	Foot switch not working	Repaired	22/6/16	21
	Chair #16	airotor cavity holder broken	Fixed		
	Chair #6	Airotor " " broken	Replaced		
25/6/16	Pulp Tester not working		PCB board complaint 2! Cannot Repair	25/6/16	3/11
15/7/16	Chair #5	Air leak from valve	Repaired	15/7/16	
	Chair #10	No Suction			
	Chair #11	No water from airotor			
	Chair #12	No suction			
	Chair #16	Airotor no water			
22/7/16	Chair #5	Arm [illegible]			

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	chair 14	High Vaccum Suctn.	Repaired 27/4
	chair-11	Air Rotor (No Air)	
	chair-05	Air leakage.	
26/4/16	Chair #15, chair #13, chair #6, chair #5 ~~Chair~~		all checked 27/4/16
29/4/16	Chair #6	Airotor port leakage	Repaired 29/4/16
30/4/16	Chair # 8	Side switch not working	Repaired W.R. Value changed 30/4/16
	Chair # 11	Airotor port leak	
3/5/16	Chair # 14	Air leak	Repaired 3/5
	Chair # 6	Airotor port leak	
6/5/16	Chair # 5 Chair # 11	Airotor port leak	Repaired 6/5/16
12/5/16	Chair # 10	Suction not working	Repaired 12/5/16
	Chair # 5	Airotor port not working	
	Chair # 8	Airotor leak	

] Repaired

Replaced 13/4/16
Repaired 13/4/16
ok 13/4/16
} Replaced & Repaired 15/4/16
} Repaired 18/4/16
Provided with a pointer 19/4/16
} Repaired 21/4/16
Cleaned 22/4/16
Repaired 22/4/16
} Repaired 22/4/16

13/4/16	Chair # 6	Suction holder broken	Replaced 13/4/16	
	Chair # 16	Airotor not working	Repaired 13/4/16	
		Micromotor cords (13 chair) checked	ok 13/4/16	26/
15/4/16	Chair # 5	Booster cap damaged Airotor port - no water	Replaced & Repaired 15/4/16	29/
	Chair # 8	Air leak Airotor - no water	Repaired 15/4/16	30/
19/4/16	Chair # 4 OP Chair	3-way has not pointer	Provided with a pointer 19/4/16	31/
21/4/16	Chair # 15 Chair # 8	Foot control air leak Airotor port leakage	Repaired 21/4/16	5/
22/4/16	Chair # 5	Airotor - no Water	Cleared 22/4/16	12
	Chair # 15	Suction not working	Repaired 22/4/16	
25/4/16	Chair # 8	~~Chair~~ Air leakage.	Repaired 25/4/16	

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8/4/16 Chair #12 Airotor port leak

WRV damaged
↳ Replaced wit
new one & Repa

9/4/16 Chair #11 Airotor port leakage
Chair #16 Suction [illegible] tube broken
Chair # 5 Airotor port - no pressure &
no chair side mout.
Chair # 3 Airotor port leakage
Chair #14 Two airotor ports - no water

Repaired
9/4/16

10/4/16 Chair #16 Airotor not working
Chair # 13 Airotor - no water
Chair #12 Airotor - no water
Chair # 5 Airotor port leakage
Chair #3
Chair #2 } Airotor port not working

Repaired
10/4/16

11/4/16 Chair #14 Airotor port leakage,

Airotor holder
replaced with

2/3/16	Chair #7	Suction not working	Repaired	2/3/16
	Chair #11	Suction motor (water leak)		
4/3/16	Chair # 15	Booster pressure leak	Repaired	4/3/16
7/3/16	Chair #16	Chair not working	Repaired	7/3/16
10/3/16	Chair # 7	Airotor port not working	Repaired	10/3/16
15/3/16	New light cure unit installed & checked working		properly	15/3/16
22/3/16	Chair #14	Airotor - water leak	water extraction value domaged	Repaired & replaced with new one 22/3/16
	Chair # 16	Air leak, airotor port not working	Repaired	22/3/16
30/3/16	Chair # 7	Airotor port leakage	Repaired	30/3/16
4/4/16	Chair # 16	Airotor port leak (air)	Repaired	4/4/16
	Chair # 5	Airotor water leak		
8/4/16	Chair #15	Suction not working	?	

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18/2/16	Chair # 16	Airotor holder broken	fixed	14/2/16
19/2/16	Chair # 11	Airotor port - no water	Repaired	19/2/16
	Chair # 3	Booster cap leak	Replaced with new one	
22/2/16	Chair # 15	Airotor port - not water supply	Repaired	22/2/16
	Chair # 6	Airotor port leak	Repaired	
23/2/16	Chair # 7	No water from Airotor port	Repaired	23/2/16
	Chair # 11	3 - way not working (damaged)	~~[illegible]~~ fixed	
24/2/16	Chair # 7	Chair - air leak	Repaired	24/2/16
	chair # 7	Airotor port not working Suction not working	Repaired	24/2/16
27/2/16	Chair # 15	Booster switch pressure leak	Repaired	27/2/16
29/2/16	Chair # 11	Airotor port pressure leak	Repaired	29/2/15
	Chair # 9	No water from A.		

~~1/2/16~~	~~No: C4742386~~	~~C4742386 (Airtor)~~ ~~Hand Piece Not working~~			18
1/2/16	Chair No3	Water leaking	Shortly	Repaired 4/2/16	19
	Chair No.10	- No light			
2/2/16		Light cure unit not working		- Taken for repair (Board complaint)	22
4/2/16	Chair # 5	Light not working		Repaired 4/2/16	
	Chair # 10	No suction			
5/2/16	Chair # 3	Airotor port leakage		Repaired 5/2/16	23
	Chair # 13	Airotor port leakage		Repaired 5/2/16	
	Chair # 7	Suction port broken (Air leakage)		Repaired 5/2/16	24
8/2/16		Light cure installed Optic arm replaced with new one.		Fixed 8/2/16	
15/2/16	Chair # 6	Foot switch not working		Repaired 15/2/16	27
16/2/16	Chair # 7	Airotor leaks		Repaired 16/2/16	
	Chair # 12	Airotor not working			29
	Chair # 6	Suction not working			
17/2/16	Chair # 4	Airotor port leak		Repaired	

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Cons & Endo.

Fixed 13/11/15	18/12/15	Chair no.11	Airotor port leak		Repaired 18/12/15
Repaired 16/11/15		Chair no:5	Suction not working		
	6/1/16		Light care unit not working		Repaired & Retu 7/12/15
Repaired 24/11/15	8/1/16	Chair no:10	Chair leaking	Def	Repaired 8/1/16
Repaired 1/12/15	12/1/16	Chair No: 8	Suction not working		Repaired 12/1/16
		Chair No:11	No water & pressure in Airotor		
Repaired 5/12/15	13/1/16	Chair No:15	Water pipeline broken (Water leak)		Reported to plumber 13/1/16
Repaired 14/12/15	18/1/16	Chair # 7	Airotor port leakage		Repaired 18/1/16
Repaired 12/12/15		Chair #10	Suction not working (leak from tube)		Repaired 18/1/16
Repaired 18/12/15	23/1/16	Chair #7	Airotor port leak		Repaired 23/1/16
		Chair# 10	light not focusing		
		Chair# 16	Foot swith not working		
Taken for repair 18/12/15	27/1/16	Chair #14	Suction not working		Repaired 27/1/16
	Repaired & returned	Chair #3	No upside movt.		

NAAC - 4. 22.2.21

Attendance. -

1. Dr. SUNIL-S
2. Dr Aby
3. Dr Nithin Prathap
4. Dr. Sunny. John
5. Dr. Sherin Sara George ,

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